

**Medicare Managed Care
Reconsideration
Data
2014**

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Notes on CMS Reconsideration Data

The enclosed reports reflect data on appeals conducted under Medicare's Managed Care and PACE Reconsideration Program for the period 2014. A brief description of the data follows:

Table 1

Table 1 displays the distribution of final reconsideration decisions, and the dollar value of those decisions, by general service classification.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal Services (MAXIMUS Federal) during 2014. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service in conflict. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the dollar value of contested care. Reconsiderations are assigned to the category that corresponds to the most expensive service contested. This has obvious limitations, but serves as a crude descriptor of the contested situation.

The five outcomes of appeal presented in the table are *Recons Upheld* (uphold of the plan decision), *Recons Overturned* (overturn of the plan decision), *Recons Partly Overturned* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (withdrawal of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a Medicare Advantage plan), or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the MCO without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward. Typically this occurs when an MCO provides a contested service that was requested by the enrollee, making the appeal unnecessary.

The footnote on Table 1 explains the handling of dollar values, which typically are missing in authorization denials. All missing values have been set to the average for appeals of the same service classification where the dollar value of the dispute is known.

Table 2

The second table uses the same conventions as Table 1, substituting the CMS Region responsible for oversight of the MCO. Note that responsible region is the CMS Regional Office responsible for oversight, which may not be the physical region in which the plan resides.

Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS Region.

Table 4

Table 4 shows the distribution of appeals in 2014 by appeal priority and service category. Standard service denials refer to denials of authorization that do not meet requirements of expedited appeals. Standard claim denials are denials of payment (after a service has been provided). Expedited appeals are those that must be completed within 72 hours of receipt of a valid request for appeal.

Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS Region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects and PACE plans.

What we commonly think of as a single MCO may have multiple contracts at a given time. This is particularly true of the large chain MCOs. In some cases such MCOs will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if i) the reconsideration was **received** during 2014, or ii) if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2014 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated, or converted to a new contract (say, of a different type).

Still other plans do have enrollment during 2014, but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last line of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

Table 5A

Table 5A contains information about appeals that are overturned or partly overturned. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and the rate of overturns per 1,000 members. Data are presented by MCO within CMS Region.

Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2014.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Service

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
1-Practitioner Services	10686	7006	65.56	674	6.31	45	0.42	2469	23.10	492	4.60	\$15,111,073	\$984,921	\$9,939,002	\$3,491,413	\$695,737
2-Emergency Room	500	330	66.00	26	5.20	3	0.60	123	24.60	18	3.60	\$456,500	\$25,108	\$302,660	\$112,299	\$16,434
3-Inpatient Hospital	5775	3194	55.31	743	12.87	72	1.25	1231	21.32	535	9.26	\$60,002,366	\$8,093,826	\$33559765	\$12790115	\$5,558,661
4-Clinic (Lab, X-ray)	9864	4109	41.66	611	6.19	28	0.28	4435	44.96	681	6.90	\$8,974,169	\$568,619	\$3,751,064	\$4,034,919	\$619,567
5-Nursing Home Care	2415	1892	78.34	251	10.39	29	1.20	140	5.80	103	4.27	\$37,814,022	\$4,157,194	\$29851939	\$2,192,117	\$1,612,772
6-Therapies	839	579	69.01	91	10.85	17	2.03	112	13.35	40	4.77	\$991,774	\$117,618	\$694,478	\$132,394	\$47,284
7-Ambulance	2109	1611	76.39	58	2.75	3	0.14	385	18.26	52	2.47	\$2,608,242	\$73,585	\$1,994,211	\$476,137	\$64,309
8-Home Health Care	435	223	51.26	48	11.03	2	0.46	118	27.13	44	10.11	\$1,463,014	\$164,799	\$753,368	\$396,864	\$147,983
9-DME/Medical Supplies	7761	6189	79.74	391	5.04	26	0.34	949	12.23	206	2.65	\$8,250,331	\$429,472	\$6,593,036	\$1,008,834	\$218,988
10-OPD Mental Health	484	401	82.85	12	2.48	2	0.41	46	9.50	23	4.75	\$819,214	\$22,004	\$680,421	\$77,859	\$38,930
11-Hospice Care	243	216	88.89	7	2.88	1	0.41	19	7.82	0	0.00	\$338,054	\$10,434	\$301,188	\$26,432	\$0
12-Non-Medicare Benefit	5636	4402	78.10	384	6.81	47	0.83	558	9.90	245	4.35	\$5,308,323	\$383,808	\$4,168,201	\$525,558	\$230,756
TOTAL All Services	46747	30152	64.50	3296	7.05	275	0.59	10585	22.64	2439	5.22	\$142,137,080	\$15031386	\$92589333	\$25264941	\$9,251,420

Dollar figures are estimates based on records received during 2014 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Region

Region	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
01: Boston	892	820	91.93	46	5.16	2	0.22	13	1.46	11	1.23	\$3,275,139	\$195,327	\$3,042,219	\$16,180	\$21,413
02: New York	3309	2420	73.13	428	12.93	35	1.06	317	9.58	109	3.29	\$12,535,479	\$1,997,868	\$9,289,048	\$949,130	\$299,432
03: Philadelphia	2372	2044	86.17	191	8.05	27	1.14	68	2.87	42	1.77	\$8,842,538	\$917,674	\$7,566,682	\$234,055	\$124,127
04: Atlanta	6458	3124	48.37	295	4.57	20	0.31	2915	45.14	104	1.61	\$10,394,652	\$848,726	\$5,984,738	\$3,258,630	\$302,558
05: Chicago	3859	2855	73.98	324	8.40	24	0.62	429	11.12	227	5.88	\$12,164,725	\$1,275,758	\$8,574,876	\$1,147,021	\$1,167,070
06: Dallas	2999	2352	78.43	256	8.54	22	0.73	217	7.24	152	5.07	\$8,987,407	\$1,292,261	\$6,772,413	\$572,635	\$350,097
07: Kansas City	5765	935	16.22	59	1.02	3	0.05	4176	72.44	592	10.27	\$17,617,053	\$265,375	\$2,630,423	\$10782677	\$3,938,578
08: Denver	1963	1558	79.37	181	9.22	10	0.51	109	5.55	105	5.35	\$8,490,610	\$912,904	\$6,800,545	\$410,912	\$366,249
09: San Francisco	15801	11546	73.07	1109	7.02	110	0.70	2078	13.15	958	6.06	\$49,984,653	\$5,608,132	\$34,993,589	\$7,019,273	\$2,363,659
10: Seattle	3329	2498	75.04	407	12.23	22	0.66	263	7.90	139	4.18	\$9,844,825	\$1,717,362	\$6,934,799	\$874,427	\$318,237
TOTAL All Regions	46747	30152	64.50	3296	7.05	275	0.59	10585	22.64	2439	5.22	\$142,137,080	\$15031386	\$92589333	\$25264941	\$9,251,420

Dollar figures are estimates based on records received during 2014 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Region and Service

Region=01: Boston

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	892	820	91.93	46	5.16	2	0.22	13	1.46	11	1.23	\$3,275,139	\$195,327	\$3,042,219
1-Practitioner Services	204	188	92.16	14	6.86	0	0.00	1	0.49	1	0.49	\$288,476	\$19,797	\$265,851
2-Emergency Room	40	39	97.50	0	0.00	0	0.00	0	0.00	1	2.50	\$36,520	\$0	\$35,607
3-Inpatient Hospital	52	47	90.38	4	7.69	0	0.00	0	0.00	1	1.92	\$540,281	\$41,560	\$488,331
4-Clinic (Lab, X-ray)	154	147	95.45	5	3.25	0	0.00	1	0.65	1	0.65	\$140,108	\$4,549	\$133,739
5-Nursing Home Care	123	116	94.31	7	5.69	0	0.00	0	0.00	0	0.00	\$1,925,932	\$109,606	\$1,816,326
6-Therapies	24	21	87.50	2	8.33	0	0.00	0	0.00	1	4.17	\$28,370	\$2,364	\$24,824
7-Ambulance	47	42	89.36	1	2.13	0	0.00	2	4.26	2	4.26	\$58,126	\$1,237	\$51,942
8-Home Health Care	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00	\$6,727	\$3,363	\$0
9-DME/Medical Supplies	125	113	90.40	5	4.00	0	0.00	4	3.20	3	2.40	\$132,881	\$5,315	\$120,125
10-OPD Mental Health	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$8,463	\$0	\$8,463
12-Non-Medicare Benefit	116	102	87.93	7	6.03	2	1.72	4	3.45	1	0.86	\$109,256	\$7,535	\$97,012

Region=02: New York

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	3309	2420	73.13	428	12.93	35	1.06	317	9.58	109	3.29	\$12,535,479	\$1,997,868	\$9,289,048
1-Practitioner Services	721	512	71.01	78	10.82	6	0.83	104	14.42	21	2.91	\$1,019,566	\$114,542	\$728,261
2-Emergency Room	30	20	66.67	2	6.67	1	3.33	6	20.00	1	3.33	\$27,390	\$2,283	\$18,717
3-Inpatient Hospital	526	370	70.34	83	15.78	10	1.90	48	9.13	15	2.85	\$5,465,151	\$914,322	\$3,896,258
4-Clinic (Lab, X-ray)	592	406	68.58	92	15.54	1	0.17	65	10.98	28	4.73	\$538,596	\$84,156	\$369,830
5-Nursing Home Care	262	204	77.86	43	16.41	5	1.91	8	3.05	2	0.76	\$4,102,391	\$712,438	\$3,233,373
6-Therapies	60	38	63.33	7	11.67	1	1.67	11	18.33	3	5.00	\$70,925	\$8,866	\$45,510
7-Ambulance	191	152	79.58	13	6.81	2	1.05	14	7.33	10	5.24	\$236,214	\$17,314	\$189,218
8-Home Health Care	50	22	44.00	13	26.00	1	2.00	9	18.00	5	10.00	\$168,163	\$45,404	\$75,673
9-DME/Medical Supplies	389	334	85.86	22	5.66	0	0.00	26	6.68	7	1.80	\$413,526	\$23,387	\$355,059
10-OPD Mental Health	44	42	95.45	1	2.27	0	0.00	1	2.27	0	0.00	\$74,474	\$1,693	\$71,089

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TABLE 3
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Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
11-Hospice Care	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$2,782	\$0	\$2,782
12-Non-Medicare Benefit	442	318	71.95	74	16.74	8	1.81	25	5.66	17	3.85	\$416,302	\$73,465	\$303,279

Region=03: Philadelphia

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2372	2044	86.17	191	8.05	27	1.14	68	2.87	42	1.77	\$8,842,538	\$917,674	\$7,566,682
1-Practitioner Services	481	401	83.37	40	8.32	6	1.25	21	4.37	13	2.70	\$680,182	\$60,806	\$571,296
2-Emergency Room	40	36	90.00	2	5.00	0	0.00	2	5.00	0	0.00	\$36,520	\$1,826	\$32,868
3-Inpatient Hospital	342	300	87.72	22	6.43	2	0.58	12	3.51	6	1.75	\$3,553,387	\$238,970	\$3,127,396
4-Clinic (Lab, X-ray)	284	233	82.04	38	13.38	1	0.35	6	2.11	6	2.11	\$258,380	\$35,027	\$212,436
5-Nursing Home Care	201	163	81.09	29	14.43	5	2.49	3	1.49	1	0.50	\$3,147,254	\$493,226	\$2,591,396
6-Therapies	117	91	77.78	11	9.40	9	7.69	4	3.42	2	1.71	\$138,305	\$18,322	\$112,890
7-Ambulance	140	132	94.29	4	2.86	0	0.00	3	2.14	1	0.71	\$173,141	\$4,947	\$163,247
8-Home Health Care	28	18	64.29	7	25.00	1	3.57	0	0.00	2	7.14	\$94,171	\$25,224	\$62,220
9-DME/Medical Supplies	420	387	92.14	17	4.05	1	0.24	8	1.90	7	1.67	\$446,481	\$18,603	\$411,932
10-OPD Mental Health	19	18	94.74	0	0.00	0	0.00	0	0.00	1	5.26	\$32,159	\$0	\$30,467
12-Non-Medicare Benefit	300	265	88.33	21	7.00	2	0.67	9	3.00	3	1.00	\$282,558	\$20,721	\$250,535

Region=04: Atlanta

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	6458	3124	48.37	295	4.57	20	0.31	2915	45.14	104	1.61	\$10,394,652	\$848,726	\$5,984,738
1-Practitioner Services	1050	823	78.38	58	5.52	4	0.38	146	13.90	19	1.81	\$1,484,805	\$84,846	\$1,166,632
2-Emergency Room	48	37	77.08	5	10.42	1	2.08	5	10.42	0	0.00	\$43,824	\$5,022	\$34,238
3-Inpatient Hospital	248	162	65.32	22	8.87	2	0.81	49	19.76	13	5.24	\$2,576,725	\$238,970	\$1,693,573
4-Clinic (Lab, X-ray)	3561	809	22.72	112	3.15	5	0.14	2609	73.27	26	0.73	\$3,239,762	\$104,171	\$738,295
5-Nursing Home Care	91	63	69.23	20	21.98	1	1.10	3	3.30	4	4.40	\$1,424,876	\$320,989	\$994,282

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Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
6-Therapies	71	57	80.28	9	12.68	1	1.41	3	4.23	1	1.41	\$83,928	\$11,230	\$67,970
7-Ambulance	174	145	83.33	6	3.45	0	0.00	22	12.64	1	0.57	\$215,189	\$7,420	\$179,324
8-Home Health Care	28	17	60.71	4	14.29	0	0.00	3	10.71	4	14.29	\$94,171	\$13,453	\$57,175
9-DME/Medical Supplies	554	482	87.00	25	4.51	0	0.00	28	5.05	19	3.43	\$588,930	\$26,576	\$512,390
10-OPD Mental Health	61	53	86.89	1	1.64	0	0.00	4	6.56	3	4.92	\$103,248	\$1,693	\$89,707
11-Hospice Care	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	\$1,391	\$1,391	\$0
12-Non-Medicare Benefit	571	476	83.36	32	5.60	6	1.05	43	7.53	14	2.45	\$537,802	\$32,965	\$451,151

Region=05: Chicago

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	3859	2855	73.98	324	8.40	24	0.62	429	11.12	227	5.88	\$12,164,725	\$1,275,758	\$8,574,876
1-Practitioner Services	997	774	77.63	87	8.73	7	0.70	84	8.43	45	4.51	\$1,409,858	\$127,976	\$1,099,463
2-Emergency Room	26	20	76.92	3	11.54	0	0.00	0	0.00	3	11.54	\$23,738	\$2,739	\$18,260
3-Inpatient Hospital	310	181	58.39	25	8.06	4	1.29	52	16.77	48	15.48	\$3,220,906	\$280,531	\$1,901,374
4-Clinic (Lab, X-ray)	839	563	67.10	78	9.30	3	0.36	160	19.07	35	4.17	\$763,314	\$72,328	\$513,576
5-Nursing Home Care	339	248	73.16	43	12.68	3	0.88	13	3.83	32	9.44	\$5,308,055	\$696,780	\$3,906,666
6-Therapies	90	69	76.67	5	5.56	4	4.44	6	6.67	6	6.67	\$106,388	\$8,275	\$83,928
7-Ambulance	86	65	75.58	4	4.65	0	0.00	13	15.12	4	4.65	\$106,358	\$4,947	\$80,387
8-Home Health Care	10	4	40.00	0	0.00	0	0.00	6	60.00	0	0.00	\$33,633	\$0	\$13,453
9-DME/Medical Supplies	467	376	80.51	39	8.35	1	0.21	31	6.64	20	4.28	\$496,444	\$41,990	\$400,238
10-OPD Mental Health	54	44	81.48	1	1.85	1	1.85	3	5.56	5	9.26	\$91,400	\$2,539	\$75,320
11-Hospice Care	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	\$2,782	\$1,391	\$1,391
12-Non-Medicare Benefit	639	510	79.81	38	5.95	1	0.16	61	9.55	29	4.54	\$601,849	\$36,262	\$480,820

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Region=06: Dallas

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	2999	2352	78.43	256	8.54	22	0.73	217	7.24	152	5.07	\$8,987,407	\$1,292,261	\$6,772,413
1-Practitioner Services	963	820	85.15	48	4.98	4	0.42	47	4.88	44	4.57	\$1,361,778	\$70,705	\$1,162,390
2-Emergency Room	38	31	81.58	2	5.26	1	2.63	3	7.89	1	2.63	\$34,694	\$2,283	\$28,760
3-Inpatient Hospital	451	317	70.29	88	19.51	3	0.67	27	5.99	16	3.55	\$4,685,899	\$929,907	\$3,309,221
4-Clinic (Lab, X-ray)	424	292	68.87	41	9.67	3	0.71	53	12.50	35	8.25	\$385,751	\$38,666	\$267,023
5-Nursing Home Care	86	68	79.07	10	11.63	1	1.16	5	5.81	2	2.33	\$1,346,586	\$164,409	\$1,072,572
6-Therapies	40	26	65.00	8	20.00	0	0.00	5	12.50	1	2.50	\$47,284	\$9,457	\$30,734
7-Ambulance	156	106	67.95	5	3.21	0	0.00	40	25.64	5	3.21	\$192,928	\$6,184	\$131,092
8-Home Health Care	23	16	69.57	5	21.74	0	0.00	1	4.35	1	4.35	\$77,355	\$16,816	\$53,812
9-DME/Medical Supplies	486	431	88.68	14	2.88	5	1.03	21	4.32	15	3.09	\$516,642	\$17,540	\$460,832
10-OPD Mental Health	17	14	82.35	1	5.88	0	0.00	1	5.88	1	5.88	\$28,774	\$1,693	\$23,696
11-Hospice Care	29	27	93.10	0	0.00	1	3.45	1	3.45	0	0.00	\$40,344	\$696	\$38,257
12-Non-Medicare Benefit	286	204	71.33	34	11.89	4	1.40	13	4.55	31	10.84	\$269,372	\$33,907	\$194,023

Region=07: Kansas City

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	5765	935	16.22	59	1.02	3	0.05	4176	72.44	592	10.27	\$17,617,053	\$265,375	\$2,630,423
1-Practitioner Services	1442	158	10.96	7	0.49	0	0.00	1199	83.15	78	5.41	\$2,039,132	\$9,899	\$223,428
2-Emergency Room	83	7	8.43	0	0.00	0	0.00	72	86.75	4	4.82	\$75,779	\$0	\$6,391
3-Inpatient Hospital	960	74	7.71	14	1.46	1	0.10	570	59.38	301	31.35	\$9,974,419	\$150,655	\$774,056
4-Clinic (Lab, X-ray)	1384	136	9.83	9	0.65	0	0.00	1179	85.19	60	4.34	\$1,259,149	\$8,188	\$123,731
5-Nursing Home Care	142	62	43.66	4	2.82	1	0.70	45	31.69	30	21.13	\$2,223,433	\$70,461	\$978,624
6-Therapies	74	12	16.22	5	6.76	0	0.00	48	64.86	9	12.16	\$87,475	\$5,910	\$14,185
7-Ambulance	197	32	16.24	2	1.02	0	0.00	161	81.73	2	1.02	\$243,634	\$2,473	\$39,575
8-Home Health Care	79	5	6.33	0	0.00	0	0.00	53	67.09	21	26.58	\$265,697	\$0	\$16,816
9-DME/Medical Supplies	897	210	23.41	3	0.33	0	0.00	643	71.68	41	4.57	\$953,556	\$3,189	\$223,240
10-OPD Mental Health	17	4	23.53	0	0.00	0	0.00	10	58.82	3	17.65	\$28,774	\$0	\$6,770

Dollar figures are estimates based on records received during 2014 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Region and Service

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
11-Hospice Care	10	4	40.00	0	0.00	0	0.00	6	60.00	0	0.00	\$13,912	\$0	\$5,565
12-Non-Medicare Benefit	480	231	48.13	15	3.13	1	0.21	190	39.58	43	8.96	\$452,093	\$14,599	\$218,041

Region=08: Denver

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	1963	1558	79.37	181	9.22	10	0.51	109	5.55	105	5.35	\$8,490,610	\$912,904	\$6,800,545
1-Practitioner Services	470	379	80.64	37	7.87	4	0.85	25	5.32	25	5.32	\$664,627	\$55,150	\$538,772
2-Emergency Room	21	19	90.48	2	9.52	0	0.00	0	0.00	0	0.00	\$19,173	\$1,826	\$17,347
3-Inpatient Hospital	219	167	76.26	23	10.50	0	0.00	15	6.85	14	6.39	\$2,275,414	\$238,970	\$1,735,133
4-Clinic (Lab, X-ray)	290	200	68.97	44	15.17	2	0.69	23	7.93	21	7.24	\$263,839	\$40,941	\$182,868
5-Nursing Home Care	289	236	81.66	32	11.07	3	1.04	10	3.46	8	2.77	\$4,525,156	\$524,542	\$3,718,770
6-Therapies	39	31	79.49	2	5.13	0	0.00	4	10.26	2	5.13	\$46,102	\$2,364	\$36,645
7-Ambulance	77	68	88.31	2	2.60	0	0.00	2	2.60	5	6.49	\$95,227	\$2,473	\$84,097
8-Home Health Care	14	8	57.14	3	21.43	0	0.00	2	14.29	1	7.14	\$47,086	\$10,090	\$26,906
9-DME/Medical Supplies	139	110	79.14	8	5.76	0	0.00	12	8.63	9	6.47	\$147,764	\$8,504	\$116,936
10-OPD Mental Health	30	28	93.33	1	3.33	0	0.00	0	0.00	1	3.33	\$50,778	\$1,693	\$47,393
11-Hospice Care	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00	\$6,956	\$1,391	\$4,174
12-Non-Medicare Benefit	370	309	83.51	26	7.03	1	0.27	15	4.05	19	5.14	\$348,488	\$24,959	\$291,506

Region=09: San Francisco

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	15801	11546	73.07	1109	7.02	110	0.70	2078	13.15	958	6.06	\$49,984,653	\$5,608,132	\$34,993,589
1-Practitioner Services	3538	2332	65.91	206	5.82	12	0.34	772	21.82	216	6.11	\$5,003,086	\$299,789	\$3,306,166
2-Emergency Room	147	104	70.75	10	6.80	0	0.00	27	18.37	6	4.08	\$134,211	\$9,130	\$94,952
3-Inpatient Hospital	2323	1371	59.02	379	16.32	45	1.94	414	17.82	114	4.91	\$24,136,016	\$4,171,593	\$14,478,493
4-Clinic (Lab, X-ray)	1691	892	52.75	82	4.85	6	0.35	293	17.33	418	24.72	\$1,538,455	\$77,332	\$814,262

Dollar figures are estimates based on records received during 2014 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Region and Service

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
5-Nursing Home Care	691	590	85.38	33	4.78	8	1.16	43	6.22	17	2.46	\$10,819,664	\$579,345	\$9,300,840
6-Therapies	241	166	68.88	36	14.94	2	0.83	25	10.37	12	4.98	\$284,884	\$43,737	\$197,409
7-Ambulance	923	776	84.07	12	1.30	1	0.11	114	12.35	20	2.17	\$1,141,493	\$15,459	\$960,313
8-Home Health Care	164	108	65.85	13	7.93	0	0.00	34	20.73	9	5.49	\$551,573	\$43,722	\$363,231
9-DME/Medical Supplies	3826	3342	87.35	235	6.14	18	0.47	156	4.08	75	1.96	\$4,067,229	\$259,384	\$3,562,281
10-OPD Mental Health	156	121	77.56	3	1.92	0	0.00	24	15.38	8	5.13	\$264,044	\$5,078	\$204,803
11-Hospice Care	145	133	91.72	2	1.38	0	0.00	10	6.90	0	0.00	\$201,720	\$2,782	\$185,026
12-Non-Medicare Benefit	1956	1611	82.36	98	5.01	18	0.92	166	8.49	63	3.22	\$1,842,278	\$100,779	\$1,525,813

Region=10: Seattle

Appealed Service	Recons 2014	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	3329	2498	75.04	407	12.23	22	0.66	263	7.90	139	4.18	\$9,844,825	\$1,717,362	\$6,934,799
1-Practitioner Services	820	619	75.49	99	12.07	2	0.24	70	8.54	30	3.66	\$1,159,562	\$141,410	\$876,742
2-Emergency Room	27	17	62.96	0	0.00	0	0.00	8	29.63	2	7.41	\$24,651	\$0	\$15,521
3-Inpatient Hospital	344	205	59.59	83	24.13	5	1.45	44	12.79	7	2.03	\$3,574,167	\$888,347	\$2,155,929
4-Clinic (Lab, X-ray)	645	431	66.82	110	17.05	7	1.09	46	7.13	51	7.91	\$586,815	\$103,261	\$395,304
5-Nursing Home Care	191	142	74.35	30	15.71	2	1.05	10	5.24	7	3.66	\$2,990,674	\$485,397	\$2,239,091
6-Therapies	83	68	81.93	6	7.23	0	0.00	6	7.23	3	3.61	\$98,113	\$7,093	\$80,382
7-Ambulance	118	93	78.81	9	7.63	0	0.00	14	11.86	2	1.69	\$145,933	\$11,130	\$115,015
8-Home Health Care	37	25	67.57	2	5.41	0	0.00	9	24.32	1	2.70	\$124,440	\$6,727	\$84,081
9-DME/Medical Supplies	458	404	88.21	23	5.02	1	0.22	20	4.37	10	2.18	\$486,877	\$24,982	\$430,004
10-OPD Mental Health	81	72	88.89	4	4.94	1	1.23	3	3.70	1	1.23	\$137,100	\$7,617	\$122,713
11-Hospice Care	49	46	93.88	2	4.08	0	0.00	1	2.04	0	0.00	\$68,167	\$2,782	\$63,994
12-Non-Medicare Benefit	476	376	78.99	39	8.19	4	0.84	32	6.72	25	5.25	\$448,325	\$38,616	\$356,023

Dollar figures are estimates based on records received during 2014 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2014	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	794	1.69	663	83.50	58	7.30	2	0.25	13	1.64	58	7.30	\$1,122,795
3-Inpatient Hospital	834	1.78	687	82.37	68	8.15	0	0.00	21	2.52	58	6.95	\$8,665,277
4-Clinic (Lab, X-ray)	480	1.02	302	62.92	103	21.46	5	1.04	9	1.88	61	12.71	\$436,699
5-Nursing Home Care	1617	3.45	1272	78.66	207	12.80	16	0.99	43	2.66	79	4.89	\$25,318,954
6-Therapies	136	0.29	88	64.71	26	19.12	9	6.62	5	3.68	8	5.88	\$160,764
7-Ambulance	175	0.37	170	97.14	2	1.14	0	0.00	3	1.71	0	0.00	\$216,426
8-Home Health Care	141	0.30	93	65.96	26	18.44	2	1.42	8	5.67	12	8.51	\$474,218
9-DME/Medical Supplies	498	1.06	424	85.14	27	5.42	1	0.20	20	4.02	26	5.22	\$529,399
10-OPD Mental Health	27	0.06	20	74.07	2	7.41	0	0.00	2	7.41	3	11.11	\$45,700
12-Non-Medicare Benefit	634	1.35	506	79.81	55	8.68	3	0.47	16	2.52	54	8.52	\$597,139
Priority	5336	11.39	4225		574		38		140		359		\$37,567,372

Priority=Standard Service Denial

Appealed Service	Recons 2014	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	2370	5.06	1962	82.78	188	7.93	9	0.38	92	3.88	119	5.02	\$3,351,417
3-Inpatient Hospital	57	0.12	25	43.86	1	1.75	0	0.00	24	42.11	7	12.28	\$592,231
4-Clinic (Lab, X-ray)	1060	2.26	739	69.72	187	17.64	9	0.85	53	5.00	72	6.79	\$964,377
5-Nursing Home Care	35	0.07	24	68.57	2	5.71	1	2.86	7	20.00	1	2.86	\$548,029
6-Therapies	237	0.51	187	78.90	17	7.17	8	3.38	12	5.06	13	5.49	\$280,155
7-Ambulance	403	0.86	391	97.02	4	0.99	0	0.00	5	1.24	3	0.74	\$498,398
8-Home Health Care	120	0.26	72	60.00	9	7.50	0	0.00	28	23.33	11	9.17	\$403,590
9-DME/Medical Supplies	2975	6.35	2639	88.71	98	3.29	4	0.13	137	4.61	97	3.26	\$3,162,574
10-OPD Mental Health	100	0.21	85	85.00	4	4.00	1	1.00	4	4.00	6	6.00	\$169,259
11-Hospice Care	2	0.00	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	\$2,782
12-Non-Medicare Benefit	1734	3.70	1409	81.26	159	9.17	18	1.04	65	3.75	83	4.79	\$1,633,185
Priority	9093	19.41	7534		669		50		428		412		\$11,605,999

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Reconsiderations Received During 2014, by Appeal Priority and Service

Priority=Standard Claim Denial

Appealed Service	Recons 2014	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	7522	16.05	4381	58.24	428	5.69	34	0.45	2364	31.43	315	4.19	\$10,636,860
2-Emergency Room	500	1.07	330	66.00	26	5.20	3	0.60	123	24.60	18	3.60	\$456,500
3-Inpatient Hospital	4884	10.42	2482	50.82	674	13.80	72	1.47	1186	24.28	470	9.62	\$50,744,858
4-Clinic (Lab, X-ray)	8324	17.76	3068	36.86	321	3.86	14	0.17	4373	52.53	548	6.58	\$7,573,092
5-Nursing Home Care	763	1.63	596	78.11	42	5.50	12	1.57	90	11.80	23	3.01	\$11,947,039
6-Therapies	466	0.99	304	65.24	48	10.30	0	0.00	95	20.39	19	4.08	\$550,854
7-Ambulance	1531	3.27	1050	68.58	52	3.40	3	0.20	377	24.62	49	3.20	\$1,893,418
8-Home Health Care	174	0.37	58	33.33	13	7.47	0	0.00	82	47.13	21	12.07	\$585,206
9-DME/Medical Supplies	4288	9.15	3126	72.90	266	6.20	21	0.49	792	18.47	83	1.94	\$4,558,358
10-OPD Mental Health	357	0.76	296	82.91	6	1.68	1	0.28	40	11.20	14	3.92	\$604,255
11-Hospice Care	241	0.51	215	89.21	7	2.90	1	0.41	18	7.47	0	0.00	\$335,272
12-Non-Medicare Benefit	3268	6.97	2487	76.10	170	5.20	26	0.80	477	14.60	108	3.30	\$3,077,998
Priority	32318	68.97	18393		2053		187		10017		1668		\$92,963,710
	46747	99.77	30152		3296		275		10585		2439		\$142,137,080

TABLE 5 - 2014
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	9,714	0.51	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0477: SERENITY CARE, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H1365: MARTIN'S POINT GENERATIONS,	2,450	0.00	0	0	-	0	-	0	-	0	-	0	-
H1660: HARVARD PILGRIM HEALTH CARE	142	0.00	0	0	-	0	-	0	-	0	-	0	-
H2005: FALLON TOTAL CARE, INC.	8,135	1.72	14	11	78.57	2	14.29	1	7.14	0	0.00	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	421	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	893	1.12	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2220: UPHAMS CORNER HEALTH COMMITT	236	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: ELDER SVC PLAN OF THE CAMBRI	257	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	833	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	372	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	9,506	1.26	12	7	58.33	2	16.67	1	8.33	2	16.67	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	5,636	0.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	22,728	0.22	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	0	-	0	-	0	-	0	-
H2256: TUFTS ASSOCIATED HEALTH MAIN	105,580	5.80	612	582	95.10	18	2.94	0	0.00	5	0.82	7	1.14
H2261: BCBS OF MASSACHUSETTS HMO B	11,063	0.99	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	30	166.67	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H4105: PACE ORGANIZATION OF RHODE I	261	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	45,659	1.47	67	63	94.03	3	4.48	0	0.00	0	0.00	1	1.49
H5591: MARTIN'S POINT GENERATIONS,	27,667	0.43	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H5992: SENIOR WHOLE HEALTH OF NEW Y	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H6750: HARVARD PILGRIM HEALTH CARE	324	0.00	0	0	-	0	-	0	-	0	-	0	-
H7419: TUFTS HEALTH PUBLIC PLANS, I	1,604	3.74	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,247	2.43	20	16	80.00	4	20.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	17,102	7.02	120	102	85.00	12	10.00	0	0.00	5	4.17	1	0.83

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2014 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2014
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,137	10.08	82	72	87.80	6	7.32	1	1.22	1	1.22	2	2.44
H1234: LIFE ST. FRANCIS	256	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	161	0.00	0	0	-	0	-	0	-	0	-	0	-
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,454	2.06	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	295	3.39	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3054: CONSTELLATION HEALTH, LLC.	1,315	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON HEALTHCARE OF NEW JE	40,697	10.39	423	291	68.79	68	16.08	4	0.95	46	10.87	14	3.31
H3305: MVP HEALTH PLAN, INC.	46,740	2.18	102	91	89.22	9	8.82	1	0.98	1	0.98	0	0.00
H3314: HEALTH INSURANCE PLAN OF GRE	362	0.00	0	0	-	0	-	0	-	0	-	0	-
H3321: INDEPENDENT LIVING SRVCS OF	459	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	137	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	13,719	17.71	243	164	67.49	65	26.75	6	2.47	7	2.88	1	0.41
H3328: THE NEW YORK STATE CATHOLIC	22,128	9.49	210	123	58.57	20	9.52	0	0.00	62	29.52	5	2.38
H3329: CENTERLIGHT HEALTHCARE, INC.	3,093	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	113,282	1.49	169	121	71.60	30	17.75	2	1.18	10	5.92	6	3.55
H3331: INDEPENDENT LIVING FOR SENIO	545	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	49,797	2.45	122	93	76.23	21	17.21	0	0.00	6	4.92	2	1.64
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,584	33.38	153	113	73.86	30	19.61	5	3.27	4	2.61	1	0.65
H3344: INDEPENDENT HEALTH BENEFITS	2,101	4.76	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H3346: MVP HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	13,320	11.56	154	113	73.38	18	11.69	0	0.00	17	11.04	6	3.90
H3351: EXCELLUS HEALTH PLAN, INC.	75,326	2.67	201	161	80.10	23	11.44	2	1.00	10	4.98	5	2.49
H3359: MANAGED HEALTH, INC.	120,838	0.87	105	75	71.43	3	2.86	0	0.00	13	12.38	14	13.33
H3362: INDEPENDENT HEALTH ASSOCIATI	72,117	4.78	345	299	86.67	24	6.96	3	0.87	12	3.48	7	2.03
H3366: TOUCHSTONE HEALTH HMO, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC.	41,362	0.60	25	22	88.00	3	12.00	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	36,190	5.80	210	167	79.52	30	14.29	1	0.48	11	5.24	1	0.48
H3493: LIFE AT LOURDES, INC.	173	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	54,158	1.81	98	80	81.63	13	13.27	2	2.04	2	2.04	1	1.02
H4003: MMM HEALTHCARE, LLC.	156,696	1.31	205	128	62.44	12	5.85	1	0.49	60	29.27	4	1.95
H4004: PMC MEDICARE CHOICE, LLC	33,662	0.86	29	21	72.41	1	3.45	0	0.00	7	24.14	0	0.00

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H4005: TRIPLE-S SALUD, INC.	23,888	0.71	17	11	64.71	1	5.88	0	0.00	2	11.76	3	17.65
H4006: MCS ADVANTAGE, INC.	53,405	0.22	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H4011: MMM HEALTHCARE, LLC.	17,133	1.46	25	19	76.00	4	16.00	1	4.00	1	4.00	0	0.00
H4012: TRIPLE-S SALUD, INC.	21,748	0.78	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM C	302	0.00	0	0	-	0	-	0	-	0	-	0	-
H4866: CUATRO LLC	3,411	4.10	14	9	64.29	3	21.43	1	7.14	1	7.14	0	0.00
H4876: CONSTELLATION HEALTH, LLC.	12	0.00	0	0	-	0	-	0	-	0	-	0	-
H5042: CDPHP UNIVERSAL BENEFITS, IN	6,888	3.92	27	20	74.07	6	22.22	0	0.00	1	3.70	0	0.00
H5141: CAREPOINT INSURANCE COMPANY	2,654	0.00	0	0	-	0	-	0	-	0	-	0	-
H5526: HEALTHNOW NEW YORK INC.	19,812	0.81	16	14	87.50	0	0.00	1	6.25	1	6.25	0	0.00
H5528: GROUP HEALTH INCORPORATED	24,939	2.73	68	48	70.59	4	5.88	1	1.47	9	13.24	6	8.82
H5549: VNS CHOICE	17,869	3.02	54	15	27.78	0	0.00	0	0.00	12	22.22	27	50.00
H5577: MCS ADVANTAGE, INC.	119,996	0.23	27	25	92.59	2	7.41	0	0.00	0	0.00	0	0.00
H5732: TRIPLE-S SALUD, INC.	9,390	1.38	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	51,463	0.19	10	3	30.00	5	50.00	0	0.00	1	10.00	1	10.00
H5887: MMM HEALTHCARE, INC.	9,272	1.40	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	1,014	6.90	7	2	28.57	2	28.57	1	14.29	2	28.57	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	4,460	4.26	19	11	57.89	6	31.58	0	0.00	1	5.26	1	5.26
H6264: HEALTHPLUS PHSP, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6334: NY HOTEL TRADES COUNCIL & HO	4,239	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	154	0.00	0	0	-	0	-	0	-	0	-	0	-
H6745: AMIDA CARE INC.	77	12.99	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6864: GUILDNET, INC.	691	0.00	0	0	-	0	-	0	-	0	-	0	-
H6887: SOUTH JERSEY HEALTHCARE LIFE	154	0.00	0	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIV	-	-	0	0	-	0	-	0	-	0	-	0	-
H7015: HEALTHFIRST HEALTH PLAN OF N	5,937	0.51	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H7971: HORIZON HEALTHCARE OF NEW JE	185	0.00	0	0	-	0	-	0	-	0	-	0	-
H8266: CONSTELLATION HEALTH, LLC.	329	0.00	0	0	-	0	-	0	-	0	-	0	-
H8777: COMPLETE SENIOR CARE, INC.	114	8.77	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8800: TOTAL SENIOR CARE, INC.	89	0.00	0	0	-	0	-	0	-	0	-	0	-
H9122: ALPHACARE OF NEW YORK, INC.	749	6.68	5	0	0.00	1	20.00	0	0.00	4	80.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	20,378	2.21	45	34	75.56	7	15.56	2	4.44	1	2.22	1	2.22

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H9859: MVP HEALTH PLAN, INC.	12,367	1.54	19	15	78.95	2	10.53	0	0.00	1	5.26	1	5.26
S5907: TRIPLE-S SALUD, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

Region=03: PHILADELPHIA

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90091: UNITED MINE WORKERS OF AMERI	25,966	2.73	71	67	94.37	4	5.63	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	4,559	0.00	0	0	-	0	-	0	-	0	-	0	-
H0819: SENIOR LIFE YORK, INC.	102	0.00	0	0	-	0	-	0	-	0	-	0	-
H1239: KISSITO PACE OF ROANOKE, INC	40	0.00	0	0	-	0	-	0	-	0	-	0	-
H1367: AMERIHEALTH OF LOUISIANA, IN	42	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	3,797	1.84	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H2064: GEISINGER COMMUNITY HEALTH S	179	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYS	137	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIO	63	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: LIFE LUTHERAN SERVICES, INC.	76	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	555	3.60	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	101	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	233	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	366	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BEAVER LLC DBA LIFE	105	0.00	0	0	-	0	-	0	-	0	-	0	-
H3067: VIRGINIA PREMIER HEALTH PLAN	3,114	0.00	0	0	-	0	-	0	-	0	-	0	-
H3156: AMERIHEALTH HMO, INC.	21,539	2.46	53	45	84.91	6	11.32	1	1.89	0	0.00	1	1.89
H3473: CHARLOTTESVILLE AREA RETIREM	21	0.00	0	0	-	0	-	0	-	0	-	0	-
H3480: HUMANA HEALTH PLAN, INC.	5,042	0.00	0	0	-	0	-	0	-	0	-	0	-
H3672: HOMETOWN HEALTH PLAN	4,546	1.76	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	95,695	3.62	346	321	92.77	12	3.47	3	0.87	8	2.31	2	0.58
H3908: TRUSTEES OF THE UNIVERSITY O	414	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	7,418	2.16	16	9	56.25	4	25.00	2	12.50	0	0.00	1	6.25
H3916: HIGHMARK, INC.	216,031	2.48	535	462	86.36	32	5.98	8	1.50	20	3.74	13	2.43
H3917: PITTSBURGH CARE PARTNERSHIP,	486	0.00	0	0	-	0	-	0	-	0	-	0	-

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H3918: LIVING INDEPENDENCE FOR THE	474	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	493	2.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	17,545	3.93	69	52	75.36	10	14.49	2	2.90	4	5.80	1	1.45
H3924: GEISINGER INDEMNITY INSURANC	14,167	2.40	34	25	73.53	7	20.59	0	0.00	2	5.88	0	0.00
H3925: PENNSYLVANIA PACE, INC.	175	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	85,614	2.45	210	171	81.43	30	14.29	1	0.48	6	2.86	2	0.95
H3954: GEISINGER HEALTH PLAN	54,379	4.05	220	188	85.45	23	10.45	0	0.00	7	3.18	2	0.91
H3957: KEYSTONE HEALTH PLAN WEST, I	112,807	2.17	245	212	86.53	18	7.35	4	1.63	8	3.27	3	1.22
H3962: KEYSTONE HEALTH PLAN CENTRAL	11,586	3.45	40	33	82.50	6	15.00	0	0.00	0	0.00	1	2.50
H4227: VISTA HEALTH PLAN, INC.	1,558	8.34	13	7	53.85	3	23.08	0	0.00	3	23.08	0	0.00
H4279: UPMC FOR YOU, INC	17,875	4.64	83	72	86.75	5	6.02	0	0.00	2	2.41	4	4.82
H4906: C AND O EMPLOYEES' HOSPITAL	2,404	0.00	0	0	-	0	-	0	-	0	-	0	-
H4999: THE LUTHERAN HOME FOR THE AG	68	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	95	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HM HEALTH INSURANCE COMPANY	10,951	3.20	35	27	77.14	4	11.43	3	8.57	0	0.00	1	2.86
H5151: HEALTH PLAN OF THE UPPER OHI	7,802	1.54	12	9	75.00	2	16.67	0	0.00	0	0.00	1	8.33
H5493: LIFE AT ST. FRANCIS HEALTHCA	79	0.00	0	0	-	0	-	0	-	0	-	0	-
H5533: UPMC HEALTH NETWORK, INC.	10,602	5.00	53	50	94.34	2	3.77	0	0.00	1	1.89	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	149	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	45,756	6.03	276	242	87.68	18	6.52	3	1.09	6	2.17	7	2.54
H5978: SENIOR LIFE LEHIGH VALLEY, I	116	0.00	0	0	-	0	-	0	-	0	-	0	-
H6132: SELECT HEALTH OF SOUTH CAROL	606	4.95	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6310: INOVACARES	50	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY, INC.	211	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER LLC DBA LIFE	397	0.00	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	143	0.00	0	0	-	0	-	0	-	0	-	0	-
H8491: AMERIHEALTH DISTRICT OF COLU	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	1,003	1.99	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H8655: RIVERSIDE RETIREMENT SERVICE	524	0.00	0	0	-	0	-	0	-	0	-	0	-
H9068: ALBRIGHT CARE SERVICES	186	0.00	0	0	-	0	-	0	-	0	-	0	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	534	24.34	13	12	92.31	0	0.00	0	0.00	0	0.00	1	7.69
H9207: HEALTH PARTNERS PLANS, INC.	4,348	4.37	19	16	84.21	1	5.26	0	0.00	1	5.26	1	5.26

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H9412: GEISINGER QUALITY OPTIONS, I	455	10.99	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H9670: UPMC HEALTH BENEFITS, INC.	58	17.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	320	0.00	0	0	-	0	-	0	-	0	-	0	-
H9915: MEDSTAR FAMILY CHOICE, INC.	211	0.00	0	0	-	0	-	0	-	0	-	0	-

Region=04: ATLANTA

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H0104: BLUE CROSS AND BLUE SHIELD O	44,276	0.79	35	26	74.29	4	11.43	0	0.00	5	14.29	0	0.00
H0105: THE METHODIST OAKS	126	0.00	0	0	-	0	-	0	-	0	-	0	-
H0112: MORSE LIFE HOME CARE, INC.	67	0.00	0	0	-	0	-	0	-	0	-	0	-
H0117: WELLCARE OF OHIO, INC.	4,150	10.36	43	39	90.70	1	2.33	0	0.00	1	2.33	2	4.65
H0154: VIVA HEALTH, INC.	42,931	2.05	88	71	80.68	7	7.95	1	1.14	8	9.09	1	1.14
H0320: WELLCARE OF TEXAS, INC.	2,241	3.12	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	10,182	3.24	33	21	63.64	6	18.18	0	0.00	4	12.12	2	6.06
H0839: VOANS SENIOR COMMUNITY CARE	61	0.00	0	0	-	0	-	0	-	0	-	0	-
H0879: CRESTPOINT HEALTH INSURANCE	2,643	0.00	0	0	-	0	-	0	-	0	-	0	-
H0913: WELLCARE HEALTH PLANS OF NEW	1,507	9.29	14	12	85.71	0	0.00	0	0.00	1	7.14	1	7.14
H0979: AMERICA'S 1ST CHOICE INSURAN	996	1.00	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1016: AVMED, INC.	30,537	0.79	24	21	87.50	2	8.33	1	4.17	0	0.00	0	0.00
H1026: HEALTH OPTIONS, INC.	33,048	6.81	225	194	86.22	11	4.89	1	0.44	19	8.44	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	86,177	4.33	373	313	83.91	19	5.09	0	0.00	25	6.70	16	4.29
H1035: FLORIDA HEALTH CARE PLAN, IN	13,000	3.15	41	32	78.05	3	7.32	0	0.00	4	9.76	2	4.88
H1043: FLORIDA PACE CENTERS, INC.	326	0.00	0	0	-	0	-	0	-	0	-	0	-
H1099: HEALTH FIRST HEALTH PLANS	25,492	7.30	186	164	88.17	13	6.99	0	0.00	8	4.30	1	0.54
H1112: WELLCARE OF GEORGIA, INC.	29,583	3.62	107	76	71.03	10	9.35	0	0.00	19	17.76	2	1.87
H1216: HARMONY HEALTH PLAN OF ILLIN	3,003	6.33	19	16	84.21	1	5.26	0	0.00	2	10.53	0	0.00
H1264: WELLCARE OF TEXAS, INC.	27,310	5.27	144	122	84.72	5	3.47	1	0.69	11	7.64	5	3.47
H1357: CAROLINA SENIORCARE	112	0.00	0	0	-	0	-	0	-	0	-	0	-
H1416: HARMONY HEALTH PLAN OF ILLIN	14,506	4.07	59	49	83.05	1	1.69	0	0.00	9	15.25	0	0.00
H1500: LIFE ST. JOSEPH OF THE PINES	212	0.00	0	0	-	0	-	0	-	0	-	0	-

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H1903: WELLCARE OF LOUISIANA, INC.	8,006	5.75	46	37	80.43	2	4.35	2	4.35	5	10.87	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	10,067	0.30	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2758: BEHEALTHY AMERICA, INC.	592	0.00	0	0	-	0	-	0	-	0	-	0	-
H2962: ULTIMATE HEALTH PLANS, INC.	2,875	2.78	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	1,316	0.76	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	51,214	4.14	212	174	82.08	7	3.30	0	0.00	26	12.26	5	2.36
H3404: BLUE CROSS AND BLUE SHIELD O	22,992	2.39	55	41	74.55	5	9.09	0	0.00	6	10.91	3	5.45
H3421: AMERICA'S 1ST CHOICE HEALTH	4,600	1.09	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H3430: SUNCOAST PACE, INC.	153	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	140,855	2.09	294	231	78.57	16	5.44	1	0.34	22	7.48	24	8.16
H3712: PREFERRED MEDICAL PLAN, INC.	782	0.00	0	0	-	0	-	0	-	0	-	0	-
H3942: ELDERHAUS INC.	122	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	146	0.00	0	0	-	0	-	0	-	0	-	0	-
H4155: PUBLIC HEALTH TRUST OF MIAMI	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4199: FLORIDA HEALTHCARE PLUS, INC	9,890	2.43	24	14	58.33	4	16.67	1	4.17	5	20.83	0	0.00
H4203: PALMETTO HEALTH ALLIANCE	281	0.00	0	0	-	0	-	0	-	0	-	0	-
H4209: BLUECROSS AND BLUESHIELD OF	12,242	17.89	219	183	83.56	28	12.79	4	1.83	3	1.37	1	0.46
H4235: SENIOR TOTAL LIFE CARE, INC.	43	0.00	0	0	-	0	-	0	-	0	-	0	-
H4268: AMERICA'S 1ST CHOICE INSURAN	899	0.00	0	0	-	0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	81	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	275	0.00	0	0	-	0	-	0	-	0	-	0	-
H4714: PACE OF THE SOUTHERN PIEDMON	58	0.00	0	0	-	0	-	0	-	0	-	0	-
H4738: AMERICA'S 1ST CHOICE HEALTH	383	0.00	0	0	-	0	-	0	-	0	-	0	-
H5087: EASY CHOICE HEALTH PLAN INC.	62,852	2.21	139	117	84.17	13	9.35	1	0.72	1	0.72	7	5.04
H5427: FREEDOM HEALTH, INC.	48,167	2.26	109	63	57.80	1	0.92	1	0.92	43	39.45	1	0.92
H5431: HEALTHSUN HEALTH PLANS, INC.	25,065	6.38	160	104	65.00	10	6.25	0	0.00	45	28.13	1	0.63
H5434: BLUE CROSS AND BLUE SHIELD O	6,319	3.80	24	19	79.17	2	8.33	0	0.00	3	12.50	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	39,463	1.55	61	37	60.66	0	0.00	0	0.00	23	37.70	1	1.64
H5696: PHYSICIANS UNITED PLAN, INC.	-	-	2,867	261	9.10	68	2.37	1	0.03	2529	88.21	8	0.28
H5698: WINDSOR HEALTH PLAN, INC.	36,875	4.61	170	131	77.06	7	4.12	1	0.59	20	11.76	11	6.47
H5934: HOPE HOSPICE AND COMMUNITY S	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	15,979	1.81	29	21	72.41	3	10.34	0	0.00	4	13.79	1	3.45

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H6059: PACE OF GUILFORD AND ROCKING	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE	1,992	0.00	0	0	-	0	-	0	-	0	-	0	-
H6881: AMERICA'S 1ST CHOICE INSURAN	106	0.00	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUECROSS BLUESHIELD OF TENN	70,145	2.28	160	126	78.75	17	10.63	1	0.63	11	6.88	5	3.13
H8064: FIRSTCAROLINACARE INSURANCE	537	1.86	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8098: UNIVERSAL HEALTH CARE INSURA	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8146: SECURITYCARE OF TENNESSEE, I	230	4.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	155	0.00	0	0	-	0	-	0	-	0	-	0	-
H9285: ATLANTIS HEALTH PLAN, INC.	933	3.22	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H9720: AMERICA'S 1ST CHOICE HEALTH	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE CO	4,389	6.38	28	26	92.86	0	0.00	0	0.00	2	7.14	0	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	7,197	2.64	19	16	84.21	1	5.26	0	0.00	1	5.26	1	5.26
R3332: BLUE CROSS AND BLUE SHIELD O	68,133	4.70	320	265	82.81	14	4.38	2	0.63	37	11.56	2	0.63

Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLA	1,559	0.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0141: MCLAREN HEALTH PLAN, INC.	511	1.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0281: ILLINICARE HEALTH PLAN	720	0.00	0	0	-	0	-	0	-	0	-	0	-
H0336: HUMANA HEALTH PLAN, INC.	6,561	0.00	0	0	-	0	-	0	-	0	-	0	-
H0390: PACE OF SOUTHWEST MICHIGAN,	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H0544: CAREMORE HEALTH PLAN	51,882	4.82	250	208	83.20	19	7.60	0	0.00	18	7.20	5	2.00
H0564: BLUE CROSS OF CALIFORNIA	8,690	0.69	6	4	66.67	0	0.00	0	0.00	0	0.00	2	33.33
H0773: HEALTH ALLIANCE MEDICAL PLAN	3,517	0.57	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	9,432	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	196	0.00	0	0	-	0	-	0	-	0	-	0	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	7,257	4.69	34	25	73.53	6	17.65	1	2.94	2	5.88	0	0.00
H1444: TOTAL HEALTH CARE, INC.	184	0.00	0	0	-	0	-	0	-	0	-	0	-
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,917	7.27	43	32	74.42	8	18.60	0	0.00	2	4.65	1	2.33
H1517: ANTHEM INSURANCE COMPANIES,	4,206	0.48	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H1595: HEALTHPLUS INSURANCE COMPANY	1,638	0.00	0	0	-	0	-	0	-	0	-	0	-
H1607: ANTHEM INSURANCE COMPANIES,	10,357	1.16	12	6	50.00	0	0.00	0	0.00	1	8.33	5	41.67
H1737: HEALTH ALLIANCE - MIDWEST, I	196	0.00	0	0	-	0	-	0	-	0	-	0	-
H1846: MOUNT CARMEL HEALTH INSURANC	1,351	0.00	0	0	-	0	-	0	-	0	-	0	-
H1849: ANTHEM HEALTH PLANS OF KENTU	6,590	1.21	8	6	75.00	0	0.00	1	12.50	0	0.00	1	12.50
H1894: AMERIGROUP WASHINGTON, INC.	356	5.62	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H2034: COMMUNITY CARE HEALTH PLAN,	273	14.65	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	482	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN	5,559	0.90	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	42,924	2.82	121	94	77.69	7	5.79	0	0.00	8	6.61	12	9.92
H2318: CENTER FOR SENIOR INDEPENDEN	295	0.00	0	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	79,191	5.44	431	393	91.18	23	5.34	2	0.46	11	2.55	2	0.46
H2322: ALLIANCE HEALTH AND LIFE INS	3,332	2.70	9	8	88.89	0	0.00	0	0.00	0	0.00	1	11.11
H2323: FIDELIS SECURECARE OF MICHIG	1,702	4.11	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H2354: HEALTHPLUS OF MICHIGAN	19,821	0.96	19	11	57.89	3	15.79	0	0.00	5	26.32	0	0.00
H2416: PRIMEWEST CTRL COUNTY-BASED	2,030	0.00	0	0	-	0	-	0	-	0	-	0	-
H2417: ITASCA MEDICAL CARE	480	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,641	0.00	0	0	-	0	-	0	-	0	-	0	-
H2422: HEALTHPARTNERS, INC.	3,134	0.64	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	16,865	3.79	64	46	71.88	15	23.44	0	0.00	1	1.56	2	3.13
H2450: MEDICA INSURANCE COMPANY	155,382	0.26	40	36	90.00	3	7.50	0	0.00	1	2.50	0	0.00
H2456: UCARE MINNESOTA	9,927	0.60	6	3	50.00	0	0.00	1	16.67	2	33.33	0	0.00
H2457: METROPOLITAN HEALTH PLAN	599	0.00	0	0	-	0	-	0	-	0	-	0	-
H2458: MEDICA HEALTH PLANS	9,703	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	90,185	2.44	220	203	92.27	8	3.64	1	0.45	2	0.91	6	2.73
H2461: BLUE CROSS AND BLUE SHIELD O	125,084	1.46	183	134	73.22	33	18.03	2	1.09	13	7.10	1	0.55
H2462: GROUP HEALTH PLAN, INC. (MN)	47,320	0.66	31	28	90.32	1	3.23	1	3.23	0	0.00	1	3.23
H2506: AETNA BETTER HEALTH, INC. (I	5,970	0.00	0	0	-	0	-	0	-	0	-	0	-
H2531: UNITEDHEALTHCARE COMMUNITY P	2,345	0.85	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	15,703	9.87	155	130	83.87	10	6.45	3	1.94	10	6.45	2	1.29
H2836: ANTHEM HEALTH PLANS, INC.	1,425	2.11	3	0	0.00	2	66.67	1	33.33	0	0.00	0	0.00
H2926: PRIMEWEST CTRL COUNTY-BASED	258	3.88	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H2936: LIFECIRCLES	212	0.00	0	0	-	0	-	0	-	0	-	0	-
H3071: COMMUNITY CARE ALLIANCE OF I	623	0.00	0	0	-	0	-	0	-	0	-	0	-
H3240: AMERIGROUP NEW JERSEY, INC.	4,119	16.99	70	45	64.29	0	0.00	0	0.00	24	34.29	1	1.43
H3283: MEDICA HEALTH PLANS	1,453	1.38	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	44,770	2.75	123	100	81.30	7	5.69	0	0.00	5	4.07	11	8.94
H3370: EMPIRE HEALTHCHOICE HMO, INC	67,968	2.72	185	133	71.89	10	5.41	2	1.08	14	7.57	26	14.05
H3447: HEALTHKEEPERS, INC.	2,024	6.92	14	9	64.29	0	0.00	0	0.00	3	21.43	2	14.29
H3471: HEALTH ALLIANCE NORTHWEST HE	3,378	0.59	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	316	0.00	0	0	-	0	-	0	-	0	-	0	-
H3613: MCGREGOR PACE	289	0.00	0	0	-	0	-	0	-	0	-	0	-
H3614: BETHESDA HOSPITAL, INC.	332	0.00	0	0	-	0	-	0	-	0	-	0	-
H3620: AULTCARE INSURANCE COMPANY	2,240	3.13	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3653: PARAMOUNT CARE, INC.	14,011	0.71	10	8	80.00	0	0.00	0	0.00	2	20.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	111,487	1.12	125	88	70.40	5	4.00	1	0.80	5	4.00	26	20.80
H3660: SUMMACARE INC.	33,039	3.27	108	77	71.30	8	7.41	0	0.00	11	10.19	12	11.11
H3664: AULTCARE HEALTH INSURING COR	17,862	2.24	40	37	92.50	0	0.00	0	0.00	1	2.50	2	5.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	45,852	0.68	31	25	80.65	3	9.68	0	0.00	3	9.68	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	2,705	2.22	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H4118: THE WASHTENAW PACE	18	0.00	0	0	-	0	-	0	-	0	-	0	-
H4123: MERCYCARE HMO, INC.	605	6.61	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4211: AMGP GEORGIA MANAGED CARE CO	103	29.13	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4270: UCARE HEALTH, INC.	9,609	0.83	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	5,764	8.33	48	41	85.42	1	2.08	0	0.00	6	12.50	0	0.00
H4875: PRIORITY HEALTH	9,960	5.52	55	47	85.45	4	7.27	2	3.64	2	3.64	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	2,720	1.84	5	3	60.00	0	0.00	0	0.00	0	0.00	2	40.00
H5207: COMMUNITY CARE HEALTH PLAN,	292	10.27	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	996	0.00	0	0	-	0	-	0	-	0	-	0	-
H5211: SECURITY HEALTH PLAN OF WISC	43,241	1.09	47	38	80.85	8	17.02	0	0.00	1	2.13	0	0.00
H5212: COMMUNITY CARE, INC.	652	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE COR	56,564	5.89	333	253	75.98	64	19.22	4	1.20	10	3.00	2	0.60
H5262: GUNDERSEN HEALTH PLAN	14,204	6.20	88	67	76.14	11	12.50	1	1.14	5	5.68	4	4.55
H5264: DEAN HEALTH PLAN, INC.	22,924	0.92	21	13	61.90	6	28.57	0	0.00	2	9.52	0	0.00

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H5280: MOLINA HEALTHCARE OF OHIO, I	1,570	7.64	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	1,614	0.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	28,341	3.49	99	81	81.82	10	10.10	1	1.01	7	7.07	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	1,893	1.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	17,529	1.60	28	12	42.86	8	28.57	1	3.57	3	10.71	4	14.29
H5529: COMMUNITY INSURANCE COMPANY	21,590	1.57	34	21	61.76	1	2.94	0	0.00	1	2.94	11	32.35
H5530: ANTHEM HEALTH PLANS OF KENTU	5,962	0.67	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H5610: CARE RESOURCES	180	0.00	0	0	-	0	-	0	-	0	-	0	-
H5679: HMO COLORADO, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5685: HAP MIDWEST HEALTH PLAN, INC	1,061	5.66	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	605	0.00	0	0	-	0	-	0	-	0	-	0	-
H5746: AMERIGROUP COMMUNITY CARE OF	3,670	8.72	32	5	15.63	0	0.00	0	0.00	27	84.38	0	0.00
H5750: METROPOLITAN HEALTH PLAN	297	0.00	0	0	-	0	-	0	-	0	-	0	-
H5779: MERIDIAN HEALTH PLAN OF ILLI	338	0.00	0	0	-	0	-	0	-	0	-	0	-
H5786: MERIDIAN HEALTH PLAN OF IOWA	219	0.00	0	0	-	0	-	0	-	0	-	0	-
H5817: AMERIGROUP TEXAS, INC.	32,434	5.52	179	53	29.61	5	2.79	0	0.00	119	66.48	2	1.12
H5854: ANTHEM HEALTH PLANS, INC.	748	1.34	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	61,075	0.98	60	52	86.67	4	6.67	0	0.00	3	5.00	1	1.67
H5896: AMERIGROUP MARYLAND, INC.	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	5,461	0.00	0	0	-	0	-	0	-	0	-	0	-
H6140: WABASH MEMORIAL HOSPITAL ASS	1,722	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	770	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,763	0.00	0	0	-	0	-	0	-	0	-	0	-
H6178: CARESOURCE	1,072	0.00	0	0	-	0	-	0	-	0	-	0	-
H6181: AMERIGROUP NEW YORK, LLC	10,694	5.98	64	23	35.94	3	4.69	0	0.00	36	56.25	2	3.13
H6360: HEALTHSPAN INTEGRATED CARE	16,307	1.04	17	13	76.47	1	5.88	0	0.00	3	17.65	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	6,870	0.44	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H6786: ANTHEM HEALTH PLANS OF MAINE	344	0.00	0	0	-	0	-	0	-	0	-	0	-
H7172: AETNA BETTER HEALTH, INC. (O	1,918	0.00	0	0	-	0	-	0	-	0	-	0	-
H7200: AMERIGROUP TENNESSEE, INC.	5,129	3.12	16	5	31.25	2	12.50	0	0.00	9	56.25	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	10,351	1.45	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H7475: CARE WISCONSIN HEALTH PLAN,	248	0.00	0	0	-	0	-	0	-	0	-	0	-

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H7728: ANTHEM HEALTH PLANS OF NEW H	2,513	1.59	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H8046: MOLINA HEALTHCARE OF ILLINOI	2,384	5.03	12	7	58.33	4	33.33	0	0.00	0	0.00	1	8.33
H8432: ANTHEM HEALTH PLANS OF MAINE	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H8452: CARESOURCE	5,694	2.11	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	34,663	2.13	74	52	70.27	5	6.76	0	0.00	7	9.46	10	13.51
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,494	3.35	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H8991: AMERIGROUP FLORIDA, INC.	2,344	9.81	23	12	52.17	1	4.35	0	0.00	9	39.13	1	4.35
H9525: COMPCARE HEALTH SERVICES INS	1,118	1.79	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	306,579	0.17	51	38	74.51	4	7.84	0	0.00	1	1.96	8	15.69
H9834: GUNDERSEN HEALTH PLAN OF MIN	561	7.13	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9886: HMO MISSOURI, INC.	165	0.00	0	0	-	0	-	0	-	0	-	0	-
H9947: BLUE CROSS AND BLUE SHIELD O	104,286	0.47	49	19	38.78	3	6.12	0	0.00	9	18.37	18	36.73
H9954: ANTHEM INSURANCE COMPANIES,	113	0.00	0	0	-	0	-	0	-	0	-	0	-
R5941: ANTHEM INSURANCE COMPANIES,	101,754	1.39	141	81	57.45	8	5.67	0	0.00	18	12.77	34	24.11

Region=06: DALLAS

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H0107: HEALTH CARE SERVICE CORPORAT	214	4.67	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0150: HEALTHSPRING OF ALABAMA, INC	46,174	0.71	33	21	63.64	2	6.06	0	0.00	5	15.15	5	15.15
H0332: KS PLAN ADMINISTRATORS, LLC	27,208	2.72	74	70	94.59	3	4.05	0	0.00	1	1.35	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	36,790	2.69	99	82	82.83	10	10.10	2	2.02	2	2.02	3	3.03
H0435: GLOBALHEALTH, INC.	270	0.00	0	0	-	0	-	0	-	0	-	0	-
H0439: CIGNA HEALTHCARE OF GEORGIA,	1,400	0.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	15,958	3.07	49	29	59.18	0	0.00	0	0.00	5	10.20	15	30.61
H1666: HCSC INSURANCE SERVICES COMP	3,639	5.77	21	9	42.86	6	28.57	0	0.00	3	14.29	3	14.29
H1904: PACE GREATER NEW ORLEANS	152	0.00	0	0	-	0	-	0	-	0	-	0	-
H1961: PEOPLES HEALTH, INC.	57,235	1.38	79	72	91.14	3	3.80	0	0.00	4	5.06	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	21,288	3.48	74	54	72.97	8	10.81	0	0.00	8	10.81	4	5.41
H2165: HEALTHSPRING LIFE & HEALTH I	6,883	1.89	13	6	46.15	0	0.00	1	7.69	1	7.69	5	38.46
H2676: HEALTHSPRING LIFE & HEALTH I	479	0.00	0	0	-	0	-	0	-	0	-	0	-

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H2775: AMERICAN PROGRESSIVE LIFE &	10,788	8.06	87	71	81.61	7	8.05	1	1.15	1	1.15	7	8.05
H2816: AMERICAN PROGRESSIVE LIFE &	25,132	6.01	151	127	84.11	17	11.26	0	0.00	6	3.97	1	0.66
H2911: VANTAGE HEALTH PLAN, INC.	1,131	15.03	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	24,203	9.59	232	160	68.97	20	8.62	0	0.00	46	19.83	6	2.59
H3206: PRESBYTERIAN INSURANCE COMPA	14,270	8.76	125	84	67.20	13	10.40	2	1.60	23	18.40	3	2.40
H3251: HEALTH CARE SERVICE CORPORAT	27,589	2.39	66	34	51.52	15	22.73	2	3.03	6	9.09	9	13.64
H3333: AMERICAN PROGRESSIVE LIFE &	2,058	14.58	30	27	90.00	2	6.67	0	0.00	1	3.33	0	0.00
H3706: GENERATIONS HEALTHCARE, INC.	5,903	3.05	18	13	72.22	0	0.00	0	0.00	1	5.56	4	22.22
H3708: SELECTCARE OF OKLAHOMA, INC.	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H3755: COMMUNITY CARE HMO, INC	28,524	1.89	54	43	79.63	5	9.26	0	0.00	6	11.11	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	10,195	4.61	47	34	72.34	9	19.15	1	2.13	1	2.13	2	4.26
H3945: CIGNA HEALTH AND LIFE INSURA	977	0.00	0	0	-	0	-	0	-	0	-	0	-
H3949: BRAVO HEALTH PENNSYLVANIA, I	66,510	1.46	97	78	80.41	2	2.06	1	1.03	9	9.28	7	7.22
H3964: BRAVO HEALTH PENNSYLVANIA, I	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	573	5.24	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4125: HEALTHSPRING LIFE & HEALTH I	1,045	1.91	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4142: CHEROKEE NATION COMPREHENSIV	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H4213: USABLE MUTUAL INSURANCE COMP	18,702	0.11	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	152	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	8,489	1.53	13	8	61.54	1	7.69	2	15.38	1	7.69	1	7.69
H4454: HEALTHSPRING OF TENNESSEE, I	90,687	1.62	147	106	72.11	6	4.08	1	0.68	9	6.12	25	17.01
H4506: SELECTCARE OF TEXAS, INC.	56,622	8.76	496	439	88.51	20	4.03	2	0.40	17	3.43	18	3.63
H4513: HEALTHSPRING LIFE & HEALTH I	78,806	0.61	48	32	66.67	4	8.33	0	0.00	4	8.33	8	16.67
H4517: AMARILLO MULTISVC CTR FR THE	131	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERV	806	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	3,142	0.95	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	14,276	0.98	14	10	71.43	2	14.29	0	0.00	0	0.00	2	14.29
H4556: CONSOLIDATED ASSOC OF RAILRO	3,258	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	26,480	1.96	52	43	82.69	5	9.62	1	1.92	2	3.85	1	1.92
H4871: HEALTHSPRING LIFE & HEALTH I	52	0.00	0	0	-	0	-	0	-	0	-	0	-
H5213: TOTAL COMMUNITY CARE, L.L.C.	374	0.00	0	0	-	0	-	0	-	0	-	0	-
H5378: THE PYRAMID LIFE INSURANCE C	2,018	17.34	35	30	85.71	4	11.43	0	0.00	1	2.86	0	0.00

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H5410: HEALTHSPRING OF FLORIDA	47,079	2.32	109	97	88.99	7	6.42	0	0.00	0	0.00	5	4.59
H5421: THE PYRAMID LIFE INSURANCE C	-	-	210	163	77.62	29	13.81	4	1.90	11	5.24	3	1.43
H5576: VANTAGE HEALTH PLAN, INC.	10,044	13.54	136	119	87.50	0	0.00	0	0.00	16	11.76	1	0.74
H5656: SELECTCARE HEALTH PLANS, INC	4,758	9.46	45	37	82.22	3	6.67	1	2.22	4	8.89	0	0.00
H5985: PHOENIX HEALTH PLANS, INC.	9,167	13.42	123	90	73.17	18	14.63	0	0.00	8	6.50	7	5.69
H6169: THE PYRAMID LIFE INSURANCE C	13,632	10.42	142	111	78.17	19	13.38	1	0.70	10	7.04	1	0.70
H6231: FRANCISCAN PACE, INC.	136	0.00	0	0	-	0	-	0	-	0	-	0	-
H6328: CARE N' CARE INSURANCE COMPA	9,482	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	3,147	5.08	16	7	43.75	8	50.00	0	0.00	1	6.25	0	0.00
H6972: HEALTHSPRING LIFE & HEALTH I	1,713	2.92	5	2	40.00	0	0.00	0	0.00	0	0.00	3	60.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	6,178	0.16	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	-	-	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	5,678	1.59	9	4	44.44	2	22.22	0	0.00	2	22.22	1	11.11
H7811: HEALTHSPRING LIFE & HEALTH I	962	0.00	0	0	-	0	-	0	-	0	-	0	-
H8091: USABLE MUTUAL INSURANCE COMP	742	0.00	0	0	-	0	-	0	-	0	-	0	-
H8237: INSURANCE COMPANY OF SCOTT A	799	3.75	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H8554: ALLEGIAN HEALTH PLANS, INC.	1,506	2.66	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	1,332	1.50	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H9184: BRAVO HEALTH MID-ATLANTIC, I	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9699: HMO PARTNERS, INC.	360	0.00	0	0	-	0	-	0	-	0	-	0	-
H9725: CIGNA HEALTHCARE OF NORTH CA	1,172	0.85	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	86	0.00	0	0	-	0	-	0	-	0	-	0	-

Region=07: KANSAS CITY

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H0028: CHA HMO, INC.	3,993	4.26	17	1	5.88	0	0.00	0	0.00	15	88.24	1	5.88
H0108: HUMANA HEALTH PLAN OF CALIFO	36,813	2.04	75	13	17.33	0	0.00	0	0.00	58	77.33	4	5.33
H0216: PACE IOWA	82	0.00	0	0	-	0	-	0	-	0	-	0	-
H0248: HUMANA INSURANCE COMPANY	2,223	2.25	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H0307: HUMANA HEALTH PLAN, INC.	-	-	80	1	1.25	0	0.00	0	0.00	73	91.25	6	7.50

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H0317: HUMANA INSURANCE COMPANY	9,357	2.67	25	5	20.00	0	0.00	0	0.00	17	68.00	3	12.00
H0623: HUMANA INSURANCE COMPANY	-	-	9	0	0.00	0	0.00	0	0.00	9	100.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	83,055	3.61	300	191	63.67	5	1.67	0	0.00	98	32.67	6	2.00
H1036: HUMANA MEDICAL PLAN, INC.	351,181	1.63	574	53	9.23	3	0.52	0	0.00	486	84.67	32	5.57
H1291: HUMANA INSURANCE COMPANY OF	385	0.00	0	0	-	0	-	0	-	0	-	0	-
H1406: HUMANA HEALTH PLAN, INC.	41,402	1.69	70	9	12.86	1	1.43	0	0.00	52	74.29	8	11.43
H1418: HUMANA INSURANCE COMPANY	12,538	3.43	43	5	11.63	0	0.00	1	2.33	29	67.44	8	18.60
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,927	1.42	7	1	14.29	0	0.00	0	0.00	5	71.43	1	14.29
H1510: HUMANA INSURANCE COMPANY	33,559	1.64	55	8	14.55	0	0.00	0	0.00	38	69.09	9	16.36
H1651: MEDICAL ASSOCIATES HEALTH PL	10,044	0.20	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1681: HUMANA INSURANCE COMPANY	5,803	1.21	7	1	14.29	0	0.00	0	0.00	6	85.71	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	177	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	12,849	0.31	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H1804: HUMANA INSURANCE COMPANY	-	-	5	0	0.00	1	20.00	0	0.00	3	60.00	1	20.00
H1806: HUMANA INSURANCE COMPANY	-	-	13	0	0.00	0	0.00	0	0.00	11	84.62	2	15.38
H1837: ESSENCE HEALTHCARE, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	1,649	6.06	10	1	10.00	0	0.00	0	0.00	5	50.00	4	40.00
H1951: HUMANA HEALTH BENEFIT PLAN O	110,575	1.55	171	29	16.96	0	0.00	0	0.00	129	75.44	13	7.60
H2012: HUMANA HEALTH PLAN, INC.	186,441	2.35	438	34	7.76	3	0.68	0	0.00	379	86.53	22	5.02
H2029: HUMANA INSURANCE OF PUERTO R	2,649	4.15	11	8	72.73	0	0.00	0	0.00	2	18.18	1	9.09
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,912	3.04	18	0	0.00	0	0.00	0	0.00	18	100.00	0	0.00
H2542: HUMANA INSURANCE COMPANY	21,441	2.33	50	6	12.00	0	0.00	0	0.00	43	86.00	1	2.00
H2609: ALEXIAN BROTHERS COMMUNITY S	158	0.00	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	40,912	2.81	115	86	74.78	13	11.30	2	1.74	10	8.70	4	3.48
H2649: HUMANA HEALTH PLAN, INC.	95,972	0.98	94	10	10.64	1	1.06	0	0.00	73	77.66	10	10.64
H2944: HUMANA INSURANCE COMPANY	27,814	6.47	180	11	6.11	1	0.56	0	0.00	126	70.00	42	23.33
H2949: HUMANA HEALTH PLAN, INC.	37,979	0.84	32	14	43.75	1	3.13	0	0.00	17	53.13	0	0.00
H3028: HUMANA HEALTH PLAN, INC.	-	-	17	0	0.00	0	0.00	0	0.00	16	94.12	1	5.88
H3405: HUMANA INSURANCE COMPANY	19,105	1.67	32	3	9.38	1	3.13	0	0.00	27	84.38	1	3.13
H3533: HUMANA HEALTH COMPANY OF NEW	1,562	3.20	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H3619: HUMANA INSURANCE COMPANY	-	-	40	0	0.00	0	0.00	0	0.00	38	95.00	2	5.00
H4007: HUMANA HEALTH PLANS OF PUERT	47,135	1.17	55	31	56.36	4	7.27	0	0.00	18	32.73	2	3.64

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H4141: HUMANA EMPLOYERS HEALTH PLAN	35,474	1.78	63	5	7.94	0	0.00	0	0.00	55	87.30	3	4.76
H4145: HUMANA REGIONAL HEALTH PLAN,	508	1.97	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4408: HUMANA INSURANCE COMPANY	11,801	1.95	23	2	8.70	0	0.00	0	0.00	19	82.61	2	8.70
H4461: CARITEN HEALTH PLAN INC.	102,770	1.67	172	32	18.60	2	1.16	0	0.00	126	73.26	12	6.98
H4510: HUMANA HEALTH PLAN OF TEXAS,	76,004	3.45	262	13	4.96	1	0.38	0	0.00	226	86.26	22	8.40
H4520: HUMANA INSURANCE COMPANY	21,824	4.31	94	12	12.77	1	1.06	0	0.00	77	81.91	4	4.26
H4529: ARCADIAN HEALTH PLAN, INC.	-	-	21	0	0.00	0	0.00	0	0.00	21	100.00	0	0.00
H4606: HUMANA INSURANCE COMPANY	3,020	1.66	5	0	0.00	0	0.00	0	0.00	5	100.00	0	0.00
H4774: HUMANA INSURANCE COMPANY OF	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4956: HUMANA INSURANCE COMPANY	10,280	1.36	14	2	14.29	0	0.00	0	0.00	9	64.29	3	21.43
H5041: HUMANA INSURANCE COMPANY	16,497	1.88	31	3	9.68	0	0.00	0	0.00	23	74.19	5	16.13
H5214: HUMANA INSURANCE COMPANY	33,608	2.05	69	12	17.39	2	2.90	0	0.00	48	69.57	7	10.14
H5216: HUMANA INSURANCE COMPANY	29,921	0.50	15	7	46.67	1	6.67	0	0.00	7	46.67	0	0.00
H5256: MEDICAL ASSOCIATES CLINIC HE	3,040	0.00	0	0	-	0	-	0	-	0	-	0	-
H5291: HUMANA HEALTH PLAN, INC.	15,599	2.50	39	3	7.69	0	0.00	0	0.00	35	89.74	1	2.56
H5415: HUMANA HEALTH INSURANCE COMP	13,264	3.32	44	4	9.09	0	0.00	0	0.00	37	84.09	3	6.82
H5416: ARCADIAN HEALTH PLAN, INC.	2,613	11.48	30	2	6.67	0	0.00	0	0.00	28	93.33	0	0.00
H5426: HUMANA ADVANTAGECARE PLAN, I	-	-	50	0	0.00	0	0.00	0	0.00	49	98.00	1	2.00
H5470: HUMANA INSURANCE COMPANY	-	-	12	1	8.33	0	0.00	0	0.00	7	58.33	4	33.33
H5525: HUMANA BENEFIT PLAN OF ILLIN	20,309	0.98	20	3	15.00	0	0.00	0	0.00	12	60.00	5	25.00
H5619: ARCADIAN HEALTH PLAN, INC.	4,329	2.31	10	3	30.00	0	0.00	0	0.00	6	60.00	1	10.00
H5783: ARCADIAN HEALTH PLAN, INC.	-	-	8	1	12.50	0	0.00	0	0.00	7	87.50	0	0.00
H5822: MIDLAND CARE CONNECTION	122	0.00	0	0	-	0	-	0	-	0	-	0	-
H5868: HUMANA INSURANCE COMPANY	23,559	1.19	28	5	17.86	1	3.57	0	0.00	17	60.71	5	17.86
H5970: HUMANA INSURANCE COMPANY OF	9,265	3.99	37	6	16.22	0	0.00	0	0.00	30	81.08	1	2.70
H6411: HUMANA INSURANCE COMPANY	8,645	0.93	8	0	0.00	0	0.00	0	0.00	6	75.00	2	25.00
H6609: HUMANA INSURANCE COMPANY	499,724	1.41	706	121	17.14	5	0.71	0	0.00	480	67.99	100	14.16
H6622: HUMANA WI HEALTH ORGANIZATIO	9,292	2.80	26	2	7.69	0	0.00	0	0.00	17	65.38	7	26.92
H6859: HUMANA MEDICAL PLAN OF PENNS	877	4.56	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H6900: HUMANA INSURANCE COMPANY	-	-	9	1	11.11	0	0.00	0	0.00	7	77.78	1	11.11
H7002: HUMANA INSURANCE COMPANY	4,897	2.45	12	0	0.00	0	0.00	0	0.00	12	100.00	0	0.00
H7003: PACE NEBRASKA	54	0.00	0	0	-	0	-	0	-	0	-	0	-

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H7188: HUMANA INSURANCE COMPANY	5,473	1.10	6	0	0.00	1	16.67	0	0.00	5	83.33	0	0.00
H7731: MD CARE, INC.	-	-	8	0	0.00	0	0.00	0	0.00	7	87.50	1	12.50
H8145: HUMANA INSURANCE COMPANY	148,680	2.14	318	34	10.69	2	0.63	0	0.00	242	76.10	40	12.58
H8424: SIOUXLAND PACE, INC.	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H8644: HUMANA INSURANCE COMPANY	20,691	1.55	32	2	6.25	0	0.00	0	0.00	27	84.38	3	9.38
H8707: HUMANA INSURANCE COMPANY	12,717	1.26	16	2	12.50	0	0.00	0	0.00	13	81.25	1	6.25
H8908: HUMANA MEDICAL PLAN OF MICH	262	0.00	0	0	-	0	-	0	-	0	-	0	-
H8953: HUMANA HEALTH PLAN OF OHIO,	28,738	3.58	103	6	5.83	0	0.00	0	0.00	90	87.38	7	6.80
H9503: HUMANA INSURANCE COMPANY	4,906	2.45	12	1	8.33	0	0.00	0	0.00	10	83.33	1	8.33
R5566: WELLMARK IA & SD, & BCBS MN	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	517,336	1.73	893	122	13.66	8	0.90	0	0.00	597	66.85	166	18.59

Region=08: DENVER

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E5088: DESERET HEALTHCARE EMPLOYEE	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0318: AETNA HEALTH, INC. (PA)	2,121	1.89	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	20,197	1.73	35	29	82.86	3	8.57	0	0.00	2	5.71	1	2.86
H0602: ROCKY MOUNTAIN HEALTH MAINT	24,301	2.14	52	43	82.69	2	3.85	0	0.00	4	7.69	3	5.77
H0613: TOTAL LONGTERM CARE, INC.	1,976	1.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0621: COLORADO ACCESS	3,582	0.84	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	800	0.00	0	0	-	0	-	0	-	0	-	0	-
H0901: AETNA HEALTH, INC. (PA)	355	0.00	0	0	-	0	-	0	-	0	-	0	-
H1013: COVENTRY HEALTH PLAN OF FLOR	4,758	0.42	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1076: COVENTRY HEALTH CARE OF FLOR	2,759	0.00	0	0	-	0	-	0	-	0	-	0	-
H1109: AETNA HEALTH INC.(GEORGIA)	4,530	1.32	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	7,001	2.00	14	10	71.43	2	14.29	0	0.00	2	14.29	0	0.00
H1419: AETNA HEALTH, INC. (PA)	748	2.67	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	23,185	0.78	18	12	66.67	1	5.56	0	0.00	2	11.11	3	16.67
H1609: COVENTRY HEALTH CARE OF IOWA	4,124	1.70	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	1,749	0.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H1994: SELECTHEALTH, INC.	20,249	3.75	76	60	78.95	8	10.53	0	0.00	7	9.21	1	1.32
H2112: AETNA HEALTH, INC. (PA)	13,904	1.58	22	19	86.36	1	4.55	0	0.00	1	4.55	1	4.55
H2611: COVENTRY HEALTH AND LIFE INS	5,092	2.16	11	7	63.64	0	0.00	0	0.00	4	36.36	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	49,153	1.55	76	62	81.58	8	10.53	0	0.00	1	1.32	5	6.58
H2667: COVENTRY HEALTH CARE OF MISS	20,022	1.00	20	13	65.00	2	10.00	1	5.00	4	20.00	0	0.00
H2672: COVENTRY HEALTH CARE OF KANS	16,352	0.98	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	22,551	3.15	71	47	66.20	16	22.54	1	1.41	7	9.86	0	0.00
H2792: GEISINGER QUALITY OPTIONS, I	674	7.42	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H2815: VOLUNTEERS OF AMERICA NATION	250	0.00	0	0	-	0	-	0	-	0	-	0	-
H3144: COVENTRY HEALTH CARE OF ILLI	1,031	10.67	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	34,419	2.44	84	69	82.14	6	7.14	1	1.19	3	3.57	5	5.95
H3312: AETNA HEALTH, INC. (NY)	15,517	2.06	32	24	75.00	3	9.38	0	0.00	2	6.25	3	9.38
H3503: SANFORD HEART OF AMERICA HEA	346	0.00	0	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH, INC. (ME)	7,793	0.64	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3623: AETNA HEALTH, INC. (PA)	26,534	1.51	40	31	77.50	3	7.50	0	0.00	2	5.00	4	10.00
H3928: COVENTRY HEALTH CARE OF LOUI	260	0.00	0	0	-	0	-	0	-	0	-	0	-
H3931: AETNA HEALTH, INC, (PA)	28,990	1.17	34	28	82.35	3	8.82	0	0.00	2	5.88	1	2.94
H3959: HEALTHAMERICA PENNSYLVANIA,	57,525	1.43	82	72	87.80	5	6.10	1	1.22	2	2.44	2	2.44
H4000: MEMORIAL HOSPITAL OF LARAMIE	53	0.00	0	0	-	0	-	0	-	0	-	0	-
H4523: AETNA HEALTH, INC. (TX)	18,694	2.03	38	26	68.42	7	18.42	0	0.00	2	5.26	3	7.89
H4524: AETNA LIFE INSURANCE COMPANY	106,791	1.13	121	93	76.86	13	10.74	0	0.00	7	5.79	8	6.61
H4652: UNION PACIFIC RAILROAD EMPLO	11,911	0.00	0	0	-	0	-	0	-	0	-	0	-
H4910: AETNA HEALTH, INC. (PA)	1,548	1.94	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5048: COVENTRY HEALTH CARE OF TEXA	1,217	4.93	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	198	0.00	0	0	-	0	-	0	-	0	-	0	-
H5302: AETNA HEALTH, INC.	1,039	3.85	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	14,164	0.71	10	6	60.00	2	20.00	0	0.00	1	10.00	1	10.00
H5509: COVENTRY HEALTH AND LIFE INS	42,381	0.57	24	19	79.17	0	0.00	0	0.00	2	8.33	3	12.50
H5521: AETNA LIFE INSURANCE COMPANY	366,377	1.65	606	499	82.34	46	7.59	2	0.33	23	3.80	36	5.94
H5522: HEALTHASSURANCE PENNSYLVANIA	56,866	1.34	76	61	80.26	9	11.84	1	1.32	2	2.63	3	3.95
H5608: DENVER HEALTH MEDICAL PLAN,	4,134	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH, INC. (CT)	21,854	1.56	34	31	91.18	1	2.94	1	2.94	0	0.00	1	2.94

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H5813: AETNA HEALTH, INC. (PA)	3,642	0.82	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5832: AETNA HEALTH, INC. (PA)	204	0.00	0	0	-	0	-	0	-	0	-	0	-
H5850: COVENTRY SUMMIT HEALTH PLAN,	34,927	1.35	47	35	74.47	5	10.64	0	0.00	3	6.38	4	8.51
H5950: AETNA HEALTH, INC. (PA)	17	0.00	0	0	-	0	-	0	-	0	-	0	-
H6923: AETNA HEALTH, INC. (PA)	1,561	2.56	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	4,374	2.74	12	7	58.33	4	33.33	0	0.00	0	0.00	1	8.33
H7195: NORTHLAND PACE PROGRAM	94	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	13,771	1.82	25	20	80.00	2	8.00	1	4.00	1	4.00	1	4.00
H7306: FIRST HEALTH LIFE & HEALTH I	3,618	2.21	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50
H7908: AETNA HEALTH, INC. (PA)	2,234	1.34	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8393: COVENTRY HEALTH AND LIFE INS	3,745	4.01	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANC	9,554	3.24	31	26	83.87	5	16.13	0	0.00	0	0.00	0	0.00
H8649: ALTIUS HEALTH PLANS, INC.	14,866	1.01	15	10	66.67	2	13.33	0	0.00	1	6.67	2	13.33
H8684: AETNA LIFE INSURANCE COMPANY	5,689	0.70	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H8980: COVENTRY HEALTH AND LIFE INS	16,513	1.57	26	20	76.92	1	3.85	0	0.00	0	0.00	5	19.23
H9302: SOUNDPATH HEALTH, INC.	16,579	4.28	71	51	71.83	7	9.86	0	0.00	10	14.08	3	4.23
H9788: HEALTHNOW NEW YORK INC.	1,265	1.58	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H9847: COVENTRY HEALTH AND LIFE INS	33,471	1.14	38	27	71.05	6	15.79	0	0.00	3	7.89	2	5.26
S5810: AETNA LIFE INSURANCE COMPANY	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00

Region=09: SAN FRANCISCO

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H0084: CARE IMPROVEMENT PLUS OF TEX	24,206	10.41	252	184	73.02	26	10.32	1	0.40	33	13.10	8	3.17
H0148: CARE1ST HEALTH PLAN	1,779	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	37,725	2.12	80	63	78.75	0	0.00	0	0.00	12	15.00	5	6.25
H0251: UNITEDHEALTHCARE PLAN OF THE	39,265	2.22	87	34	39.08	4	4.60	0	0.00	41	47.13	8	9.20
H0294: CARE IMPROVEMENT PLUS WISCON	5,314	5.46	29	21	72.41	3	10.34	0	0.00	4	13.79	1	3.45
H0302: MEDISUN, INC.	22,887	2.71	62	47	75.81	6	9.68	1	1.61	6	9.68	2	3.23
H0303: PACIFICARE OF ARIZONA, INC.	92,794	2.79	259	216	83.40	4	1.54	0	0.00	37	14.29	2	0.77
H0316: UNITEDHEALTHCARE OF ARIZONA,	23,630	2.84	67	56	83.58	1	1.49	0	0.00	10	14.93	0	0.00

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H0319: UNITEDHEALTHCARE INSURANCE C	944	3.18	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	34,388	2.12	73	39	53.42	4	5.48	0	0.00	23	31.51	7	9.59
H0401: UNITEDHEALTHCARE OF ARKANSAS	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0408: UNITEDHEALTHCARE INSURANCE C	15	0.00	0	0	-	0	-	0	-	0	-	0	-
H0502: THE CONTRA COSTA HEALTH PLAN	468	0.00	0	0	-	0	-	0	-	0	-	0	-
H0504: CALIFORNIA PHYSICIANS' SERVI	83,280	5.16	430	269	62.56	35	8.14	1	0.23	22	5.12	103	23.95
H0524: KAISER FOUNDATION HP, INC.	963,426	1.53	1,476	1076	72.90	235	15.92	43	2.91	71	4.81	51	3.46
H0542: ALTAMED HEALTH SERVICES CORP	1,190	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA, INC.	324,368	2.28	740	636	85.95	19	2.57	4	0.54	43	5.81	38	5.14
H0571: CHINESE COMMUNITY HEALTH PLA	8,863	3.27	29	18	62.07	6	20.69	0	0.00	5	17.24	0	0.00
H0609: PACIFICARE OF COLORADO, INC	95,822	1.19	114	78	68.42	4	3.51	0	0.00	27	23.68	5	4.39
H0620: UNITEDHEALTHCARE INSURANCE C	2,337	0.43	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	3,128	4.80	15	9	60.00	1	6.67	0	0.00	4	26.67	1	6.67
H0630: KAISER FOUNDATION HP OF CO	91,097	0.58	53	48	90.57	2	3.77	0	0.00	2	3.77	1	1.89
H0710: UNITEDHEALTHCARE INSURANCE C	2,214	95.75	212	202	95.28	4	1.89	2	0.94	3	1.42	1	0.47
H0752: OXFORD HEALTH PLANS (CT), IN	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	42,009	3.19	134	107	79.85	1	0.75	2	1.49	23	17.16	1	0.75
H0838: UNIVERSAL CARE, INC.	4,310	2.55	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	41,180	3.52	145	101	69.66	7	4.83	3	2.07	28	19.31	6	4.14
H1080: UNITEDHEALTHCARE OF FLORIDA,	34,535	2.17	75	55	73.33	0	0.00	0	0.00	18	24.00	2	2.67
H1108: UNITEDHEALTHCARE INSURANCE C	6,024	3.82	23	16	69.57	0	0.00	0	0.00	4	17.39	3	13.04
H1111: UNITEDHEALTHCARE OF GEORGIA,	9,425	3.08	29	21	72.41	0	0.00	1	3.45	5	17.24	2	6.90
H1170: KAISER FOUNDATION HP OF GA,	21,917	1.51	33	28	84.85	2	6.06	0	0.00	2	6.06	1	3.03
H1230: KAISER FOUNDATION HP, INC.	29,198	0.38	11	7	63.64	1	9.09	0	0.00	3	27.27	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	14,914	0.94	14	7	50.00	1	7.14	0	0.00	4	28.57	2	14.29
H1303: UNITEDHEALTHCARE INSURANCE C	12,847	2.18	28	18	64.29	0	0.00	0	0.00	9	32.14	1	3.57
H1509: UNITEDHEALTHCARE INSURANCE C	411,531	2.01	827	579	70.01	18	2.18	2	0.24	197	23.82	31	3.75
H1537: UNITEDHEALTHCARE INSURANCE C	2,903	0.69	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1717: UNITEDHEALTHCARE INSURANCE C	219	0.00	0	0	-	0	-	0	-	0	-	0	-
H1944: UNITEDHEALTHCARE OF NEW ENGL	7,589	4.88	37	27	72.97	0	0.00	0	0.00	10	27.03	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	5,386	4.08	22	13	59.09	0	0.00	0	0.00	8	36.36	1	4.55
H2111: UNITEDHEALTHCARE INSURANCE C	4,679	1.28	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00

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H2150: KAISER FNDN HP OF THE MID-AT	57,484	2.10	121	105	86.78	5	4.13	0	0.00	8	6.61	3	2.48
H2182: UNITEDHEALTHCARE INSURANCE C	-	-	21	11	52.38	0	0.00	0	0.00	8	38.10	2	9.52
H2226: UNITEDHEALTHCARE INSURANCE C	11,503	2.00	23	5	21.74	0	0.00	0	0.00	18	78.26	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	1,768	0.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	3,497	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2643: LOCAL INITIATIVE HEALTH AUTH	8,128	4.31	35	22	62.86	2	5.71	0	0.00	10	28.57	1	2.86
H2654: UNITEDHEALTHCARE OF THE MIDW	51,763	1.39	72	52	72.22	0	0.00	0	0.00	17	23.61	3	4.17
H2802: UNITEDHEALTHCARE OF THE MIDL	9,173	1.09	10	7	70.00	1	10.00	0	0.00	1	10.00	1	10.00
H2803: UNITEDHEALTHCARE INSURANCE C	-	-	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	3,703	1.35	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H2931: HEALTH PLAN OF NEVADA, INC.	53,015	2.75	146	135	92.47	5	3.42	0	0.00	1	0.68	5	3.42
H3107: OXFORD HEALTH PLANS (NJ), IN	74,284	3.77	280	222	79.29	4	1.43	0	0.00	49	17.50	5	1.79
H3113: OXFORD HEALTH PLANS (NJ), IN	1,049	1.91	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,021	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	41	20	48.78	1	2.44	0	0.00	19	46.34	1	2.44
H3209: UNITEDHEALTHCARE INSURANCE C	3,729	3.22	12	6	50.00	2	16.67	0	0.00	2	16.67	2	16.67
H3237: HEALTH NET COMMUNITY SOLUTIO	10,122	0.00	0	0	-	0	-	0	-	0	-	0	-
H3307: OXFORD HEALTH PLANS (NY), IN	71,401	2.63	188	136	72.34	1	0.53	0	0.00	44	23.40	7	3.72
H3379: UNITEDHEALTHCARE OF NEW YORK	23,259	2.15	50	41	82.00	1	2.00	0	0.00	5	10.00	3	6.00
H3387: UNITEDHEALTHCARE OF NEW YORK	8,806	7.49	66	38	57.58	3	4.55	1	1.52	18	27.27	6	9.09
H3456: UNITEDHEALTHCARE OF NORTH CA	80,008	1.84	147	90	61.22	2	1.36	0	0.00	51	34.69	4	2.72
H3517: HUMBOLDT SENIOR RESOURCE CEN	-	-	0	0	-	0	-	0	-	0	-	0	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	77,900	2.55	199	157	78.89	0	0.00	1	0.50	34	17.09	7	3.52
H3749: UNITEDHEALTHCARE OF OKLAHOMA	32,064	1.40	45	32	71.11	1	2.22	0	0.00	10	22.22	2	4.44
H3794: CARE IMPROVEMENT PLUS WISCON	24	0.00	0	0	-	0	-	0	-	0	-	0	-
H3805: UNITEDHEALTHCARE OF OREGON,	20,293	1.48	30	22	73.33	0	0.00	0	0.00	3	10.00	5	16.67
H3812: UNITEDHEALTHCARE INSURANCE C	18,766	1.97	37	25	67.57	1	2.70	0	0.00	11	29.73	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	21,836	0.23	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3887: UNITEDHEALTHCARE OF THE MIDW	21,948	2.92	64	34	53.13	2	3.13	0	0.00	25	39.06	3	4.69
H3912: UNITEDHEALTHCARE INSURANCE C	2,029	1.97	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	-	-	10	7	70.00	2	20.00	0	0.00	0	0.00	1	10.00
H3921: UNITEDHEALTHCARE INSURANCE C	5,489	2.19	12	8	66.67	0	0.00	0	0.00	4	33.33	0	0.00

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H4102: UNITEDHEALTHCARE OF NEW ENGL	21,410	2.66	57	40	70.18	0	0.00	0	0.00	15	26.32	2	3.51
H4406: UNITEDHEALTHCARE PLAN OF THE	6,451	2.64	17	12	70.59	0	0.00	0	0.00	4	23.53	1	5.88
H4456: UNITEDHEALTHCARE PLAN OF THE	66,633	2.07	138	83	60.14	3	2.17	1	0.72	47	34.06	4	2.90
H4514: UNITEDHEALTHCARE COMMUNITY P	31,817	2.64	84	54	64.29	1	1.19	0	0.00	25	29.76	4	4.76
H4522: UNITEDHEALTHCARE INSURANCE C	25,253	1.15	29	23	79.31	0	0.00	0	0.00	5	17.24	1	3.45
H4527: PHYSICIANS HEALTH CHOICE OF	27,530	0.87	24	18	75.00	0	0.00	1	4.17	4	16.67	1	4.17
H4590: UNITEDHEALTHCARE BENEFITS OF	187,191	0.99	185	139	75.14	5	2.70	2	1.08	27	14.59	12	6.49
H4604: UNITEDHEALTHCARE OF UTAH, IN	37,927	1.21	46	35	76.09	1	2.17	1	2.17	9	19.57	0	0.00
H4837: UNITEDHEALTHCARE OF WISCONSI	1,437	4.18	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H5005: UNITEDHEALTHCARE OF WASHINGT	73,618	1.32	97	82	84.54	1	1.03	0	0.00	10	10.31	4	4.12
H5008: UNITEDHEALTHCARE INSURANCE C	7,098	1.55	11	9	81.82	0	0.00	0	0.00	0	0.00	2	18.18
H5172: COMMUNITY HEALTH GROUP	2,950	0.00	0	0	-	0	-	0	-	0	-	0	-
H5253: UNITEDHEALTHCARE OF WISCONSI	97,076	1.44	140	103	73.57	4	2.86	0	0.00	31	22.14	2	1.43
H5322: CARE IMPROVEMENT PLUS SOUTH	2,274	1.76	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H5355: IEHP HEALTH ACCESS	6,838	0.29	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,207	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDER INDEPENDEN	527	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIE	235	0.00	0	0	-	0	-	0	-	0	-	0	-
H5417: UNITEDHEALTHCARE INSURANCE C	2,628	0.00	0	0	-	0	-	0	-	0	-	0	-
H5420: MEDICA HEALTHCARE PLANS, INC	32,741	1.83	60	35	58.33	8	13.33	1	1.67	15	25.00	1	1.67
H5424: UNITEDHEALTHCARE INSURANCE C	14,017	1.14	16	10	62.50	0	0.00	1	6.25	3	18.75	2	12.50
H5425: SCAN HEALTH PLAN	145,329	7.16	1,040	891	85.67	92	8.85	4	0.38	22	2.12	31	2.98
H5428: SAN MATEO HEALTH COMMISSION	8,724	2.52	22	9	40.91	1	4.55	0	0.00	10	45.45	2	9.09
H5430: ONECARE BY CARE1ST HEALTH PL	2,175	4.60	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	15,066	14.93	225	185	82.22	11	4.89	4	1.78	22	9.78	3	1.33
H5435: UNITEDHEALTHCARE INSURANCE C	58,428	2.81	164	83	50.61	6	3.66	0	0.00	64	39.02	11	6.71
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	0	-	0	-	0	-	0	-
H5507: UNITEDHEALTHCARE INSURANCE C	6,144	1.95	12	9	75.00	1	8.33	0	0.00	2	16.67	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	12,805	0.70	9	6	66.67	0	0.00	0	0.00	2	22.22	1	11.11
H5532: UNITEDHEALTHCARE INSURANCE C	14,297	1.26	18	12	66.67	0	0.00	0	0.00	6	33.33	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,462	5.21	91	77	84.62	3	3.30	0	0.00	10	10.99	1	1.10
H5587: HEALTH CHOICE ARIZONA, INC.	8,110	5.80	47	30	63.83	8	17.02	1	2.13	7	14.89	1	2.13

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H5609: GEMCARE HEALTH PLAN INC.	8,070	6.32	51	42	82.35	3	5.88	0	0.00	4	7.84	2	3.92
H5629: COMMUNITY ELDERCARE OF SAN D	322	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	11,911	3.02	36	28	77.78	4	11.11	2	5.56	1	2.78	1	2.78
H5652: SIERRA HEALTH AND LIFE INSUR	4,517	0.66	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H5665: CARE IMPROVEMENT PLUS OF MA	-	-	5	1	20.00	1	20.00	0	0.00	3	60.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	9,504	2.00	19	16	84.21	0	0.00	1	5.26	2	10.53	0	0.00
H5765: SATELLITE HEALTH PLAN, INC.	75	0.00	0	0	-	0	-	0	-	0	-	0	-
H5782: PARTNERSHIP HEALTHPLAN OF CA	8,121	1.60	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00
H5811: SCAN HEALTH PLAN	3,655	9.30	34	28	82.35	3	8.82	0	0.00	3	8.82	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	815	1.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	40,583	3.01	122	105	86.07	5	4.10	0	0.00	8	6.56	4	3.28
H5943: SCAN HEALTH PLAN	870	43.68	38	26	68.42	12	31.58	0	0.00	0	0.00	0	0.00
H5969: ALOHACARE	1,744	1.15	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6050: KAISER FOUNDATION HP, INC.	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H6052: KAISER FOUNDATION HP, INC.	1,294	0.00	0	0	-	0	-	0	-	0	-	0	-
H6053: SANTE FE EMPLOYEES HOSPITAL	614	0.00	0	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	11	0.00	0	0	-	0	-	0	-	0	-	0	-
H6229: BLUE CROSS OF CALIFORNIA PAR	14	71.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	31,945	14.84	474	349	73.63	36	7.59	4	0.84	22	4.64	63	13.29
H6623: MARICOPA COUNTY SPECIAL HEAL	1,177	3.40	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	6,414	12.63	81	33	40.74	3	3.70	0	0.00	44	54.32	1	1.23
H7086: COMMUNITY HEALTH GROUP	1,453	0.00	0	0	-	0	-	0	-	0	-	0	-
H7187: UNITEDHEALTHCARE INSURANCE C	10,757	3.35	36	20	55.56	0	0.00	0	0.00	15	41.67	1	2.78
H7292: ALAMEDA ALLIANCE JOINT POWER	6,491	6.01	39	29	74.36	7	17.95	1	2.56	2	5.13	0	0.00
H7352: UNIVERSITY CARE ADVANTAGE, L	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H7855: LOS ANGELES JEWISH HOME FOR	86	34.88	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	2,823	0.00	0	0	-	0	-	0	-	0	-	0	-
H7890: SANTA CLARA COUNTY HEALTH AU	-	-	0	0	-	0	-	0	-	0	-	0	-
H7949: PACIFICARE OF NEVADA, INC.	11,500	2.26	26	19	73.08	1	3.85	0	0.00	5	19.23	1	3.85
H8016: ORANGE COUNTY HEALTH AUTHORI	-	-	0	0	-	0	-	0	-	0	-	0	-
H8258: LOCAL INITIATIVE HEALTH AUTH	8,403	0.00	0	0	-	0	-	0	-	0	-	0	-

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H8677: MOLINA HEALTHCARE OF CALIFOR	5,350	0.93	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	2,364	13.54	32	24	75.00	0	0.00	0	0.00	8	25.00	0	0.00
H8764: ASPIRE HEALTH PLAN	410	7.32	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	73,412	1.57	115	110	95.65	3	2.61	0	0.00	0	0.00	2	1.74
H9011: UNITEDHEALTHCARE OF FLORIDA,	5,140	7.00	36	17	47.22	1	2.78	1	2.78	17	47.22	0	0.00
H9104: SCAN HEALTH PLAN	3,941	15.99	63	54	85.71	7	11.11	1	1.59	0	0.00	1	1.59
H9264: ALAMEDA ALLIANCE JOINT POWER	-	-	0	0	-	0	-	0	-	0	-	0	-
H9385: SCAN HEALTH PLAN ARIZONA	18,599	8.55	159	123	77.36	19	11.95	0	0.00	3	1.89	14	8.81
H9592: CENTRAL VALLEY MEDICAL SERVI	-	-	0	0	-	0	-	0	-	0	-	0	-
H9685: MERCY MARICOPA INTEGRATED CA	1,579	1.27	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,183	2.20	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	52,136	18.76	978	457	46.73	108	11.04	4	0.41	63	6.44	346	35.38
R5287: UNITEDHEALTHCARE INSURANCE C	161,642	3.64	588	450	76.53	6	1.02	0	0.00	116	19.73	16	2.72
R5342: UNITEDHEALTHCARE INSURANCE C	71,885	2.39	172	123	71.51	3	1.74	0	0.00	35	20.35	11	6.40
R6801: CARE IMPROVEMENT PLUS OF TEX	66,531	12.69	844	599	70.97	100	11.85	7	0.83	119	14.10	19	2.25
R7439: HAWAII MEDICAL SERVICE ASSOC	25,802	0.35	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,708	2.95	61	44	72.13	0	0.00	2	3.28	13	21.31	2	3.28
R9896: CARE IMPROVEMENT PLUS SOUTH	152,782	14.18	2,166	1657	76.50	216	9.97	9	0.42	243	11.22	41	1.89

Region=10: SEATTLE

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H0351: HEALTH NET OF ARIZONA, INC.	45,733	3.41	156	117	75.00	17	10.90	2	1.28	13	8.33	7	4.49
H0490: MOLINA HEALTHCARE OF OHIO, I	721	6.93	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,861	2.92	61	50	81.97	7	11.48	1	1.64	1	1.64	2	3.28
H0562: HEALTH NET OF CALIFORNIA,INC	159,462	2.99	476	400	84.03	41	8.61	4	0.84	15	3.15	16	3.36
H0840: FAMILYCARE HEALTH PLANS, INC	142	0.00	0	0	-	0	-	0	-	0	-	0	-
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,358	27.25	37	33	89.19	2	5.41	0	0.00	0	0.00	2	5.41
H1302: BLUE CROSS OF IDAHO HEALTH S	9,180	3.59	33	16	48.48	7	21.21	0	0.00	0	0.00	10	30.30
H1304: REGENCE BLUE SHIELD OF IDAHO	7,752	1.81	14	10	71.43	2	14.29	0	0.00	1	7.14	1	7.14
H1350: BLUE CROSS OF IDAHO HEALTH S	18,920	4.07	77	40	51.95	15	19.48	0	0.00	4	5.19	18	23.38

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TABLE 5 - 2014
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1997: REGENCE BLUESHIELD	367	2.72	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,543	4.80	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	1,909	5.76	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00
H2810: GROUP HEALTH OPTIONS	3,397	2.65	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	321	6.23	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,266	2.45	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	12,473	1.20	15	10	66.67	2	13.33	0	0.00	2	13.33	1	6.67
H3809: PROVIDENCE HEALTH & SERVICES	1,041	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: MID ROGUE INDEPENDENT PHYSIC	4,127	5.33	22	20	90.91	1	4.55	0	0.00	1	4.55	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,007	3.79	19	16	84.21	0	0.00	0	0.00	3	15.79	0	0.00
H3813: MODA HEALTH PLAN, INC.	10,130	1.97	20	14	70.00	3	15.00	0	0.00	2	10.00	1	5.00
H3814: ATRIO HEALTH PLANS	1,900	13.16	25	21	84.00	2	8.00	0	0.00	1	4.00	1	4.00
H3815: CITIZENS CHOICE HEALTH PLAN	13,025	5.45	71	50	70.42	15	21.13	1	1.41	5	7.04	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	62,872	0.99	62	52	83.87	9	14.52	0	0.00	0	0.00	1	1.61
H3818: FAMILYCARE HEALTH PLANS, INC	2,494	1.20	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H3864: PACIFCSOURCE COMMUNITY HEAL	15,962	6.77	108	88	81.48	4	3.70	1	0.93	11	10.19	4	3.70
H4605: REGENCE BLUECROSS BLUESHIELD	17,831	1.63	29	24	82.76	5	17.24	0	0.00	0	0.00	0	0.00
H4754: PACIFCSOURCE COMMUNITY HEAL	22,476	2.14	48	35	72.92	2	4.17	0	0.00	8	16.67	3	6.25
H5007: PROVIDENCE HEALTH SYSTEM	468	2.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	28,745	1.32	38	36	94.74	0	0.00	0	0.00	0	0.00	2	5.26
H5010: ASURIS NORTHWEST HEALTH	1,259	0.00	0	0	-	0	-	0	-	0	-	0	-
H5050: GROUP HEALTH COOPERATIVE	82,078	4.48	368	306	83.15	26	7.07	0	0.00	20	5.43	16	4.35
H5190: SUNSHINE STATE HEALTH PLAN,	335	0.00	0	0	-	0	-	0	-	0	-	0	-
H5294: SUPERIOR HEALTH PLAN, INC.	2,668	17.99	48	37	77.08	3	6.25	0	0.00	5	10.42	3	6.25
H5439: HEALTH NET LIFE INSURANCE CO	4,235	4.25	18	16	88.89	0	0.00	0	0.00	1	5.56	1	5.56
H5445: HEALTH HERO NETWORK, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H5520: HEALTH NET LIFE INSURANCE CO	43,053	3.18	137	105	76.64	17	12.41	0	0.00	10	7.30	5	3.65
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,398	24.32	34	24	70.59	2	5.88	0	0.00	6	17.65	2	5.88
H5628: MOLINA HEALTHCARE OF UTAH, I	8,221	14.23	117	85	72.65	15	12.82	4	3.42	6	5.13	7	5.98
H5649: CENTRAL HEALTH PLAN OF CALIF	18,111	3.15	57	36	63.16	10	17.54	0	0.00	11	19.30	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	9,040	25.77	233	150	64.38	26	11.16	3	1.29	46	19.74	8	3.43
H5823: MOLINA HEALTHCARE OF WASHING	7,732	10.73	83	49	59.04	26	31.33	0	0.00	4	4.82	4	4.82

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TABLE 5 - 2014
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5826: COMMUNITY HEALTH PLAN OF WAS	17,511	13.82	242	154	63.64	44	18.18	4	1.65	38	15.70	2	0.83
H5859: HEALTH PLAN OF CAREOREGON, I	10,605	3.30	35	28	80.00	3	8.57	0	0.00	3	8.57	1	2.86
H5926: MOLINA HEALTHCARE OF MICHIGA	10,916	16.21	177	112	63.28	55	31.07	1	0.56	4	2.26	5	2.82
H5995: ATRIO HEALTH PLANS	3,244	8.01	26	17	65.38	4	15.38	0	0.00	2	7.69	3	11.54
H6237: REGENCE BLUECROSS BLUESHIELD	263	3.80	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	5,514	7.07	39	24	61.54	10	25.64	0	0.00	0	0.00	5	12.82
H6815: HEALTH NET HEALTH PLAN OF OR	11,631	1.20	14	9	64.29	2	14.29	0	0.00	0	0.00	3	21.43
H6951: TRILLIUM COMMUNITY HEALTH PL	108	9.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	2,997	9.68	29	25	86.21	2	6.90	0	0.00	0	0.00	2	6.90
H7173: PEACH STATE HEALTH PLAN, INC	14	0.00	0	0	-	0	-	0	-	0	-	0	-
H7245: PREMIERA BLUE CROSS	8,717	6.08	53	45	84.91	4	7.55	0	0.00	3	5.66	1	1.89
H7678: MOLINA HEALTHCARE OF TEXAS,	5,103	9.41	48	38	79.17	4	8.33	1	2.08	5	10.42	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	872	11.47	10	5	50.00	0	0.00	0	0.00	5	50.00	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,058	7.56	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	44,344	4.01	178	136	76.40	16	8.99	0	0.00	25	14.04	1	0.56
H9082: MOLINA HEALTHCARE OF NEW MEX	1,350	2.96	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9110: REGENCE BLUECROSS BLUESHIELD	81	0.00	0	0	-	0	-	0	-	0	-	0	-

Region=TOTAL ALL REGIONS

MCO	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	16,270,582	2.87	46,747	30152	64.50	3296	7.05	275	0.59	10585	22.64	2439	5.22

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=01: BOSTON

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0137: COMMONWEALTH CARE ALLIANCE,	9,714	0.51	5	0	0.00	0.00
H0477: SERENITY CARE, INC.	-	-	0	0	-	-
H0809: MERCY LIFE, INC.	30	0.00	0	0	0.00	-
H1365: MARTIN'S POINT GENERATIONS,	2,450	0.00	0	0	0.00	-
H1660: HARVARD PILGRIM HEALTH CARE	142	0.00	0	0	0.00	-
H2005: FALLON TOTAL CARE, INC.	8,135	1.72	14	3	0.37	21.43
H2218: HARBOR HEALTH SERVICES, INC.	421	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	893	1.12	1	1	1.12	100.00
H2220: UPHAMS CORNER HEALTH COMMITT	236	0.00	0	0	0.00	-
H2221: ELDER SVC PLAN OF THE CAMBRI	257	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	833	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	372	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	9,506	1.26	12	3	0.32	25.00
H2225: COMMONWEALTH CARE ALLIANCE,	5,636	0.35	2	0	0.00	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	22,728	0.22	5	0	0.00	0.00
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	-
H2256: TUFTS ASSOCIATED HEALTH MAIN	105,580	5.80	612	18	0.17	2.94
H2261: BCBS OF MASSACHUSETTS HMO B	11,063	0.99	11	0	0.00	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	30	166.67	5	0	0.00	0.00
H4105: PACE ORGANIZATION OF RHODE I	261	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	45,659	1.47	67	3	0.07	4.48
H5591: MARTIN'S POINT GENERATIONS,	27,667	0.43	12	2	0.07	16.67
H5992: SENIOR WHOLE HEALTH OF NEW Y	30	0.00	0	0	0.00	-
H6750: HARVARD PILGRIM HEALTH CARE	324	0.00	0	0	0.00	-
H7419: TUFTS HEALTH PUBLIC PLANS, I	1,604	3.74	6	2	1.25	33.33
H8578: HEALTH NEW ENGLAND, INC.	8,247	2.43	20	4	0.49	20.00
H9001: FALLON COMMUNITY HEALTH PLAN	17,102	7.02	120	12	0.70	10.00

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

Region=02: NEW YORK

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0423: METROPLUS HEALTH PLAN, INC.	8,137	10.08	82	7	0.86	8.54
H1234: LIFE ST. FRANCIS	256	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	161	0.00	0	0	0.00	-
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,454	2.06	3	0	0.00	0.00
H2773: QUALITY HEALTH PLANS OF NEW	295	3.39	1	0	0.00	0.00
H3054: CONSTELLATION HEALTH, LLC.	1,315	0.00	0	0	0.00	-
H3154: HORIZON HEALTHCARE OF NEW JE	40,697	10.39	423	72	1.77	17.02
H3305: MVP HEALTH PLAN, INC.	46,740	2.18	102	10	0.21	9.80
H3314: HEALTH INSURANCE PLAN OF GRE	362	0.00	0	0	0.00	-
H3321: INDEPENDENT LIVING SRVCS OF	459	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	137	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	13,719	17.71	243	71	5.18	29.22
H3328: THE NEW YORK STATE CATHOLIC	22,128	9.49	210	20	0.90	9.52
H3329: CENTERLIGHT HEALTHCARE, INC.	3,093	0.32	1	0	0.00	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	113,282	1.49	169	32	0.28	18.93
H3331: INDEPENDENT LIVING FOR SENIO	545	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	49,797	2.45	122	21	0.42	17.21
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,584	33.38	153	35	7.64	22.88
H3344: INDEPENDENT HEALTH BENEFITS	2,101	4.76	10	0	0.00	0.00
H3346: MVP HEALTH PLAN, INC.	-	-	1	0	-	0.00
H3347: ELDERPLAN, INC.	13,320	11.56	154	18	1.35	11.69
H3351: EXCELLUS HEALTH PLAN, INC.	75,326	2.67	201	25	0.33	12.44
H3359: MANAGED HEALTH, INC.	120,838	0.87	105	3	0.02	2.86
H3362: INDEPENDENT HEALTH ASSOCIATI	72,117	4.78	345	27	0.37	7.83
H3366: TOUCHSTONE HEALTH HMO, INC.	-	-	1	1	-	100.00
H3384: HEALTHNOW NEW YORK INC.	41,362	0.60	25	3	0.07	12.00
H3388: CAPITAL DISTRICT PHYSICIANS'	36,190	5.80	210	31	0.86	14.76
H3493: LIFE AT LOURDES, INC.	173	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	54,158	1.81	98	15	0.28	15.31
H4003: MMM HEALTHCARE, LLC.	156,696	1.31	205	13	0.08	6.34
H4004: PMC MEDICARE CHOICE, LLC	33,662	0.86	29	1	0.03	3.45

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4005: TRIPLE-S SALUD, INC.	23,888	0.71	17	1	0.04	5.88
H4006: MCS ADVANTAGE, INC.	53,405	0.22	12	0	0.00	0.00
H4011: MMM HEALTHCARE, LLC.	17,133	1.46	25	5	0.29	20.00
H4012: TRIPLE-S SALUD, INC.	21,748	0.78	17	3	0.14	17.65
H4393: CATHOLIC MANAGED LONG TERM C	302	0.00	0	0	0.00	-
H4866: CUATRO LLC	3,411	4.10	14	4	1.17	28.57
H4876: CONSTELLATION HEALTH, LLC.	12	0.00	0	0	0.00	-
H5042: CDPHP UNIVERSAL BENEFITS, IN	6,888	3.92	27	6	0.87	22.22
H5141: CAREPOINT INSURANCE COMPANY	2,654	0.00	0	0	0.00	-
H5526: HEALTHNOW NEW YORK INC.	19,812	0.81	16	1	0.05	6.25
H5528: GROUP HEALTH INCORPORATED	24,939	2.73	68	5	0.20	7.35
H5549: VNS CHOICE	17,869	3.02	54	0	0.00	0.00
H5577: MCS ADVANTAGE, INC.	119,996	0.23	27	2	0.02	7.41
H5732: TRIPLE-S SALUD, INC.	9,390	1.38	13	3	0.32	23.08
H5774: TRIPLE S ADVANTAGE, INC.	51,463	0.19	10	5	0.10	50.00
H5887: MMM HEALTHCARE, INC.	9,272	1.40	13	1	0.11	7.69
H5989: CENTERLIGHT HEALTHCARE, INC.	1,014	6.90	7	3	2.96	42.86
H5991: AFFINITY HEALTH PLAN, INC.	4,460	4.26	19	6	1.35	31.58
H6264: HEALTHPLUS PHSP, INC.	-	-	2	0	-	0.00
H6334: NY HOTEL TRADES COUNCIL & HO	4,239	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	154	0.00	0	0	0.00	-
H6745: AMIDA CARE INC.	77	12.99	1	1	12.99	100.00
H6864: GUILDNET, INC.	691	0.00	0	0	0.00	-
H6887: SOUTH JERSEY HEALTHCARE LIFE	154	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIV	-	-	0	0	-	-
H7015: HEALTHFIRST HEALTH PLAN OF N	5,937	0.51	3	0	0.00	0.00
H7971: HORIZON HEALTHCARE OF NEW JE	185	0.00	0	0	0.00	-
H8266: CONSTELLATION HEALTH, LLC.	329	0.00	0	0	0.00	-
H8777: COMPLETE SENIOR CARE, INC.	114	8.77	1	0	0.00	0.00
H8800: TOTAL SENIOR CARE, INC.	89	0.00	0	0	0.00	-
H9122: ALPHACARE OF NEW YORK, INC.	749	6.68	5	1	1.34	20.00
H9615: MVP HEALTH PLAN, INC.	20,378	2.21	45	9	0.44	20.00

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H9859: MVP HEALTH PLAN, INC.	12,367	1.54	19	2	0.16	10.53
S5907: TRIPLE-S SALUD, INC.	-	-	1	0	-	0.00

Region=03: PHILADELPHIA

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	25,966	2.73	71	4	0.15	5.63
H0147: HEALTHKEEPERS, INC.	4,559	0.00	0	0	0.00	-
H0819: SENIOR LIFE YORK, INC.	102	0.00	0	0	0.00	-
H1239: KISSITO PACE OF ROANOKE, INC	40	0.00	0	0	0.00	-
H1367: AMERIHEALTH OF LOUISIANA, IN	42	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	3,797	1.84	7	2	0.53	28.57
H2064: GEISINGER COMMUNITY HEALTH S	179	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYS	137	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIO	63	0.00	0	0	0.00	-
H2537: LIFE LUTHERAN SERVICES, INC.	76	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	555	3.60	2	0	0.00	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	101	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	233	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	366	0.00	0	0	0.00	-
H3060: VIECARE BEAVER LLC DBA LIFE	105	0.00	0	0	0.00	-
H3067: VIRGINIA PREMIER HEALTH PLAN	3,114	0.00	0	0	0.00	-
H3156: AMERIHEALTH HMO, INC.	21,539	2.46	53	7	0.32	13.21
H3473: CHARLOTTESVILLE AREA RETIREM	21	0.00	0	0	0.00	-
H3480: HUMANA HEALTH PLAN, INC.	5,042	0.00	0	0	0.00	-
H3672: HOMETOWN HEALTH PLAN	4,546	1.76	8	0	0.00	0.00
H3907: UPMC HEALTH PLAN, INC.	95,695	3.62	346	15	0.16	4.34
H3908: TRUSTEES OF THE UNIVERSITY O	414	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	7,418	2.16	16	6	0.81	37.50
H3916: HIGHMARK, INC.	216,031	2.48	535	40	0.19	7.48
H3917: PITTSBURGH CARE PARTNERSHIP,	486	0.00	0	0	0.00	-

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3918: LIVING INDEPENDENCE FOR THE	474	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	493	2.03	1	0	0.00	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	17,545	3.93	69	12	0.68	17.39
H3924: GEISINGER INDEMNITY INSURANC	14,167	2.40	34	7	0.49	20.59
H3925: PENNSYLVANIA PACE, INC.	175	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	85,614	2.45	210	31	0.36	14.76
H3954: GEISINGER HEALTH PLAN	54,379	4.05	220	23	0.42	10.45
H3957: KEYSTONE HEALTH PLAN WEST, I	112,807	2.17	245	22	0.20	8.98
H3962: KEYSTONE HEALTH PLAN CENTRAL	11,586	3.45	40	6	0.52	15.00
H4227: VISTA HEALTH PLAN, INC.	1,558	8.34	13	3	1.93	23.08
H4279: UPMC FOR YOU, INC	17,875	4.64	83	5	0.28	6.02
H4906: C AND O EMPLOYEES' HOSPITAL	2,404	0.00	0	0	0.00	-
H4999: THE LUTHERAN HOME FOR THE AG	68	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	95	0.00	0	0	0.00	-
H5106: HM HEALTH INSURANCE COMPANY	10,951	3.20	35	7	0.64	20.00
H5151: HEALTH PLAN OF THE UPPER OHI	7,802	1.54	12	2	0.26	16.67
H5493: LIFE AT ST. FRANCIS HEALTHCA	79	0.00	0	0	0.00	-
H5533: UPMC HEALTH NETWORK, INC.	10,602	5.00	53	2	0.19	3.77
H5902: SENIOR LIFE ALTOONA, INC.	149	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	45,756	6.03	276	21	0.46	7.61
H5978: SENIOR LIFE LEHIGH VALLEY, I	116	0.00	0	0	0.00	-
H6132: SELECT HEALTH OF SOUTH CAROL	606	4.95	3	0	0.00	0.00
H6310: INOVACARES	50	0.00	0	0	0.00	-
H6551: LIFE ST. MARY, INC.	211	0.00	0	0	0.00	-
H7660: VIECARE BEAVER LLC DBA LIFE	397	0.00	0	0	0.00	-
H8096: CENTRA HEALTH, INC.	143	0.00	0	0	0.00	-
H8491: AMERIHEALTH DISTRICT OF COLU	140	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	1,003	1.99	2	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	524	0.00	0	0	0.00	-
H9068: ALBRIGHT CARE SERVICES	186	0.00	0	0	0.00	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	534	24.34	13	0	0.00	0.00
H9207: HEALTH PARTNERS PLANS, INC.	4,348	4.37	19	1	0.23	5.26

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TABLE 5A - 2014
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Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H9412: GEISINGER QUALITY OPTIONS, I	455	10.99	5	2	4.40	40.00
H9670: UPMC HEALTH BENEFITS, INC.	58	17.24	1	0	0.00	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	320	0.00	0	0	0.00	-
H9915: MEDSTAR FAMILY CHOICE, INC.	211	0.00	0	0	0.00	-

Region=04: ATLANTA

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD O	44,276	0.79	35	4	0.09	11.43
H0105: THE METHODIST OAKS	126	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	67	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	4,150	10.36	43	1	0.24	2.33
H0154: VIVA HEALTH, INC.	42,931	2.05	88	8	0.19	9.09
H0320: WELLCARE OF TEXAS, INC.	2,241	3.12	7	2	0.89	28.57
H0712: WELLCARE OF CONNECTICUT, INC	10,182	3.24	33	6	0.59	18.18
H0839: VOANS SENIOR COMMUNITY CARE	61	0.00	0	0	0.00	-
H0879: CRESTPOINT HEALTH INSURANCE	2,643	0.00	0	0	0.00	-
H0913: WELLCARE HEALTH PLANS OF NEW	1,507	9.29	14	0	0.00	0.00
H0979: AMERICA'S 1ST CHOICE INSURAN	996	1.00	1	0	0.00	0.00
H1016: AVMED, INC.	30,537	0.79	24	3	0.10	12.50
H1026: HEALTH OPTIONS, INC.	33,048	6.81	225	12	0.36	5.33
H1032: WELLCARE OF FLORIDA, INC.	86,177	4.33	373	19	0.22	5.09
H1035: FLORIDA HEALTH CARE PLAN, IN	13,000	3.15	41	3	0.23	7.32
H1043: FLORIDA PACE CENTERS, INC.	326	0.00	0	0	0.00	-
H1099: HEALTH FIRST HEALTH PLANS	25,492	7.30	186	13	0.51	6.99
H1112: WELLCARE OF GEORGIA, INC.	29,583	3.62	107	10	0.34	9.35
H1216: HARMONY HEALTH PLAN OF ILLIN	3,003	6.33	19	1	0.33	5.26
H1264: WELLCARE OF TEXAS, INC.	27,310	5.27	144	6	0.22	4.17
H1357: CAROLINA SENIORCARE	112	0.00	0	0	0.00	-
H1416: HARMONY HEALTH PLAN OF ILLIN	14,506	4.07	59	1	0.07	1.69
H1500: LIFE ST. JOSEPH OF THE PINES	212	0.00	0	0	0.00	-

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H1903: WELLCARE OF LOUISIANA, INC.	8,006	5.75	46	4	0.50	8.70
H2491: WELLCARE HEALTH INSURANCE OF	10,067	0.30	3	0	0.00	0.00
H2758: BEHEALTHY AMERICA, INC.	592	0.00	0	0	0.00	-
H2962: ULTIMATE HEALTH PLANS, INC.	2,875	2.78	8	2	0.70	25.00
H3259: VOLUNTEER STATE HEALTH PLAN	1,316	0.76	1	0	0.00	0.00
H3361: WELLCARE OF NEW YORK, INC.	51,214	4.14	212	7	0.14	3.30
H3404: BLUE CROSS AND BLUE SHIELD O	22,992	2.39	55	5	0.22	9.09
H3421: AMERICA'S 1ST CHOICE HEALTH	4,600	1.09	5	0	0.00	0.00
H3430: SUNCOAST PACE, INC.	153	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	140,855	2.09	294	17	0.12	5.78
H3712: PREFERRED MEDICAL PLAN, INC.	782	0.00	0	0	0.00	-
H3942: ELDERHAUS INC.	122	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	146	0.00	0	0	0.00	-
H4155: PUBLIC HEALTH TRUST OF MIAMI	-	-	1	0	-	0.00
H4199: FLORIDA HEALTHCARE PLUS, INC	9,890	2.43	24	5	0.51	20.83
H4203: PALMETTO HEALTH ALLIANCE	281	0.00	0	0	0.00	-
H4209: BLUECROSS AND BLUESHIELD OF	12,242	17.89	219	32	2.61	14.61
H4235: SENIOR TOTAL LIFE CARE, INC.	43	0.00	0	0	0.00	-
H4268: AMERICA'S 1ST CHOICE INSURAN	899	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	81	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	275	0.00	0	0	0.00	-
H4714: PACE OF THE SOUTHERN PIEDMON	58	0.00	0	0	0.00	-
H4738: AMERICA'S 1ST CHOICE HEALTH	383	0.00	0	0	0.00	-
H5087: EASY CHOICE HEALTH PLAN INC.	62,852	2.21	139	14	0.22	10.07
H5427: FREEDOM HEALTH, INC.	48,167	2.26	109	2	0.04	1.83
H5431: HEALTHSUN HEALTH PLANS, INC.	25,065	6.38	160	10	0.40	6.25
H5434: BLUE CROSS AND BLUE SHIELD O	6,319	3.80	24	2	0.32	8.33
H5594: OPTIMUM HEALTHCARE, INC.	39,463	1.55	61	0	0.00	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	-	-	2,867	69	-	2.41
H5698: WINDSOR HEALTH PLAN, INC.	36,875	4.61	170	8	0.22	4.71
H5934: HOPE HOSPICE AND COMMUNITY S	245	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	15,979	1.81	29	3	0.19	10.34

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H6059: PACE OF GUILFORD AND ROCKING	128	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE	1,992	0.00	0	0	0.00	-
H6881: AMERICA'S 1ST CHOICE INSURAN	106	0.00	0	0	0.00	-
H7917: BLUECROSS BLUESHIELD OF TENN	70,145	2.28	160	18	0.26	11.25
H8064: FIRSTCAROLINACARE INSURANCE	537	1.86	1	0	0.00	0.00
H8098: UNIVERSAL HEALTH CARE INSURA	-	-	1	0	-	0.00
H8146: SECURITYCARE OF TENNESSEE, I	230	4.35	1	0	0.00	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	155	0.00	0	0	0.00	-
H9285: ATLANTIS HEALTH PLAN, INC.	933	3.22	3	0	0.00	0.00
H9720: AMERICA'S 1ST CHOICE HEALTH	-	-	1	0	-	0.00
H9730: WELLCARE HEALTH INSURANCE CO	4,389	6.38	28	0	0.00	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	7,197	2.64	19	1	0.14	5.26
R3332: BLUE CROSS AND BLUE SHIELD O	68,133	4.70	320	16	0.23	5.00

Region=05: CHICAGO

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0022: BUCKEYE COMMUNITY HEALTH PLA	1,559	0.64	1	0	0.00	0.00
H0141: MCLAREN HEALTH PLAN, INC.	511	1.96	1	0	0.00	0.00
H0281: ILLINICARE HEALTH PLAN	720	0.00	0	0	0.00	-
H0336: HUMANA HEALTH PLAN, INC.	6,561	0.00	0	0	0.00	-
H0390: PACE OF SOUTHWEST MICHIGAN,	92	0.00	0	0	0.00	-
H0544: CAREMORE HEALTH PLAN	51,882	4.82	250	19	0.37	7.60
H0564: BLUE CROSS OF CALIFORNIA	8,690	0.69	6	0	0.00	0.00
H0773: HEALTH ALLIANCE MEDICAL PLAN	3,517	0.57	2	0	0.00	0.00
H0927: HEALTH CARE SERVICE CORPORAT	9,432	0.11	1	0	0.00	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	196	0.00	0	0	0.00	-
H1417: HEALTH ALLIANCE MEDICAL PLAN	7,257	4.69	34	7	0.96	20.59
H1444: TOTAL HEALTH CARE, INC.	184	0.00	0	0	0.00	-
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,917	7.27	43	8	1.35	18.60
H1517: ANTHEM INSURANCE COMPANIES,	4,206	0.48	2	0	0.00	0.00

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H1595: HEALTHPLUS INSURANCE COMPANY	1,638	0.00	0	0	0.00	-
H1607: ANTHEM INSURANCE COMPANIES,	10,357	1.16	12	0	0.00	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	196	0.00	0	0	0.00	-
H1846: MOUNT CARMEL HEALTH INSURANC	1,351	0.00	0	0	0.00	-
H1849: ANTHEM HEALTH PLANS OF KENTU	6,590	1.21	8	1	0.15	12.50
H1894: AMERIGROUP WASHINGTON, INC.	356	5.62	2	0	0.00	0.00
H2034: COMMUNITY CARE HEALTH PLAN,	273	14.65	4	1	3.66	25.00
H2161: UPPER PENINSULA HEALTH PLAN,	482	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN	5,559	0.90	5	2	0.36	40.00
H2312: HEALTH ALLIANCE PLAN OF MICH	42,924	2.82	121	7	0.16	5.79
H2318: CENTER FOR SENIOR INDEPENDEN	295	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	79,191	5.44	431	25	0.32	5.80
H2322: ALLIANCE HEALTH AND LIFE INS	3,332	2.70	9	0	0.00	0.00
H2323: FIDELIS SECURECARE OF MICHIG	1,702	4.11	7	2	1.18	28.57
H2354: HEALTHPLUS OF MICHIGAN	19,821	0.96	19	3	0.15	15.79
H2416: PRIMEWEST CTRL COUNTY-BASED	2,030	0.00	0	0	0.00	-
H2417: ITASCA MEDICAL CARE	480	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,641	0.00	0	0	0.00	-
H2422: HEALTHPARTNERS, INC.	3,134	0.64	2	0	0.00	0.00
H2425: BLUE PLUS	16,865	3.79	64	15	0.89	23.44
H2450: MEDICA INSURANCE COMPANY	155,382	0.26	40	3	0.02	7.50
H2456: UCARE MINNESOTA	9,927	0.60	6	1	0.10	16.67
H2457: METROPOLITAN HEALTH PLAN	599	0.00	0	0	0.00	-
H2458: MEDICA HEALTH PLANS	9,703	0.10	1	0	0.00	0.00
H2459: UCARE MINNESOTA	90,185	2.44	220	9	0.10	4.09
H2461: BLUE CROSS AND BLUE SHIELD O	125,084	1.46	183	35	0.28	19.13
H2462: GROUP HEALTH PLAN, INC. (MN)	47,320	0.66	31	2	0.04	6.45
H2506: AETNA BETTER HEALTH, INC. (I	5,970	0.00	0	0	0.00	-
H2531: UNITEDHEALTHCARE COMMUNITY P	2,345	0.85	2	0	0.00	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	15,703	9.87	155	13	0.83	8.39
H2836: ANTHEM HEALTH PLANS, INC.	1,425	2.11	3	3	2.11	100.00
H2926: PRIMEWEST CTRL COUNTY-BASED	258	3.88	1	0	0.00	0.00

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H2936: LIFECIRCLES	212	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF I	623	0.00	0	0	0.00	-
H3240: AMERIGROUP NEW JERSEY, INC.	4,119	16.99	70	0	0.00	0.00
H3283: MEDICA HEALTH PLANS	1,453	1.38	2	0	0.00	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	44,770	2.75	123	7	0.16	5.69
H3370: EMPIRE HEALTHCHOICE HMO, INC	67,968	2.72	185	12	0.18	6.49
H3447: HEALTHKEEPERS, INC.	2,024	6.92	14	0	0.00	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	3,378	0.59	2	0	0.00	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	316	0.00	0	0	0.00	-
H3613: MCGREGOR PACE	289	0.00	0	0	0.00	-
H3614: BETHESDA HOSPITAL, INC.	332	0.00	0	0	0.00	-
H3620: AULTCARE INSURANCE COMPANY	2,240	3.13	7	0	0.00	0.00
H3653: PARAMOUNT CARE, INC.	14,011	0.71	10	0	0.00	0.00
H3655: COMMUNITY INSURANCE COMPANY	111,487	1.12	125	6	0.05	4.80
H3660: SUMMACARE INC.	33,039	3.27	108	8	0.24	7.41
H3664: AULTCARE HEALTH INSURING COR	17,862	2.24	40	0	0.00	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	45,852	0.68	31	3	0.07	9.68
H4036: ANTHEM INSURANCE COMPANIES,	2,705	2.22	6	0	0.00	0.00
H4118: THE WASHTENAW PACE	18	0.00	0	0	0.00	-
H4123: MERCYCARE HMO, INC.	605	6.61	4	0	0.00	0.00
H4211: AMGP GEORGIA MANAGED CARE CO	103	29.13	3	0	0.00	0.00
H4270: UCARE HEALTH, INC.	9,609	0.83	8	0	0.00	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	5,764	8.33	48	1	0.17	2.08
H4875: PRIORITY HEALTH	9,960	5.52	55	6	0.60	10.91
H4909: ANTHEM HEALTH PLANS OF VIRGI	2,720	1.84	5	0	0.00	0.00
H5207: COMMUNITY CARE HEALTH PLAN,	292	10.27	3	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	996	0.00	0	0	0.00	-
H5211: SECURITY HEALTH PLAN OF WISC	43,241	1.09	47	8	0.19	17.02
H5212: COMMUNITY CARE, INC.	652	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE COR	56,564	5.89	333	68	1.20	20.42
H5262: GUNDERSEN HEALTH PLAN	14,204	6.20	88	12	0.84	13.64
H5264: DEAN HEALTH PLAN, INC.	22,924	0.92	21	6	0.26	28.57

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H5280: MOLINA HEALTHCARE OF OHIO, I	1,570	7.64	12	2	1.27	16.67
H5422: BLUE CROSS BLUE SHIELD HEALT	1,614	0.62	1	0	0.00	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	28,341	3.49	99	11	0.39	11.11
H5475: MERIDIAN HEALTH PLAN OF MICH	1,893	1.06	2	0	0.00	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	17,529	1.60	28	9	0.51	32.14
H5529: COMMUNITY INSURANCE COMPANY	21,590	1.57	34	1	0.05	2.94
H5530: ANTHEM HEALTH PLANS OF KENTU	5,962	0.67	4	0	0.00	0.00
H5610: CARE RESOURCES	180	0.00	0	0	0.00	-
H5679: HMO COLORADO, INC.	-	-	1	0	-	0.00
H5685: HAP MIDWEST HEALTH PLAN, INC	1,061	5.66	6	0	0.00	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	605	0.00	0	0	0.00	-
H5746: AMERIGROUP COMMUNITY CARE OF	3,670	8.72	32	0	0.00	0.00
H5750: METROPOLITAN HEALTH PLAN	297	0.00	0	0	0.00	-
H5779: MERIDIAN HEALTH PLAN OF ILLI	338	0.00	0	0	0.00	-
H5786: MERIDIAN HEALTH PLAN OF IOWA	219	0.00	0	0	0.00	-
H5817: AMERIGROUP TEXAS, INC.	32,434	5.52	179	5	0.15	2.79
H5854: ANTHEM HEALTH PLANS, INC.	748	1.34	1	0	0.00	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	61,075	0.98	60	4	0.07	6.67
H5896: AMERIGROUP MARYLAND, INC.	-	-	2	0	-	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	5,461	0.00	0	0	0.00	-
H6140: WABASH MEMORIAL HOSPITAL ASS	1,722	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	770	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,763	0.00	0	0	0.00	-
H6178: CARESOURCE	1,072	0.00	0	0	0.00	-
H6181: AMERIGROUP NEW YORK, LLC	10,694	5.98	64	3	0.28	4.69
H6360: HEALTHSPAN INTEGRATED CARE	16,307	1.04	17	1	0.06	5.88
H6751: HEALTHSPRING OF TENNESSEE, I	6,870	0.44	3	0	0.00	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	344	0.00	0	0	0.00	-
H7172: AETNA BETTER HEALTH, INC. (O	1,918	0.00	0	0	0.00	-
H7200: AMERIGROUP TENNESSEE, INC.	5,129	3.12	16	2	0.39	12.50
H7220: INDIANA UNIVERSITY HEALTH PL	10,351	1.45	15	2	0.19	13.33
H7475: CARE WISCONSIN HEALTH PLAN,	248	0.00	0	0	0.00	-

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7728: ANTHEM HEALTH PLANS OF NEW H	2,513	1.59	4	0	0.00	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	2,384	5.03	12	4	1.68	33.33
H8432: ANTHEM HEALTH PLANS OF MAINE	121	0.00	0	0	0.00	-
H8452: CARESOURCE	5,694	2.11	12	0	0.00	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	34,663	2.13	74	5	0.14	6.76
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,494	3.35	5	1	0.67	20.00
H8991: AMERIGROUP FLORIDA, INC.	2,344	9.81	23	1	0.43	4.35
H9525: COMPCARE HEALTH SERVICES INS	1,118	1.79	2	0	0.00	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	306,579	0.17	51	4	0.01	7.84
H9834: GUNDERSEN HEALTH PLAN OF MIN	561	7.13	4	0	0.00	0.00
H9886: HMO MISSOURI, INC.	165	0.00	0	0	0.00	-
H9947: BLUE CROSS AND BLUE SHIELD O	104,286	0.47	49	3	0.03	6.12
H9954: ANTHEM INSURANCE COMPANIES,	113	0.00	0	0	0.00	-
R5941: ANTHEM INSURANCE COMPANIES,	101,754	1.39	141	8	0.08	5.67

Region=06: DALLAS

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0107: HEALTH CARE SERVICE CORPORAT	214	4.67	1	0	0.00	0.00
H0150: HEALTHSPRING OF ALABAMA, INC	46,174	0.71	33	2	0.04	6.06
H0332: KS PLAN ADMINISTRATORS, LLC	27,208	2.72	74	3	0.11	4.05
H0354: CIGNA HEALTHCARE OF ARIZONA,	36,790	2.69	99	12	0.33	12.12
H0435: GLOBALHEALTH, INC.	270	0.00	0	0	0.00	-
H0439: CIGNA HEALTHCARE OF GEORGIA,	1,400	0.71	1	0	0.00	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	15,958	3.07	49	0	0.00	0.00
H1666: HCSC INSURANCE SERVICES COMP	3,639	5.77	21	6	1.65	28.57
H1904: PACE GREATER NEW ORLEANS	152	0.00	0	0	0.00	-
H1961: PEOPLES HEALTH, INC.	57,235	1.38	79	3	0.05	3.80
H2108: BRAVO HEALTH MID-ATLANTIC, I	21,288	3.48	74	8	0.38	10.81
H2165: HEALTHSPRING LIFE & HEALTH I	6,883	1.89	13	1	0.15	7.69
H2676: HEALTHSPRING LIFE & HEALTH I	479	0.00	0	0	0.00	-

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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2775: AMERICAN PROGRESSIVE LIFE &	10,788	8.06	87	8	0.74	9.20
H2816: AMERICAN PROGRESSIVE LIFE &	25,132	6.01	151	17	0.68	11.26
H2911: VANTAGE HEALTH PLAN, INC.	1,131	15.03	17	0	0.00	0.00
H3204: PRESBYTERIAN HEALTH PLAN	24,203	9.59	232	20	0.83	8.62
H3206: PRESBYTERIAN INSURANCE COMPA	14,270	8.76	125	15	1.05	12.00
H3251: HEALTH CARE SERVICE CORPORAT	27,589	2.39	66	17	0.62	25.76
H3333: AMERICAN PROGRESSIVE LIFE &	2,058	14.58	30	2	0.97	6.67
H3706: GENERATIONS HEALTHCARE, INC.	5,903	3.05	18	0	0.00	0.00
H3708: SELECTCARE OF OKLAHOMA, INC.	133	0.00	0	0	0.00	-
H3755: COMMUNITY CARE HMO, INC	28,524	1.89	54	5	0.18	9.26
H3822: HEALTH CARE SERVICE CORPORAT	10,195	4.61	47	10	0.98	21.28
H3945: CIGNA HEALTH AND LIFE INSURA	977	0.00	0	0	0.00	-
H3949: BRAVO HEALTH PENNSYLVANIA, I	66,510	1.46	97	3	0.05	3.09
H3964: BRAVO HEALTH PENNSYLVANIA, I	-	-	2	0	-	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	573	5.24	3	0	0.00	0.00
H4125: HEALTHSPRING LIFE & HEALTH I	1,045	1.91	2	0	0.00	0.00
H4142: CHEROKEE NATION COMPREHENSIV	114	0.00	0	0	0.00	-
H4213: USABLE MUTUAL INSURANCE COMP	18,702	0.11	2	1	0.05	50.00
H4305: TOTAL LIFE HEALTHCARE	152	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	8,489	1.53	13	3	0.35	23.08
H4454: HEALTHSPRING OF TENNESSEE, I	90,687	1.62	147	7	0.08	4.76
H4506: SELECTCARE OF TEXAS, INC.	56,622	8.76	496	22	0.39	4.44
H4513: HEALTHSPRING LIFE & HEALTH I	78,806	0.61	48	4	0.05	8.33
H4517: AMARILLO MULTISVC CTR FR THE	131	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERV	806	0.00	0	0	0.00	-
H4525: SHA, L.L.C	3,142	0.95	3	0	0.00	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	14,276	0.98	14	2	0.14	14.29
H4556: CONSOLIDATED ASSOC OF RAILRO	3,258	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	26,480	1.96	52	6	0.23	11.54
H4871: HEALTHSPRING LIFE & HEALTH I	52	0.00	0	0	0.00	-
H5213: TOTAL COMMUNITY CARE, L.L.C.	374	0.00	0	0	0.00	-
H5378: THE PYRAMID LIFE INSURANCE C	2,018	17.34	35	4	1.98	11.43

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
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H5410: HEALTHSPRING OF FLORIDA	47,079	2.32	109	7	0.15	6.42
H5421: THE PYRAMID LIFE INSURANCE C	-	-	210	33	-	15.71
H5576: VANTAGE HEALTH PLAN, INC.	10,044	13.54	136	0	0.00	0.00
H5656: SELECTCARE HEALTH PLANS, INC	4,758	9.46	45	4	0.84	8.89
H5985: PHOENIX HEALTH PLANS, INC.	9,167	13.42	123	18	1.96	14.63
H6169: THE PYRAMID LIFE INSURANCE C	13,632	10.42	142	20	1.47	14.08
H6231: FRANCISCAN PACE, INC.	136	0.00	0	0	0.00	-
H6328: CARE N' CARE INSURANCE COMPA	9,482	0.11	1	0	0.00	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	3,147	5.08	16	8	2.54	50.00
H6972: HEALTHSPRING LIFE & HEALTH I	1,713	2.92	5	0	0.00	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	6,178	0.16	1	1	0.16	100.00
H7281: BRAVO HEALTH PENNSYLVANIA, I	-	-	6	0	-	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	5,678	1.59	9	2	0.35	22.22
H7811: HEALTHSPRING LIFE & HEALTH I	962	0.00	0	0	0.00	-
H8091: USABLE MUTUAL INSURANCE COMP	742	0.00	0	0	0.00	-
H8237: INSURANCE COMPANY OF SCOTT A	799	3.75	3	0	0.00	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	1,506	2.66	4	2	1.33	50.00
H8634: HEALTH CARE SERVICE CORPORAT	1,332	1.50	2	2	1.50	100.00
H9184: BRAVO HEALTH MID-ATLANTIC, I	-	-	1	0	-	0.00
H9699: HMO PARTNERS, INC.	360	0.00	0	0	0.00	-
H9725: CIGNA HEALTHCARE OF NORTH CA	1,172	0.85	1	0	0.00	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	86	0.00	0	0	0.00	-

Region=07: KANSAS CITY

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0028: CHA HMO, INC.	3,993	4.26	17	0	0.00	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	36,813	2.04	75	0	0.00	0.00
H0216: PACE IOWA	82	0.00	0	0	0.00	-
H0248: HUMANA INSURANCE COMPANY	2,223	2.25	5	0	0.00	0.00
H0307: HUMANA HEALTH PLAN, INC.	-	-	80	0	-	0.00

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H0317: HUMANA INSURANCE COMPANY	9,357	2.67	25	0	0.00	0.00
H0623: HUMANA INSURANCE COMPANY	-	-	9	0	-	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	83,055	3.61	300	5	0.06	1.67
H1036: HUMANA MEDICAL PLAN, INC.	351,181	1.63	574	3	0.01	0.52
H1291: HUMANA INSURANCE COMPANY OF	385	0.00	0	0	0.00	-
H1406: HUMANA HEALTH PLAN, INC.	41,402	1.69	70	1	0.02	1.43
H1418: HUMANA INSURANCE COMPANY	12,538	3.43	43	1	0.08	2.33
H1468: HUMANA BENEFIT PLAN OF ILLIN	4,927	1.42	7	0	0.00	0.00
H1510: HUMANA INSURANCE COMPANY	33,559	1.64	55	0	0.00	0.00
H1651: MEDICAL ASSOCIATES HEALTH PL	10,044	0.20	2	1	0.10	50.00
H1681: HUMANA INSURANCE COMPANY	5,803	1.21	7	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	177	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	12,849	0.31	4	0	0.00	0.00
H1804: HUMANA INSURANCE COMPANY	-	-	5	1	-	20.00
H1806: HUMANA INSURANCE COMPANY	-	-	13	0	-	0.00
H1837: ESSENCE HEALTHCARE, INC.	-	-	2	0	-	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	1,649	6.06	10	0	0.00	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	110,575	1.55	171	0	0.00	0.00
H2012: HUMANA HEALTH PLAN, INC.	186,441	2.35	438	3	0.02	0.68
H2029: HUMANA INSURANCE OF PUERTO R	2,649	4.15	11	0	0.00	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,912	3.04	18	0	0.00	0.00
H2542: HUMANA INSURANCE COMPANY	21,441	2.33	50	0	0.00	0.00
H2609: ALEXIAN BROTHERS COMMUNITY S	158	0.00	0	0	0.00	-
H2610: ESSENCE HEALTHCARE, INC.	40,912	2.81	115	15	0.37	13.04
H2649: HUMANA HEALTH PLAN, INC.	95,972	0.98	94	1	0.01	1.06
H2944: HUMANA INSURANCE COMPANY	27,814	6.47	180	1	0.04	0.56
H2949: HUMANA HEALTH PLAN, INC.	37,979	0.84	32	1	0.03	3.13
H3028: HUMANA HEALTH PLAN, INC.	-	-	17	0	-	0.00
H3405: HUMANA INSURANCE COMPANY	19,105	1.67	32	1	0.05	3.13
H3533: HUMANA HEALTH COMPANY OF NEW	1,562	3.20	5	0	0.00	0.00
H3619: HUMANA INSURANCE COMPANY	-	-	40	0	-	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	47,135	1.17	55	4	0.08	7.27

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H4141: HUMANA EMPLOYERS HEALTH PLAN	35,474	1.78	63	0	0.00	0.00
H4145: HUMANA REGIONAL HEALTH PLAN,	508	1.97	1	0	0.00	0.00
H4408: HUMANA INSURANCE COMPANY	11,801	1.95	23	0	0.00	0.00
H4461: CARITEN HEALTH PLAN INC.	102,770	1.67	172	2	0.02	1.16
H4510: HUMANA HEALTH PLAN OF TEXAS,	76,004	3.45	262	1	0.01	0.38
H4520: HUMANA INSURANCE COMPANY	21,824	4.31	94	1	0.05	1.06
H4529: ARCADIAN HEALTH PLAN, INC.	-	-	21	0	-	0.00
H4606: HUMANA INSURANCE COMPANY	3,020	1.66	5	0	0.00	0.00
H4774: HUMANA INSURANCE COMPANY OF	-	-	1	0	-	0.00
H4956: HUMANA INSURANCE COMPANY	10,280	1.36	14	0	0.00	0.00
H5041: HUMANA INSURANCE COMPANY	16,497	1.88	31	0	0.00	0.00
H5214: HUMANA INSURANCE COMPANY	33,608	2.05	69	2	0.06	2.90
H5216: HUMANA INSURANCE COMPANY	29,921	0.50	15	1	0.03	6.67
H5256: MEDICAL ASSOCIATES CLINIC HE	3,040	0.00	0	0	0.00	-
H5291: HUMANA HEALTH PLAN, INC.	15,599	2.50	39	0	0.00	0.00
H5415: HUMANA HEALTH INSURANCE COMP	13,264	3.32	44	0	0.00	0.00
H5416: ARCADIAN HEALTH PLAN, INC.	2,613	11.48	30	0	0.00	0.00
H5426: HUMANA ADVANTAGECARE PLAN, I	-	-	50	0	-	0.00
H5470: HUMANA INSURANCE COMPANY	-	-	12	0	-	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	20,309	0.98	20	0	0.00	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	4,329	2.31	10	0	0.00	0.00
H5783: ARCADIAN HEALTH PLAN, INC.	-	-	8	0	-	0.00
H5822: MIDLAND CARE CONNECTION	122	0.00	0	0	0.00	-
H5868: HUMANA INSURANCE COMPANY	23,559	1.19	28	1	0.04	3.57
H5970: HUMANA INSURANCE COMPANY OF	9,265	3.99	37	0	0.00	0.00
H6411: HUMANA INSURANCE COMPANY	8,645	0.93	8	0	0.00	0.00
H6609: HUMANA INSURANCE COMPANY	499,724	1.41	706	5	0.01	0.71
H6622: HUMANA WI HEALTH ORGANIZATIO	9,292	2.80	26	0	0.00	0.00
H6859: HUMANA MEDICAL PLAN OF PENNS	877	4.56	4	0	0.00	0.00
H6900: HUMANA INSURANCE COMPANY	-	-	9	0	-	0.00
H7002: HUMANA INSURANCE COMPANY	4,897	2.45	12	0	0.00	0.00
H7003: PACE NEBRASKA	54	0.00	0	0	0.00	-

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H7188: HUMANA INSURANCE COMPANY	5,473	1.10	6	1	0.18	16.67
H7731: MD CARE, INC.	-	-	8	0	-	0.00
H8145: HUMANA INSURANCE COMPANY	148,680	2.14	318	2	0.01	0.63
H8424: SIOUXLAND PACE, INC.	133	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	20,691	1.55	32	0	0.00	0.00
H8707: HUMANA INSURANCE COMPANY	12,717	1.26	16	0	0.00	0.00
H8908: HUMANA MEDICAL PLAN OF MICHIGAN	262	0.00	0	0	0.00	-
H8953: HUMANA HEALTH PLAN OF OHIO, INC.	28,738	3.58	103	0	0.00	0.00
H9503: HUMANA INSURANCE COMPANY	4,906	2.45	12	0	0.00	0.00
R5566: WELLMARK IA & SD, & BCBS MN	-	-	2	0	-	0.00
R5826: HUMANA INSURANCE COMPANY	517,336	1.73	893	8	0.02	0.90

Region=08: DENVER

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
E5088: DESERET HEALTHCARE EMPLOYEE	-	-	1	1	-	100.00
H0318: AETNA HEALTH, INC. (PA)	2,121	1.89	4	0	0.00	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	20,197	1.73	35	3	0.15	8.57
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,301	2.14	52	2	0.08	3.85
H0613: TOTAL LONGTERM CARE, INC.	1,976	1.01	2	0	0.00	0.00
H0621: COLORADO ACCESS	3,582	0.84	3	0	0.00	0.00
H0657: COLORADO CHOICE HEALTH PLANS	800	0.00	0	0	0.00	-
H0901: AETNA HEALTH, INC. (PA)	355	0.00	0	0	0.00	-
H1013: COVENTRY HEALTH PLAN OF FLORIDA	4,758	0.42	2	0	0.00	0.00
H1076: COVENTRY HEALTH CARE OF FLORIDA	2,759	0.00	0	0	0.00	-
H1109: AETNA HEALTH INC.(GEORGIA)	4,530	1.32	6	1	0.22	16.67
H1110: AETNA LIFE INSURANCE COMPANY	7,001	2.00	14	2	0.29	14.29
H1419: AETNA HEALTH, INC. (PA)	748	2.67	2	0	0.00	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE	23,185	0.78	18	1	0.04	5.56
H1609: COVENTRY HEALTH CARE OF IOWA	4,124	1.70	7	1	0.24	14.29
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA	1,749	0.57	1	0	0.00	0.00

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H1994: SELECTHEALTH, INC.	20,249	3.75	76	8	0.40	10.53
H2112: AETNA HEALTH, INC. (PA)	13,904	1.58	22	1	0.07	4.55
H2611: COVENTRY HEALTH AND LIFE INS	5,092	2.16	11	0	0.00	0.00
H2663: COVENTRY HEALTH CARE OF MISS	49,153	1.55	76	8	0.16	10.53
H2667: COVENTRY HEALTH CARE OF MISS	20,022	1.00	20	3	0.15	15.00
H2672: COVENTRY HEALTH CARE OF KANS	16,352	0.98	16	0	0.00	0.00
H2701: NEW WEST HEALTH SERVICES	22,551	3.15	71	17	0.75	23.94
H2792: GEISINGER QUALITY OPTIONS, I	674	7.42	5	2	2.97	40.00
H2815: VOLUNTEERS OF AMERICA NATION	250	0.00	0	0	0.00	-
H3144: COVENTRY HEALTH CARE OF ILLI	1,031	10.67	11	2	1.94	18.18
H3152: AETNA HEALTH, INC. (NJ)	34,419	2.44	84	7	0.20	8.33
H3312: AETNA HEALTH, INC. (NY)	15,517	2.06	32	3	0.19	9.38
H3503: SANFORD HEART OF AMERICA HEA	346	0.00	0	0	0.00	-
H3597: AETNA HEALTH, INC. (ME)	7,793	0.64	5	0	0.00	0.00
H3623: AETNA HEALTH, INC. (PA)	26,534	1.51	40	3	0.11	7.50
H3928: COVENTRY HEALTH CARE OF LOUI	260	0.00	0	0	0.00	-
H3931: AETNA HEALTH, INC. (PA)	28,990	1.17	34	3	0.10	8.82
H3959: HEALTHAMERICA PENNSYLVANIA,	57,525	1.43	82	6	0.10	7.32
H4000: MEMORIAL HOSPITAL OF LARAMIE	53	0.00	0	0	0.00	-
H4523: AETNA HEALTH, INC. (TX)	18,694	2.03	38	7	0.37	18.42
H4524: AETNA LIFE INSURANCE COMPANY	106,791	1.13	121	13	0.12	10.74
H4652: UNION PACIFIC RAILROAD EMPLO	11,911	0.00	0	0	0.00	-
H4910: AETNA HEALTH, INC. (PA)	1,548	1.94	3	0	0.00	0.00
H5048: COVENTRY HEALTH CARE OF TEXA	1,217	4.93	6	0	0.00	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	198	0.00	0	0	0.00	-
H5302: AETNA HEALTH, INC.	1,039	3.85	4	0	0.00	0.00
H5414: AETNA HEALTH, INC. (FL)	14,164	0.71	10	2	0.14	20.00
H5509: COVENTRY HEALTH AND LIFE INS	42,381	0.57	24	0	0.00	0.00
H5521: AETNA LIFE INSURANCE COMPANY	366,377	1.65	606	48	0.13	7.92
H5522: HEALTHASSURANCE PENNSYLVANIA	56,866	1.34	76	10	0.18	13.16
H5608: DENVER HEALTH MEDICAL PLAN,	4,134	0.24	1	0	0.00	0.00
H5793: AETNA HEALTH, INC. (CT)	21,854	1.56	34	2	0.09	5.88

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TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5813: AETNA HEALTH, INC. (PA)	3,642	0.82	3	0	0.00	0.00
H5832: AETNA HEALTH, INC. (PA)	204	0.00	0	0	0.00	-
H5850: COVENTRY SUMMIT HEALTH PLAN,	34,927	1.35	47	5	0.14	10.64
H5950: AETNA HEALTH, INC. (PA)	17	0.00	0	0	0.00	-
H6923: AETNA HEALTH, INC. (PA)	1,561	2.56	4	0	0.00	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	4,374	2.74	12	4	0.91	33.33
H7195: NORTHLAND PACE PROGRAM	94	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	13,771	1.82	25	3	0.22	12.00
H7306: FIRST HEALTH LIFE & HEALTH I	3,618	2.21	8	1	0.28	12.50
H7908: AETNA HEALTH, INC. (PA)	2,234	1.34	3	0	0.00	0.00
H8393: COVENTRY HEALTH AND LIFE INS	3,745	4.01	15	1	0.27	6.67
H8468: GEISINGER INDEMNITY INSURANC	9,554	3.24	31	5	0.52	16.13
H8649: ALTIUS HEALTH PLANS, INC.	14,866	1.01	15	2	0.13	13.33
H8684: AETNA LIFE INSURANCE COMPANY	5,689	0.70	4	0	0.00	0.00
H8980: COVENTRY HEALTH AND LIFE INS	16,513	1.57	26	1	0.06	3.85
H9302: SOUNDPATH HEALTH, INC.	16,579	4.28	71	7	0.42	9.86
H9788: HEALTHNOW NEW YORK INC.	1,265	1.58	2	0	0.00	0.00
H9847: COVENTRY HEALTH AND LIFE INS	33,471	1.14	38	6	0.18	15.79
S5810: AETNA LIFE INSURANCE COMPANY	-	-	4	0	-	0.00

Region=09: SAN FRANCISCO

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	24,206	10.41	252	27	1.12	10.71
H0148: CARE1ST HEALTH PLAN	1,779	0.56	1	0	0.00	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	37,725	2.12	80	0	0.00	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	39,265	2.22	87	4	0.10	4.60
H0294: CARE IMPROVEMENT PLUS WISCON	5,314	5.46	29	3	0.56	10.34
H0302: MEDISUN, INC.	22,887	2.71	62	7	0.31	11.29
H0303: PACIFICARE OF ARIZONA, INC.	92,794	2.79	259	4	0.04	1.54
H0316: UNITEDHEALTHCARE OF ARIZONA,	23,630	2.84	67	1	0.04	1.49

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TABLE 5A - 2014
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PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0319: UNITEDHEALTHCARE INSURANCE C	944	3.18	3	0	0.00	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	34,388	2.12	73	4	0.12	5.48
H0401: UNITEDHEALTHCARE OF ARKANSAS	-	-	3	0	-	0.00
H0408: UNITEDHEALTHCARE INSURANCE C	15	0.00	0	0	0.00	-
H0502: THE CONTRA COSTA HEALTH PLAN	468	0.00	0	0	0.00	-
H0504: CALIFORNIA PHYSICIANS' SERVI	83,280	5.16	430	36	0.43	8.37
H0524: KAISER FOUNDATION HP, INC.	963,426	1.53	1,476	278	0.29	18.83
H0542: ALTAMED HEALTH SERVICES CORP	1,190	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA, INC.	324,368	2.28	740	23	0.07	3.11
H0571: CHINESE COMMUNITY HEALTH PLA	8,863	3.27	29	6	0.68	20.69
H0609: PACIFICARE OF COLORADO, INC	95,822	1.19	114	4	0.04	3.51
H0620: UNITEDHEALTHCARE INSURANCE C	2,337	0.43	1	0	0.00	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	3,128	4.80	15	1	0.32	6.67
H0630: KAISER FOUNDATION HP OF CO	91,097	0.58	53	2	0.02	3.77
H0710: UNITEDHEALTHCARE INSURANCE C	2,214	95.75	212	6	2.71	2.83
H0752: OXFORD HEALTH PLANS (CT), IN	-	-	2	0	-	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	42,009	3.19	134	3	0.07	2.24
H0838: UNIVERSAL CARE, INC.	4,310	2.55	11	2	0.46	18.18
H1045: PREFERRED CARE PARTNERS, INC	41,180	3.52	145	10	0.24	6.90
H1080: UNITEDHEALTHCARE OF FLORIDA,	34,535	2.17	75	0	0.00	0.00
H1108: UNITEDHEALTHCARE INSURANCE C	6,024	3.82	23	0	0.00	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	9,425	3.08	29	1	0.11	3.45
H1170: KAISER FOUNDATION HP OF GA,	21,917	1.51	33	2	0.09	6.06
H1230: KAISER FOUNDATION HP, INC.	29,198	0.38	11	1	0.03	9.09
H1286: UNITEDHEALTHCARE INSURANCE C	14,914	0.94	14	1	0.07	7.14
H1303: UNITEDHEALTHCARE INSURANCE C	12,847	2.18	28	0	0.00	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	411,531	2.01	827	20	0.05	2.42
H1537: UNITEDHEALTHCARE INSURANCE C	2,903	0.69	2	0	0.00	0.00
H1717: UNITEDHEALTHCARE INSURANCE C	219	0.00	0	0	0.00	-
H1944: UNITEDHEALTHCARE OF NEW ENGL	7,589	4.88	37	0	0.00	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	5,386	4.08	22	0	0.00	0.00
H2111: UNITEDHEALTHCARE INSURANCE C	4,679	1.28	6	0	0.00	0.00

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H2150: KAISER FNDN HP OF THE MID-AT	57,484	2.10	121	5	0.09	4.13
H2182: UNITEDHEALTHCARE INSURANCE C	-	-	21	0	-	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	11,503	2.00	23	0	0.00	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	1,768	0.57	1	0	0.00	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	3,497	0.29	1	0	0.00	0.00
H2643: LOCAL INITIATIVE HEALTH AUTH	8,128	4.31	35	2	0.25	5.71
H2654: UNITEDHEALTHCARE OF THE MIDW	51,763	1.39	72	0	0.00	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	9,173	1.09	10	1	0.11	10.00
H2803: UNITEDHEALTHCARE INSURANCE C	-	-	4	0	-	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	3,703	1.35	5	0	0.00	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	53,015	2.75	146	5	0.09	3.42
H3107: OXFORD HEALTH PLANS (NJ), IN	74,284	3.77	280	4	0.05	1.43
H3113: OXFORD HEALTH PLANS (NJ), IN	1,049	1.91	2	0	0.00	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,021	0.00	0	0	0.00	-
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	41	1	-	2.44
H3209: UNITEDHEALTHCARE INSURANCE C	3,729	3.22	12	2	0.54	16.67
H3237: HEALTH NET COMMUNITY SOLUTIO	10,122	0.00	0	0	0.00	-
H3307: OXFORD HEALTH PLANS (NY), IN	71,401	2.63	188	1	0.01	0.53
H3379: UNITEDHEALTHCARE OF NEW YORK	23,259	2.15	50	1	0.04	2.00
H3387: UNITEDHEALTHCARE OF NEW YORK	8,806	7.49	66	4	0.45	6.06
H3456: UNITEDHEALTHCARE OF NORTH CA	80,008	1.84	147	2	0.02	1.36
H3517: HUMBOLDT SENIOR RESOURCE CEN	-	-	0	0	-	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	77,900	2.55	199	1	0.01	0.50
H3749: UNITEDHEALTHCARE OF OKLAHOMA	32,064	1.40	45	1	0.03	2.22
H3794: CARE IMPROVEMENT PLUS WISCON	24	0.00	0	0	0.00	-
H3805: UNITEDHEALTHCARE OF OREGON,	20,293	1.48	30	0	0.00	0.00
H3812: UNITEDHEALTHCARE INSURANCE C	18,766	1.97	37	1	0.05	2.70
H3832: HAWAII MEDICAL SERVICE ASSOC	21,836	0.23	5	1	0.05	20.00
H3887: UNITEDHEALTHCARE OF THE MIDW	21,948	2.92	64	2	0.09	3.13
H3912: UNITEDHEALTHCARE INSURANCE C	2,029	1.97	4	0	0.00	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	-	-	10	2	-	20.00
H3921: UNITEDHEALTHCARE INSURANCE C	5,489	2.19	12	0	0.00	0.00

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H4102: UNITEDHEALTHCARE OF NEW ENGL	21,410	2.66	57	0	0.00	0.00
H4406: UNITEDHEALTHCARE PLAN OF THE	6,451	2.64	17	0	0.00	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	66,633	2.07	138	4	0.06	2.90
H4514: UNITEDHEALTHCARE COMMUNITY P	31,817	2.64	84	1	0.03	1.19
H4522: UNITEDHEALTHCARE INSURANCE C	25,253	1.15	29	0	0.00	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	27,530	0.87	24	1	0.04	4.17
H4590: UNITEDHEALTHCARE BENEFITS OF	187,191	0.99	185	7	0.04	3.78
H4604: UNITEDHEALTHCARE OF UTAH, IN	37,927	1.21	46	2	0.05	4.35
H4837: UNITEDHEALTHCARE OF WISCONSI	1,437	4.18	6	0	0.00	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	73,618	1.32	97	1	0.01	1.03
H5008: UNITEDHEALTHCARE INSURANCE C	7,098	1.55	11	0	0.00	0.00
H5172: COMMUNITY HEALTH GROUP	2,950	0.00	0	0	0.00	-
H5253: UNITEDHEALTHCARE OF WISCONSI	97,076	1.44	140	4	0.04	2.86
H5322: CARE IMPROVEMENT PLUS SOUTH	2,274	1.76	4	0	0.00	0.00
H5355: IEHP HEALTH ACCESS	6,838	0.29	2	0	0.00	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,207	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	527	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIE	235	0.00	0	0	0.00	-
H5417: UNITEDHEALTHCARE INSURANCE C	2,628	0.00	0	0	0.00	-
H5420: MEDICA HEALTHCARE PLANS, INC	32,741	1.83	60	9	0.27	15.00
H5424: UNITEDHEALTHCARE INSURANCE C	14,017	1.14	16	1	0.07	6.25
H5425: SCAN HEALTH PLAN	145,329	7.16	1,040	96	0.66	9.23
H5428: SAN MATEO HEALTH COMMISSION	8,724	2.52	22	1	0.11	4.55
H5430: ONECARE BY CARE1ST HEALTH PL	2,175	4.60	10	0	0.00	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	15,066	14.93	225	15	1.00	6.67
H5435: UNITEDHEALTHCARE INSURANCE C	58,428	2.81	164	6	0.10	3.66
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	-
H5507: UNITEDHEALTHCARE INSURANCE C	6,144	1.95	12	1	0.16	8.33
H5516: UNITEDHEALTHCARE INSURANCE C	12,805	0.70	9	0	0.00	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	14,297	1.26	18	0	0.00	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,462	5.21	91	3	0.17	3.30
H5587: HEALTH CHOICE ARIZONA, INC.	8,110	5.80	47	9	1.11	19.15

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H5609: GEMCARE HEALTH PLAN INC.	8,070	6.32	51	3	0.37	5.88
H5629: COMMUNITY ELDERCARE OF SAN D	322	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	11,911	3.02	36	6	0.50	16.67
H5652: SIERRA HEALTH AND LIFE INSUR	4,517	0.66	3	0	0.00	0.00
H5665: CARE IMPROVEMENT PLUS OF MA	-	-	5	1	-	20.00
H5749: UNITEDHEALTHCARE INSURANCE C	9,504	2.00	19	1	0.11	5.26
H5765: SATELLITE HEALTH PLAN, INC.	75	0.00	0	0	0.00	-
H5782: PARTNERSHIP HEALTHPLAN OF CA	8,121	1.60	13	1	0.12	7.69
H5811: SCAN HEALTH PLAN	3,655	9.30	34	3	0.82	8.82
H5852: AIDS HEALTHCARE FOUNDATION	815	1.23	1	0	0.00	0.00
H5928: CARE1ST HEALTH PLAN	40,583	3.01	122	5	0.12	4.10
H5943: SCAN HEALTH PLAN	870	43.68	38	12	13.79	31.58
H5969: ALOHACARE	1,744	1.15	2	1	0.57	50.00
H6050: KAISER FOUNDATION HP, INC.	129	0.00	0	0	0.00	-
H6052: KAISER FOUNDATION HP, INC.	1,294	0.00	0	0	0.00	-
H6053: SANTE FE EMPLOYEES HOSPITAL	614	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	11	0.00	0	0	0.00	-
H6229: BLUE CROSS OF CALIFORNIA PAR	14	71.43	1	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	31,945	14.84	474	40	1.25	8.44
H6623: MARICOPA COUNTY SPECIAL HEAL	1,177	3.40	4	1	0.85	25.00
H6952: UNITEDHEALTHCARE COMMUNITY P	6,414	12.63	81	3	0.47	3.70
H7086: COMMUNITY HEALTH GROUP	1,453	0.00	0	0	0.00	-
H7187: UNITEDHEALTHCARE INSURANCE C	10,757	3.35	36	0	0.00	0.00
H7292: ALAMEDA ALLIANCE JOINT POWER	6,491	6.01	39	8	1.23	20.51
H7352: UNIVERSITY CARE ADVANTAGE, L	-	-	3	0	-	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	30	0.00	0	0	0.00	-
H7855: LOS ANGELES JEWISH HOME FOR	86	34.88	3	0	0.00	0.00
H7885: SAN MATEO HEALTH COMMISSION	2,823	0.00	0	0	0.00	-
H7890: SANTA CLARA COUNTY HEALTH AU	-	-	0	0	-	-
H7949: PACIFICARE OF NEVADA, INC.	11,500	2.26	26	1	0.09	3.85
H8016: ORANGE COUNTY HEALTH AUTHORI	-	-	0	0	-	-
H8258: LOCAL INITIATIVE HEALTH AUTH	8,403	0.00	0	0	0.00	-

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H8677: MOLINA HEALTHCARE OF CALIFOR	5,350	0.93	5	0	0.00	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	2,364	13.54	32	0	0.00	0.00
H8764: ASPIRE HEALTH PLAN	410	7.32	3	0	0.00	0.00
H9003: KAISER FOUNDATION HP OF THE	73,412	1.57	115	3	0.04	2.61
H9011: UNITEDHEALTHCARE OF FLORIDA,	5,140	7.00	36	2	0.39	5.56
H9104: SCAN HEALTH PLAN	3,941	15.99	63	8	2.03	12.70
H9264: ALAMEDA ALLIANCE JOINT POWER	-	-	0	0	-	-
H9385: SCAN HEALTH PLAN ARIZONA	18,599	8.55	159	19	1.02	11.95
H9592: CENTRAL VALLEY MEDICAL SERVI	-	-	0	0	-	-
H9685: MERCY MARICOPA INTEGRATED CA	1,579	1.27	2	0	0.00	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,183	2.20	7	1	0.31	14.29
R3444: CARE IMPROVEMENT PLUS SOUTH	52,136	18.76	978	112	2.15	11.45
R5287: UNITEDHEALTHCARE INSURANCE C	161,642	3.64	588	6	0.04	1.02
R5342: UNITEDHEALTHCARE INSURANCE C	71,885	2.39	172	3	0.04	1.74
R6801: CARE IMPROVEMENT PLUS OF TEX	66,531	12.69	844	107	1.61	12.68
R7439: HAWAII MEDICAL SERVICE ASSOC	25,802	0.35	9	2	0.08	22.22
R7444: UNITEDHEALTHCARE INSURANCE C	20,708	2.95	61	2	0.10	3.28
R9896: CARE IMPROVEMENT PLUS SOUTH	152,782	14.18	2,166	225	1.47	10.39

Region=10: SEATTLE

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0351: HEALTH NET OF ARIZONA, INC.	45,733	3.41	156	19	0.42	12.18
H0490: MOLINA HEALTHCARE OF OHIO, I	721	6.93	5	1	1.39	20.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,861	2.92	61	8	0.38	13.11
H0562: HEALTH NET OF CALIFORNIA, INC	159,462	2.99	476	45	0.28	9.45
H0840: FAMILYCARE HEALTH PLANS, INC	142	0.00	0	0	0.00	-
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,358	27.25	37	2	1.47	5.41
H1302: BLUE CROSS OF IDAHO HEALTH S	9,180	3.59	33	7	0.76	21.21
H1304: REGENCE BLUE SHIELD OF IDAHO	7,752	1.81	14	2	0.26	14.29
H1350: BLUE CROSS OF IDAHO HEALTH S	18,920	4.07	77	15	0.79	19.48

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H1997: REGENCE BLUESHIELD	367	2.72	1	0	0.00	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,543	4.80	17	0	0.00	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	1,909	5.76	11	1	0.52	9.09
H2810: GROUP HEALTH OPTIONS	3,397	2.65	9	1	0.29	11.11
H2879: MOLINA HEALTHCARE OF WISCONS	321	6.23	2	0	0.00	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,266	2.45	8	1	0.31	12.50
H2960: HOMETOWN HEALTH PLAN, INC.	12,473	1.20	15	2	0.16	13.33
H3809: PROVIDENCE HEALTH & SERVICES	1,041	0.00	0	0	0.00	-
H3810: MID ROGUE INDEPENDENT PHYSIC	4,127	5.33	22	1	0.24	4.55
H3811: SAMARITAN HEALTH PLANS, INC.	5,007	3.79	19	0	0.00	0.00
H3813: MODA HEALTH PLAN, INC.	10,130	1.97	20	3	0.30	15.00
H3814: ATRIO HEALTH PLANS	1,900	13.16	25	2	1.05	8.00
H3815: CITIZENS CHOICE HEALTH PLAN	13,025	5.45	71	16	1.23	22.54
H3817: REGENCE BLUECROSS BLUESHIELD	62,872	0.99	62	9	0.14	14.52
H3818: FAMILYCARE HEALTH PLANS, INC	2,494	1.20	3	0	0.00	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	15,962	6.77	108	5	0.31	4.63
H4605: REGENCE BLUECROSS BLUESHIELD	17,831	1.63	29	5	0.28	17.24
H4754: PACIFICSOURCE COMMUNITY HEAL	22,476	2.14	48	2	0.09	4.17
H5007: PROVIDENCE HEALTH SYSTEM	468	2.14	1	0	0.00	0.00
H5009: REGENCE BLUESHIELD	28,745	1.32	38	0	0.00	0.00
H5010: ASURIS NORTHWEST HEALTH	1,259	0.00	0	0	0.00	-
H5050: GROUP HEALTH COOPERATIVE	82,078	4.48	368	26	0.32	7.07
H5190: SUNSHINE STATE HEALTH PLAN,	335	0.00	0	0	0.00	-
H5294: SUPERIOR HEALTH PLAN, INC.	2,668	17.99	48	3	1.12	6.25
H5439: HEALTH NET LIFE INSURANCE CO	4,235	4.25	18	0	0.00	0.00
H5445: HEALTH HERO NETWORK, INC.	-	-	0	0	-	-
H5520: HEALTH NET LIFE INSURANCE CO	43,053	3.18	137	17	0.39	12.41
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,398	24.32	34	2	1.43	5.88
H5628: MOLINA HEALTHCARE OF UTAH, I	8,221	14.23	117	19	2.31	16.24
H5649: CENTRAL HEALTH PLAN OF CALIF	18,111	3.15	57	10	0.55	17.54
H5810: MOLINA HEALTHCARE OF CALIFOR	9,040	25.77	233	29	3.21	12.45
H5823: MOLINA HEALTHCARE OF WASHING	7,732	10.73	83	26	3.36	31.33

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2014 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2014
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2014, and Rate of Overturns per 1,000 Members
by Region and Managed Care Organization

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5826: COMMUNITY HEALTH PLAN OF WAS	17,511	13.82	242	48	2.74	19.83
H5859: HEALTH PLAN OF CAREOREGON, I	10,605	3.30	35	3	0.28	8.57
H5926: MOLINA HEALTHCARE OF MICHIGA	10,916	16.21	177	56	5.13	31.64
H5995: ATRIO HEALTH PLANS	3,244	8.01	26	4	1.23	15.38
H6237: REGENCE BLUECROSS BLUESHIELD	263	3.80	1	0	0.00	0.00
H6743: ATRIO HEALTH PLANS	5,514	7.07	39	10	1.81	25.64
H6815: HEALTH NET HEALTH PLAN OF OR	11,631	1.20	14	2	0.17	14.29
H6951: TRILLIUM COMMUNITY HEALTH PL	108	9.26	1	0	0.00	0.00
H7006: ATRIO HEALTH PLANS	2,997	9.68	29	2	0.67	6.90
H7173: PEACH STATE HEALTH PLAN, INC	14	0.00	0	0	0.00	-
H7245: PREMIERA BLUE CROSS	8,717	6.08	53	4	0.46	7.55
H7678: MOLINA HEALTHCARE OF TEXAS,	5,103	9.41	48	5	0.98	10.42
H8130: MOLINA HEALTHCARE OF FLORIDA	872	11.47	10	0	0.00	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,058	7.56	8	0	0.00	0.00
H8870: MOLINA HEALTHCARE OF ILLINOI	-	-	1	0	-	0.00
H9047: PROVIDENCE HEALTH PLAN	44,344	4.01	178	16	0.36	8.99
H9082: MOLINA HEALTHCARE OF NEW MEX	1,350	2.96	4	0	0.00	0.00
H9110: REGENCE BLUECROSS BLUESHIELD	81	0.00	0	0	0.00	-

Region=TOTAL ALL REGIONS

PlanContract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
: TOTAL	16,270,582	2.87	46,747	3,571	0.22	7.64

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2014 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2014 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	9,714	0.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2005: FALLON TOTAL CARE, INC.	8,135	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	9,506	0.11	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	5,636	0.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	22,728	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	105,580	0.96	101	92	91.09	8	7.92	0	0.00	1	0.99	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	11,063	0.63	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	30	100.00	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H4152: BLUE CROSS & BLUE SHIELD OF	45,659	0.26	12	11	91.67	0	0.00	0	0.00	0	0.00	1	8.33
H7419: TUFTS HEALTH PUBLIC PLANS, I	1,604	0.62	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,247	0.12	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	17,102	1.75	30	26	86.67	4	13.33	0	0.00	0	0.00	0	0.00

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3154: HORIZON HEALTHCARE OF NEW JE	40,697	1.18	48	39	81.25	8	16.67	1	2.08	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	46,740	0.83	39	33	84.62	5	12.82	1	2.56	0	0.00	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	13,719	2.62	36	23	63.89	13	36.11	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	22,128	0.36	8	3	37.50	3	37.50	0	0.00	2	25.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	113,282	0.75	85	56	65.88	23	27.06	1	1.18	1	1.18	4	4.71
H3335: EXCELLUS HEALTH PLAN, INC.	49,797	0.34	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,584	1.75	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	13,320	0.90	12	10	83.33	0	0.00	0	0.00	1	8.33	1	8.33
H3351: EXCELLUS HEALTH PLAN, INC.	75,326	0.36	27	20	74.07	4	14.81	0	0.00	0	0.00	3	11.11
H3359: MANAGED HEALTH, INC.	120,838	0.04	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	72,117	0.65	47	38	80.85	5	10.64	1	2.13	2	4.26	1	2.13
H3384: HEALTHNOW NEW YORK INC.	41,362	0.10	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	36,190	1.11	40	39	97.50	1	2.50	0	0.00	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	54,158	0.50	27	21	77.78	5	18.52	1	3.70	0	0.00	0	0.00
H4003: MMM HEALTHCARE, LLC.	156,696	0.04	6	4	66.67	1	16.67	0	0.00	0	0.00	1	16.67

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TABLE 6 - 2014 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4006: MCS ADVANTAGE, INC.	53,405	0.04	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4011: MMM HEALTHCARE, INC.	17,133	0.12	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	6,888	0.58	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	19,812	0.20	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	24,939	0.84	21	12	57.14	3	14.29	0	0.00	2	9.52	4	19.05
H5549: VNS CHOICE	17,869	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5577: MCS ADVANTAGE, INC.	119,996	0.04	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5887: MMM HEALTHCARE, INC.	9,272	0.32	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	4,460	0.67	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	20,378	0.88	18	14	77.78	2	11.11	1	5.56	1	5.56	0	0.00
H9859: MVP HEALTH PLAN, INC.	12,367	0.57	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	25,966	0.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3156: AMERIHEALTH HMO, INC.	21,539	0.70	15	11	73.33	3	20.00	1	6.67	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	95,695	0.71	68	66	97.06	1	1.47	1	1.47	0	0.00	0	0.00
H3909: QCC INSURANCE COMPANY	7,418	0.54	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK, INC.	216,031	1.08	234	201	85.90	20	8.55	3	1.28	4	1.71	6	2.56
H3919: ST. AGNES CONTINUING CARE CE	493	2.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	17,545	0.46	8	3	37.50	3	37.50	1	12.50	0	0.00	1	12.50
H3924: GEISINGER INDEMNITY INSURANC	14,167	0.85	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	85,614	0.69	59	47	79.66	9	15.25	0	0.00	2	3.39	1	1.69
H3954: GEISINGER HEALTH PLAN	54,379	1.31	71	64	90.14	7	9.86	0	0.00	0	0.00	0	0.00
H3957: KEYSTONE HEALTH PLAN WEST, I	112,807	0.99	112	90	80.36	15	13.39	4	3.57	1	0.89	2	1.79
H3962: KEYSTONE HEALTH PLAN CENTRAL	11,586	0.78	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	1,558	1.93	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	17,875	0.73	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00
H5106: HM HEALTH INSURANCE COMPANY	10,951	2.10	23	19	82.61	2	8.70	2	8.70	0	0.00	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	7,802	0.26	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	10,602	0.57	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	45,756	0.72	33	28	84.85	4	12.12	0	0.00	0	0.00	1	3.03

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TABLE 6 - 2014 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8604: THP INSURANCE COMPANY	1,003	1.00	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9412: GEISINGER QUALITY OPTIONS, I	455	4.40	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	44,276	0.25	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H0117: WELLCARE OF OHIO, INC.	4,150	1.20	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H0154: VIVA HEALTH, INC.	42,931	0.51	22	18	81.82	3	13.64	0	0.00	0	0.00	1	4.55
H0712: WELLCARE OF CONNECTICUT, INC	10,182	0.88	9	6	66.67	2	22.22	0	0.00	0	0.00	1	11.11
H0913: WELLCARE HEALTH PLANS OF NEW	1,507	1.33	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H1016: AVMED, INC.	30,537	0.10	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1026: HEALTH OPTIONS, INC.	33,048	0.48	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	86,177	1.14	98	77	78.57	8	8.16	0	0.00	4	4.08	9	9.18
H1035: FLORIDA HEALTH CARE PLAN, IN	13,000	0.23	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	25,492	1.02	26	19	73.08	6	23.08	0	0.00	1	3.85	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	29,583	0.41	12	7	58.33	3	25.00	0	0.00	0	0.00	2	16.67
H1216: HARMONY HEALTH PLAN OF ILLIN	3,003	0.67	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1264: WELLCARE OF TEXAS, INC.	27,310	0.77	21	17	80.95	1	4.76	0	0.00	1	4.76	2	9.52
H1416: HARMONY HEALTH PLAN OF ILLIN	14,506	0.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1903: WELLCARE OF LOUISIANA, INC.	8,006	0.75	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	2,875	0.70	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	51,214	0.68	35	27	77.14	3	8.57	0	0.00	3	8.57	2	5.71
H3404: BLUE CROSS AND BLUE SHIELD O	22,992	0.35	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	140,855	0.43	61	52	85.25	4	6.56	0	0.00	3	4.92	2	3.28
H4199: FLORIDA HEALTHCARE PLUS, INC	9,890	0.20	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	62,852	0.22	14	10	71.43	1	7.14	0	0.00	0	0.00	3	21.43
H5427: FREEDOM HEALTH, INC.	48,167	0.19	9	6	66.67	0	0.00	1	11.11	2	22.22	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	25,065	0.56	14	11	78.57	3	21.43	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	6,319	0.63	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	28,341	0.46	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	39,463	0.10	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5696: PHYSICIANS UNITED PLAN, INC.	-	-	31	15	48.39	13	41.94	0	0.00	2	6.45	1	3.23

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Annual Report of Medicare Reconsideration Activity:
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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5698: WINDSOR HEALTH PLAN, INC.	36,875	0.52	19	13	68.42	2	10.53	1	5.26	0	0.00	3	15.79
H7917: BLUECROSS BLUESHIELD OF TENN	70,145	0.40	28	18	64.29	6	21.43	0	0.00	1	3.57	3	10.71
H8098: UNIVERSAL HEALTH CARE INSURA	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9730: WELLCARE HEALTH INSURANCE CO	4,389	0.46	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	7,197	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	68,133	0.22	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0141: MCLAREN HEALTH PLAN, INC.	511	1.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0544: CAREMORE HEALTH PLAN	51,882	0.35	18	16	88.89	2	11.11	0	0.00	0	0.00	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	8,690	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1417: HEALTH ALLIANCE MEDICAL PLAN	7,257	3.31	24	18	75.00	5	20.83	1	4.17	0	0.00	0	0.00
H1463: HEALTH ALLIANCE MEDICAL PLAN	5,917	6.08	36	28	77.78	7	19.44	0	0.00	0	0.00	1	2.78
H1517: ANTHEM INSURANCE COMPANIES,	4,206	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	10,357	0.19	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H2312: HEALTH ALLIANCE PLAN OF MICH	42,924	0.51	22	16	72.73	1	4.55	0	0.00	1	4.55	4	18.18
H2320: PRIORITY HEALTH	79,191	0.06	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,332	0.30	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2425: BLUE PLUS	16,865	0.30	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	155,382	0.01	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	9,927	0.10	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	90,185	0.07	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	125,084	0.02	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	15,703	0.32	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2836: ANTHEM HEALTH PLANS, INC.	1,425	0.70	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	4,119	0.49	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3283: MEDICA HEALTH PLANS	1,453	0.69	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	44,770	0.47	21	14	66.67	1	4.76	0	0.00	0	0.00	6	28.57
H3370: EMPIRE HEALTHCHOICE HMO, INC	67,968	0.40	27	13	48.15	4	14.81	1	3.70	0	0.00	9	33.33
H3447: HEALTHKEEPERS, INC.	2,024	0.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	111,487	0.33	37	26	70.27	1	2.70	0	0.00	0	0.00	10	27.03

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TABLE 6 - 2014 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3660: SUMMACARE INC.	33,039	0.48	16	9	56.25	4	25.00	0	0.00	0	0.00	3	18.75
H3664: AULTCARE HEALTH INSURING COR	17,862	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	45,852	0.11	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	2,705	0.37	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	2,720	0.37	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,241	0.14	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	56,564	2.28	129	100	77.52	27	20.93	1	0.78	0	0.00	1	0.78
H5262: GUNDERSEN HEALTH PLAN	14,204	3.17	45	38	84.44	6	13.33	0	0.00	1	2.22	0	0.00
H5264: DEAN HEALTH PLAN, INC.	22,924	0.17	4	0	0.00	3	75.00	0	0.00	1	25.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	1,570	1.27	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	21,590	0.37	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50
H5817: AMERIGROUP TEXAS, INC.	32,434	0.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6181: AMERIGROUP NEW YORK, LLC	10,694	0.28	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H6360: HEALTHSPAN INTEGRATED CARE	16,307	0.18	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	6,870	0.29	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H7220: INDIANA UNIVERSITY HEALTH PL	10,351	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	2,513	1.19	3	1	33.33	0	0.00	0	0.00	0	0.00	2	66.67
H8046: MOLINA HEALTHCARE OF ILLINOI	2,384	1.26	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	34,663	0.20	7	5	71.43	0	0.00	0	0.00	1	14.29	1	14.29
H8991: AMERIGROUP FLORIDA, INC.	2,344	0.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	306,579	0.01	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H9947: BLUE CROSS AND BLUE SHIELD O	104,286	0.12	13	6	46.15	3	23.08	0	0.00	0	0.00	4	30.77
H5941: ANTHEM INSURANCE COMPANIES,	101,754	0.29	30	19	63.33	3	10.00	0	0.00	1	3.33	7	23.33

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0150: HEALTHSPRING OF ALABAMA, INC	46,174	0.11	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	27,208	0.85	23	23	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	36,790	0.35	13	11	84.62	1	7.69	0	0.00	0	0.00	1	7.69
H1415: HEALTHSPRING OF TENNESSEE, I	15,958	0.19	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	3,639	0.55	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H1961: PEOPLES HEALTH, INC.	57,235	0.10	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2014 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2108: BRAVO HEALTH MID-ATLANTIC, I	21,288	0.33	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	10,788	1.21	13	10	76.92	2	15.38	0	0.00	0	0.00	1	7.69
H2816: AMERICAN PROGRESSIVE LIFE &	25,132	0.08	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	14,270	0.21	3	1	33.33	0	0.00	0	0.00	1	33.33	1	33.33
H3251: HEALTH CARE SERVICE CORPORAT	27,589	0.14	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H3822: HEALTH CARE SERVICE CORPORAT	10,195	0.59	6	2	33.33	3	50.00	0	0.00	0	0.00	1	16.67
H3949: BRAVO HEALTH PENNSYLVANIA, I	66,510	0.33	22	19	86.36	1	4.55	0	0.00	1	4.55	1	4.55
H4454: HEALTHSPRING OF TENNESSEE, I	90,687	0.12	11	8	72.73	2	18.18	0	0.00	0	0.00	1	9.09
H4506: SELECTCARE OF TEXAS, INC.	56,622	1.62	92	74	80.43	10	10.87	0	0.00	1	1.09	7	7.61
H4513: HEALTHSPRING LIFE & HEALTH I	78,806	0.15	12	9	75.00	3	25.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	14,276	0.28	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	26,480	0.38	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA	47,079	0.53	25	22	88.00	1	4.00	0	0.00	0	0.00	2	8.00
H5576: VANTAGE HEALTH PLAN, INC.	10,044	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	4,758	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5985: PHOENIX HEALTH PLANS, INC.	9,167	4.47	41	29	70.73	8	19.51	0	0.00	1	2.44	3	7.32
H6169: THE PYRAMID LIFE INSURANCE C	13,632	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6972: HEALTHSPRING LIFE & HEALTH I	1,713	0.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	5,678	0.70	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	799	1.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	1,506	0.66	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0108: HUMANA HEALTH PLAN OF CALIFO	36,813	0.08	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0317: HUMANA INSURANCE COMPANY	9,357	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	83,055	0.52	43	36	83.72	2	4.65	0	0.00	3	6.98	2	4.65
H1036: HUMANA MEDICAL PLAN, INC.	351,181	0.07	23	15	65.22	2	8.70	0	0.00	4	17.39	2	8.70
H1406: HUMANA HEALTH PLAN, INC.	41,402	0.07	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1418: HUMANA INSURANCE COMPANY	12,538	0.08	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H1510: HUMANA INSURANCE COMPANY	33,559	0.09	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H1681: HUMANA INSURANCE COMPANY	5,803	0.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1906: HUMANA HEALTH BENEFIT PLAN O	1,649	0.61	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1951: HUMANA HEALTH BENEFIT PLAN O	110,575	0.23	25	14	56.00	0	0.00	0	0.00	2	8.00	9	36.00
H2012: HUMANA HEALTH PLAN, INC.	186,441	0.07	13	6	46.15	2	15.38	0	0.00	1	7.69	4	30.77
H2029: HUMANA INSURANCE OF PUERTO R	2,649	0.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2542: HUMANA INSURANCE COMPANY	21,441	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	40,912	0.90	37	29	78.38	6	16.22	0	0.00	0	0.00	2	5.41
H2649: HUMANA HEALTH PLAN, INC.	95,972	0.03	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H2944: HUMANA INSURANCE COMPANY	27,814	0.11	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H2949: HUMANA HEALTH PLAN, INC.	37,979	0.05	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3405: HUMANA INSURANCE COMPANY	19,105	0.16	3	0	0.00	1	33.33	0	0.00	1	33.33	1	33.33
H4007: HUMANA HEALTH PLANS OF PUERT	47,135	0.06	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	35,474	0.11	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H4461: CARITEN HEALTH PLAN INC.	102,770	0.16	16	12	75.00	1	6.25	0	0.00	0	0.00	3	18.75
H4510: HUMANA HEALTH PLAN OF TEXAS,	76,004	0.09	7	4	57.14	0	0.00	0	0.00	1	14.29	2	28.57
H4520: HUMANA INSURANCE COMPANY	21,824	0.14	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4956: HUMANA INSURANCE COMPANY	10,280	0.29	3	0	0.00	0	0.00	0	0.00	0	0.00	3	100.00
H5041: HUMANA INSURANCE COMPANY	16,497	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5214: HUMANA INSURANCE COMPANY	33,608	0.12	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5291: HUMANA HEALTH PLAN, INC.	15,599	0.13	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	13,264	0.23	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H5525: HUMANA BENEFIT PLAN OF ILLIN	20,309	0.20	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H5619: ARCADIAN HEALTH PLAN, INC.	4,329	0.46	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5868: HUMANA INSURANCE COMPANY	23,559	0.08	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	9,265	0.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	499,724	0.15	76	45	59.21	1	1.32	0	0.00	7	9.21	23	30.26
H6622: HUMANA WI HEALTH ORGANIZATIO	9,292	0.11	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H6859: HUMANA MEDICAL PLAN OF PENNS	877	1.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7002: HUMANA INSURANCE COMPANY	4,897	0.20	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	148,680	0.06	9	5	55.56	1	11.11	0	0.00	2	22.22	1	11.11
H8707: HUMANA INSURANCE COMPANY	12,717	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	28,738	0.07	2	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
R5826: HUMANA INSURANCE COMPANY	517,336	0.10	50	20	40.00	6	12.00	0	0.00	5	10.00	19	38.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH, INC. (PA)	2,121	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	20,197	0.30	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	24,301	0.08	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H1013: COVENTRY HEALTH PLAN OF FLORIDA	4,758	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	7,001	0.57	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE	23,185	0.26	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H1609: COVENTRY HEALTH CARE OF IOWA	4,124	0.73	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	20,249	0.20	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H2112: AETNA HEALTH, INC. (PA)	13,904	0.58	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H2611: COVENTRY HEALTH AND LIFE INSURANCE	5,092	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISSOURI	49,153	0.43	21	16	76.19	4	19.05	0	0.00	0	0.00	1	4.76
H2667: COVENTRY HEALTH CARE OF MISSOURI	20,022	0.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	22,551	0.75	17	15	88.24	2	11.76	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	34,419	0.73	25	22	88.00	3	12.00	0	0.00	0	0.00	0	0.00
H3312: AETNA HEALTH, INC. (NY)	15,517	0.84	13	8	61.54	2	15.38	0	0.00	2	15.38	1	7.69
H3597: AETNA HEALTH, INC. (ME)	7,793	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3623: AETNA HEALTH, INC. (PA)	26,534	0.41	11	7	63.64	1	9.09	0	0.00	1	9.09	2	18.18
H3931: AETNA HEALTH, INC. (PA)	28,990	0.38	11	8	72.73	1	9.09	0	0.00	2	18.18	0	0.00
H3959: HEALTHAMERICA PENNSYLVANIA, INC.	57,525	0.50	29	24	82.76	2	6.90	1	3.45	1	3.45	1	3.45
H4523: AETNA HEALTH, INC. (TX)	18,694	0.75	14	8	57.14	4	28.57	0	0.00	0	0.00	2	14.29
H4524: AETNA LIFE INSURANCE COMPANY	106,791	0.55	59	46	77.97	6	10.17	0	0.00	2	3.39	5	8.47
H5302: AETNA HEALTH, INC.	1,039	0.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	14,164	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5509: COVENTRY HEALTH AND LIFE INSURANCE	42,381	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	366,377	0.57	210	180	85.71	20	9.52	0	0.00	2	0.95	8	3.81
H5522: HEALTHASSURANCE PENNSYLVANIA, INC.	56,866	0.42	24	19	79.17	3	12.50	0	0.00	1	4.17	1	4.17
H5793: AETNA HEALTH, INC. (CT)	21,854	0.46	10	8	80.00	1	10.00	1	10.00	0	0.00	0	0.00
H5813: AETNA HEALTH, INC. (PA)	3,642	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN, INC.	34,927	0.31	11	8	72.73	1	9.09	0	0.00	0	0.00	2	18.18
H7149: COVENTRY HEALTH CARE OF NEBRASKA	4,374	0.23	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H7301: COVENTRY HEALTH CARE OF ILLINOIS	13,771	0.58	8	6	75.00	1	12.50	1	12.50	0	0.00	0	0.00
H7306: FIRST HEALTH LIFE & HEALTH INSURANCE	3,618	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7908: AETNA HEALTH, INC. (PA)	2,234	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2014 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8393: COVENTRY HEALTH AND LIFE INS	3,745	0.53	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANC	9,554	0.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: ALTIUS HEALTH PLANS, INC.	14,866	0.07	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8684: AETNA LIFE INSURANCE COMPANY	5,689	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8980: COVENTRY HEALTH AND LIFE INS	16,513	0.61	10	8	80.00	0	0.00	0	0.00	0	0.00	2	20.00
H9302: SOUNDPATH HEALTH, INC.	16,579	0.84	14	10	71.43	3	21.43	0	0.00	1	7.14	0	0.00
H9847: COVENTRY HEALTH AND LIFE INS	33,471	0.09	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0084: CARE IMPROVEMENT PLUS OF TEX	24,206	0.25	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	37,725	0.40	15	13	86.67	0	0.00	0	0.00	0	0.00	2	13.33
H0251: UNITEDHEALTHCARE PLAN OF THE	39,265	0.08	3	1	33.33	0	0.00	0	0.00	0	0.00	2	66.67
H0294: CARE IMPROVEMENT PLUS WISCON	5,314	0.56	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	22,887	0.31	7	4	57.14	1	14.29	1	14.29	1	14.29	0	0.00
H0303: PACIFICARE OF ARIZONA, INC.	92,794	0.23	21	21	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	23,630	0.25	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	34,388	0.26	9	5	55.56	0	0.00	0	0.00	1	11.11	3	33.33
H0504: CALIFORNIA PHYSICIANS' SERVI	83,280	0.46	38	24	63.16	3	7.89	1	2.63	2	5.26	8	21.05
H0524: KAISER FOUNDATION HP, INC.	963,426	0.12	116	100	86.21	5	4.31	1	0.86	4	3.45	6	5.17
H0543: UHC OF CALIFORNIA, INC.	324,368	0.54	175	153	87.43	6	3.43	0	0.00	1	0.57	15	8.57
H0571: CHINESE COMMUNITY HEALTH PLA	8,863	0.56	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC	95,822	0.09	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	3,128	0.96	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	91,097	0.08	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	42,009	0.21	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0838: UNIVERSAL CARE, INC.	4,310	0.70	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS INC.	41,180	0.12	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA,	34,535	0.14	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1108: UNITEDHEALTHCARE INSURANCE C	6,024	1.49	9	7	77.78	0	0.00	0	0.00	0	0.00	2	22.22
H1111: UNITEDHEALTHCARE OF GEORGIA,	9,425	0.85	8	6	75.00	0	0.00	0	0.00	1	12.50	1	12.50
H1170: KAISER FOUNDATION HP OF GA,	21,917	0.23	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H1230: KAISER FOUNDATION HP, INC.	29,198	0.14	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	14,914	0.07	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1303: UNITEDHEALTHCARE INSURANCE C	12,847	0.31	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	411,531	0.27	111	100	90.09	2	1.80	0	0.00	1	0.90	8	7.21
H1537: UNITEDHEALTHCARE INSURANCE C	2,903	0.34	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	5,386	0.37	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H2111: UNITEDHEALTHCARE INSURANCE C	4,679	0.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	57,484	0.26	15	12	80.00	2	13.33	0	0.00	0	0.00	1	6.67
H2643: LOCAL INITIATIVE HEALTH AUTH	8,128	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	51,763	0.31	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	9,173	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	53,015	0.55	29	27	93.10	1	3.45	0	0.00	0	0.00	1	3.45
H3107: OXFORD HEALTH PLANS (NJ), IN	74,284	0.22	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	3,729	0.54	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	71,401	0.31	22	21	95.45	0	0.00	0	0.00	1	4.55	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	23,259	0.17	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H3387: UNITEDHEALTHCARE OF NEW YORK	8,806	0.45	4	1	25.00	0	0.00	0	0.00	0	0.00	3	75.00
H3456: UNITEDHEALTHCARE OF NORTH CA	80,008	0.32	26	24	92.31	0	0.00	0	0.00	0	0.00	2	7.69
H3659: UNITEDHEALTHCARE OF OHIO, IN	77,900	0.47	37	36	97.30	0	0.00	0	0.00	0	0.00	1	2.70
H3749: UNITEDHEALTHCARE OF OKLAHOMA	32,064	0.28	9	8	88.89	0	0.00	0	0.00	0	0.00	1	11.11
H3805: UNITEDHEALTHCARE OF OREGON,	20,293	0.20	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3812: UNITEDHEALTHCARE INSURANCE C	18,766	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3887: UNITEDHEALTHCARE OF THE MIDW	21,948	0.23	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	21,410	0.47	10	9	90.00	0	0.00	0	0.00	0	0.00	1	10.00
H4406: UNITEDHEALTHCARE PLAN OF THE	6,451	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	66,633	0.26	17	15	88.24	1	5.88	0	0.00	0	0.00	1	5.88
H4514: UNITEDHEALTHCARE COMMUNITY P	31,817	0.50	16	14	87.50	0	0.00	0	0.00	1	6.25	1	6.25
H4522: UNITEDHEALTHCARE INSURANCE C	25,253	0.12	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	27,530	0.22	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	187,191	0.15	29	26	89.66	0	0.00	0	0.00	0	0.00	3	10.34
H4604: UNITEDHEALTHCARE OF UTAH, IN	37,927	0.16	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H4837: UNITEDHEALTHCARE OF WISCONSI	1,437	0.70	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5005: UNITEDHEALTHCARE OF WASHINGT	73,618	0.16	12	9	75.00	0	0.00	0	0.00	1	8.33	2	16.67
H5008: UNITEDHEALTHCARE INSURANCE C	7,098	0.56	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H5253: UNITEDHEALTHCARE OF WISCONSI	97,076	0.13	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00

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H5322: CARE IMPROVEMENT PLUS SOUTH	2,274	0.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	32,741	0.18	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00
H5425: SCAN HEALTH PLAN	145,329	0.69	101	85	84.16	10	9.90	0	0.00	2	1.98	4	3.96
H5428: SAN MATEO HEALTH COMMISSION	8,724	0.34	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	15,066	0.40	6	4	66.67	0	0.00	1	16.67	0	0.00	1	16.67
H5435: UNITEDHEALTHCARE INSURANCE C	58,428	0.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5507: UNITEDHEALTHCARE INSURANCE C	6,144	0.33	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	12,805	0.16	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	8,110	1.48	12	6	50.00	3	25.00	1	8.33	2	16.67	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	8,070	0.37	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5640: IEHP HEALTH ACCESS	11,911	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,517	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	9,504	0.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	40,583	0.22	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	31,945	0.38	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	6,414	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	10,757	0.28	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7292: ALAMEDA ALLIANCE JOINT POWER	6,491	0.46	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7949: PACIFICARE OF NEVADA, INC.	11,500	0.26	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	73,412	0.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9104: SCAN HEALTH PLAN	3,941	1.27	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H9385: SCAN HEALTH PLAN ARIZONA	18,599	0.75	14	10	71.43	4	28.57	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	52,136	0.38	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	161,642	0.52	84	78	92.86	0	0.00	0	0.00	1	1.19	5	5.95
R5342: UNITEDHEALTHCARE INSURANCE C	71,885	0.19	14	12	85.71	0	0.00	0	0.00	0	0.00	2	14.29
R6801: CARE IMPROVEMENT PLUS OF TEX	66,531	0.42	28	25	89.29	2	7.14	0	0.00	1	3.57	0	0.00
R7439: HAWAII MEDICAL SERVICE ASSOC	25,802	0.12	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,708	0.19	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
R9896: CARE IMPROVEMENT PLUS SOUTH	152,782	0.45	69	59	85.51	3	4.35	0	0.00	3	4.35	4	5.80

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Region=10: SEATTLE

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H0351: HEALTH NET OF ARIZONA, INC.	45,733	0.66	30	22	73.33	3	10.00	2	6.67	2	6.67	1	3.33
H0490: MOLINA HEALTHCARE OF OHIO, I	721	1.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,861	0.38	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	159,462	0.55	87	67	77.01	16	18.39	1	1.15	1	1.15	2	2.30
H1302: BLUE CROSS OF IDAHO HEALTH S	9,180	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	7,752	0.77	6	3	50.00	1	16.67	0	0.00	1	16.67	1	16.67
H1350: BLUE CROSS OF IDAHO HEALTH S	18,920	0.16	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,543	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	1,909	0.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2810: GROUP HEALTH OPTIONS	3,397	1.47	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	321	3.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,007	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	10,130	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3814: ATRIO HEALTH PLANS	1,900	0.53	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3815: CITIZENS CHOICE HEALTH PLAN	13,025	0.31	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	62,872	0.37	23	16	69.57	7	30.43	0	0.00	0	0.00	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	2,494	0.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	15,962	0.50	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50
H4605: REGENCE BLUECROSS BLUESHIELD	17,831	1.12	20	17	85.00	3	15.00	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	22,476	0.31	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	28,745	0.45	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	82,078	0.95	78	65	83.33	8	10.26	0	0.00	2	2.56	3	3.85
H5294: SUPERIOR HEALTH PLAN, INC.	2,668	1.12	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	4,235	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	43,053	0.58	25	19	76.00	2	8.00	0	0.00	3	12.00	1	4.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,398	0.72	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	8,221	2.43	20	16	80.00	0	0.00	0	0.00	1	5.00	3	15.00
H5649: CENTRAL HEALTH PLAN OF CALIF	18,111	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	9,040	0.66	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	7,732	1.81	14	8	57.14	4	28.57	0	0.00	0	0.00	2	14.29
H5826: COMMUNITY HEALTH PLAN OF WAS	17,511	2.00	35	20	57.14	9	25.71	1	2.86	3	8.57	2	5.71
H5859: HEALTH PLAN OF CAREOREGON, I	10,605	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	10,916	2.75	30	19	63.33	6	20.00	0	0.00	0	0.00	5	16.67

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Expedited Reconsiderations Received During 2014, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5995: ATRIO HEALTH PLANS	3,244	0.62	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	5,514	0.54	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	11,631	0.09	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H7006: ATRIO HEALTH PLANS	2,997	0.33	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H7245: PREMIERA BLUE CROSS	8,717	0.34	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	5,103	0.98	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	872	1.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	44,344	0.14	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	1,350	0.74	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2014	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	16,270,582	0.33	5,336	4225	79.18	574	10.76	38	0.71	140	2.62	359	6.73

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.